International Limited Warranty on Roofing Shingles

Introduction

Thank you for choosing the quality product of Owens Corning shingles. We believe we manufacture the highest quality and most attractive shingles available anywhere, and insist in July we stand behind them with one of the best warranties in the industry. We have attempted to tailor this warranty to our needs, to your needs, to market conditions, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING. Visit our Web site at www.owenscorning.com.

Who is Covered

If you live outside the United States and Canada and you are the original consumer purchaser, (i.e., the homeowner, not the installer or contractor) of one of our shingle products listed below, you are entitled to the benefits of this warranty.

What is Covered

This Warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

How Long are You Covered

The duration of your warranty depends on the type of shingles you have purchased. See the chart at the end of the warranty for the specific warranty period that applies to your shingles.

What is Not Covered

Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or other modifications; and

- Cleaning solutions, coatings, or other modifications; and
- Settlement of the structure of your home or buckling or cracking
- Non-defective shingles caused by conditions or handling beyond our control. Some examples
- Shingles which leave our manufacturing facility, they are subjected to conditions and handling beyond our control.
- Cleaning solutions, coatings, or other modifications; and
- Settlement of the structure of your home or buckling or cracking
- Non-defective shingles caused by conditions or handling beyond our control. Some examples

What is your Remedy

1. Manufacturing Defects - If the performance of your shingles is materially affected during the term of this warranty by a manufacturing defect, we will pay the cost (including labor) of materials determined by Owens Corning to repair or replace the affected shingles, subject to certain limitations. Specifically we will not pay for any installation, postage, labor, or other related work, and we will not pay for the cost to remove or dispose of your shingles.

2. Proration of Your Remedy - If your shingles have been installed longer than twelve (12) months, we will take into account the number of months you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For example, if you have a 30-year warranty (360 months) and exceeded your claim in the last months of the 30-year warranty (i.e., the 360th month), you would receive payment of 360/360 of the reasonable cost to repair, replace or remove your shingles.

3. Alternative Remedy - There may be certain circumstances where Owens Corning will elect to provide you with replacement shingles rather than providing you with the payment described above. Therefore, we reserve the right to make replacements shingles as an alternative remedy at our sole reasonable discretion.

What About Wind Resistance

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days to cure properly. If your shingles are applied during a period of cool weather, they may not adequately seal and the remove shingles or the weather, and if your shingles were installed during a period of wind, they may not perform as expected. Prior to making your shingles are more vulnerable to blow-off and wind damage. That is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-off or wind damage that may occur prior to thermal sealing having occurred. After your shingles has cured, however, they will be covered and not experience blow-off or wind damage in stack up to 108 kilometers per hour. However, for all shingles, the coverage against blow-off or wind damage is limited to a period of five (5) years, following the date of installation, and not for the full warranty period OF THE SHINGLE.

Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their color. We are not liable, to you, if you make any warranty claim for a period of time to repair, replace or remove your shingles, and you should make your claim before the expiration of the warranty period.

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Claims Process

To make a claim under this warranty, you must do so within thirty (30) days after you discover the problem. Send us a letter addressed to Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio, 43659. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your correspondence, we will contact you regarding your claim and request you through the entire process. Finally, we extend the time we expect you to provide support, or for any reason, other related work, and we will not pay for the cost to remove or dispose of your shingles.

Limitations

Any implied Warranty, including the implied WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WRITTEN WARRANTY PROVIDED ABOVE UNDER A RESTRICTED USE, or COMMITTED BY LAW. YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION. WHAT IS OUR REMEDY? YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME’S CONTENTS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from country to country.

Type of Shingles: Check appropriate box.

- [ ] Oakridge® PRO 30™; Oakridge® PRO 30-Yr. Warranty (360 mos.)
- [ ] Oakridge® PRO 40™; Oakridge® PRO 40-Yr. Warranty (480 mos.)
- [ ] Supreme® 25-Yr. Warranty (300 mos.)
- [ ] Supreme® 30-Yr. Warranty (360 mos.)
- [ ] Supreme® 30-Yr. Warranty (360 mos.)
- [ ] Quantum®
- [ ] Supreme®
- [ ] Glaslock®
- [ ] All Shingles – Please check if your shingles are algae resistant.

Name of Contractor or Dealer Date of Installation

*Any actual warranty for details, limitations and requirements. Subject to change without notice.

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