

## Kenmore water softener error codes

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 [searspartsdirect.com/diy/error-codes/water-softener-repair/1235421-1235425/kenmore-water-softener/0582](https://searspartsdirect.com/diy/error-codes/water-softener-repair/1235421-1235425/kenmore-water-softener/0582)

Err1, Err3 or Err4

Valve motor failure

### Check/Repair

If the valve motor doesn't run, unplug the water softener and check the valve motor wire harness for damage or a loose connection. Reconnect the valve motor wire harness if disconnected. Replace the valve motor wire harness if damaged. If the motor runs but the rotor valve doesn't move, the problem could be a defective motor or a locked-up rotor valve. Replace the valve motor if defective. Replace the rotor valve if it's locked up. If the motor runs and spins the rotor valve constantly, the position switch may be defective. Replace the position switch if it doesn't detect the rotor valve position.

### Possible parts

Valve motor, Wire harness, Position switch, and Rotary valve

Err5

Defective timer