6700 Valve Downflow

Automatic Water Softeners Operation Manual
Performance and Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>Metered Capacity at Various Salt Dosages</th>
<th>Service Flow Rate</th>
<th>Backwash Flow Rate</th>
<th>Resin Volume Rate</th>
<th>Mineral Tank Size</th>
<th>Brine Tank Size</th>
<th>Brine Tank Salt Capacity</th>
<th>Shipping Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>@15lb/cu.ft</td>
<td>@10lb/cu.ft</td>
<td>@6lb/cu.ft</td>
<td>@3lb/cu.ft</td>
<td>USGPM</td>
<td>USGPM</td>
<td>cu. ft.</td>
<td>inches</td>
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<td>6700MID-844-75</td>
<td>22,500</td>
<td>18,000</td>
<td>12,750</td>
<td>9,750</td>
<td>8</td>
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<td>0.75</td>
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<td>1.00</td>
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<td>6700MID-1047-125</td>
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<td>30,000</td>
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<td>60,000</td>
<td>42,500</td>
<td>32,500</td>
<td>13</td>
<td>5.0</td>
<td>2.50</td>
<td>14 x 50</td>
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</table>

ADDITIONAL INFORMATION: Operating Temperature Range = 34° to 110°F (1° to 43°C). Operating Pressure Range = 20 to 120 psi (1.37 to 8.27 bar). The manufacturer reserves the right to make product improvements which may deviate from the specifications and descriptions shown above, without obligation to change previously manufactured products or to note the change.

CAUTION: These products are not intended to be used to treat water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

NOTES: 
(1) 10lb/cu.ft. salt dosage is the standard factory setting. 
(2) The Service Flow Rate given will not exceed a pressure drop of 15psi. 
(3) Dimensions of cylindrical tanks shown are diameter (or width) x height. Cabinets shown as length x width x height.

How Your Water Conditioner Works

Hard water enters your home through the main supply line, enters your water conditioner, and passes down through a bed of ion exchange resin which softens the water. An ion exchange process takes place in which the resin beads capture and hold calcium and magnesium, the hardness impurities, while the water takes on sodium ions. The soft water then flows up and into your household water line.

Installation Instructions

All government codes and regulations governing the installation of these devices must be observed.

CAUTION: If the ground from the electrical panel or breaker box to the water meter or underground copper pipe is tied to the copper water lines and these lines are cut during installation of the Noryl bypass valve and/or poly pipe, an approved grounding strap must be used between the two lines that have been cut in order to maintain continuity. The length of the grounding strap will depend upon the number of units being installed and/or the amount of copper pipe being replaced with poly. See Figure 1.

In all cases where metal pipe was originally used and is later interrupted by poly pipe or the Noryl bypass valve as in Figure 1 or by physical separation as in Figure 2, an approved ground clamp with no less than #6 copper conductor must be used for continuity, to maintain proper metallic pipe bonding.

Check your local electrical code for the correct clamp and cable size.
Installation Instructions Cont’d

1. Position the conditioner on a flat surface, near a drain and a 115 volt AC outlet. The unit is provided with a 24V adapter.

2. Study the layout of the present water lines and drains in order that you can determine the best location for your water conditioner and plan your installation. Your conditioner must not be subjected to freezing or to water temperatures above 110°F which will void the warranty.

3. All plumbing should be done in accordance with local plumbing codes. The pipe size for the drain line should be a minimum of 1/2". However, a 3/4" drain line is required where backwash flow rates are in excess of 7 gpm or the length of the drain line is greater than 20 feet.

4. Soldering joints near the drain must be done prior to connecting the drain line flow control (DLFC). Leave at least 6" between the DLFC and the solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to the DLFC.

5. Teflon tape is the only sealant to be used on the drain fitting.

6. Make sure that the floor is clean and level beneath the salt storage tank.

7. Place approximately 1" of water above the grid plate. If a grid is not utilized, fill to the top of the air check in the salt tank. Do not add salt to the brine tank at this time.

8. On units with a bypass, place in BYPASS position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation. Once clean, close the water tap.

9. Place the bypass in the SERVICE position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let run until the air is purged from the unit.

10. Plug unit into an electrical outlet. NOTE: all electrical connections must be connected according to local codes.

Figure 3
11. Once the valve has reached the SERVICE position, normal operation is resumed. In normal operation the Time of Day and, if flow meter equipped, Volume Remaining displays alternate being viewed. Set the Time of Day display by depressing the Up or Down Set Button to the correct time (see Figure 3). Note: the Time of Day display must be set correctly to either a.m. or p.m.

12. Flow Meter Equipped Valves Only - The Volume Remaining Display is the volume of water (in gallons) remaining prior to regeneration, including any reserve capacity. Without any water usage, the Meter Arrow should be either off or on, but not changing. Open a soft water tap. The Meter Arrow should begin flashing at a rate that varies with flow rate. Close the tap after 3-5 gallons of water flow.

13. Plug the 24-volt transformer into a 120 VAC 60 Hz outlet. This valve has four positions: 1) Backwash 2) Brine/Rinse 3) Rapid Rinse and 4) Brine Refill. When the valve is in the Service position, the extra cycle button (far left button as shown on Figure 4) must be pressed and held for 5 seconds before it activates. Press and hold the extra cycle button for 5 seconds to advance the valve into the “1” Backwash position. Slowly turn on the water supply and allow the unit to backwash until the air purges out of the tank and clears the system.

14. Press the extra cycle button to advance the valve to the “2” position. Press once more to advance to the “3” position. Press once more to advance to the “4” Brine refill position. Wait until the water level reaches 6” in the brine tank. Water can be added to the tank to speed up the filling but the valve should be in the Brine Refill position for a minimum of two minutes to purge the air out of the injector set.

15. Press the extra cycle button to advance the valve from the Brine Fill position through service to the “2” position Brine/Rinse position. Verify that water is being drawn from the tank. If not, repeat step 9.

16. Press the extra cycle button to advance the valve to the “3” Rapid Rinse position and allow water to run to drain for 2 minutes.

17. Press the extra cycle button to advance the valve to the “4” Brine Fill position until there is 6” of water in the brine tank. Press the extra cycle button to advance the valve back into the service position indicated by the red dot in upper left corner of the display.

18. Fill the brine tank with salt.

19. A 9V alkaline battery is recommended to be installed at all times for proper valve operation. The control will indicate when the battery needs to be replaced by turning on the Low Battery LED.

(Installation Tip: The 6700 Softener should not be allowed to regenerate at the same time as any other water treatment units. If adjustment is required, consult programming chart to adjust default regeneration time.)

Optional Sanitization Procedure: We recommend that all new water conditioners be disinfected as part of the startup. Sanitization is achieved by the application of chlorine in the regeneration cycle of the conditioner. A liquid solution of 5.25% sodium hypochlorite (commonly referred to as household bleach) is recommended as a suitable disinfectant. Use only unscented products. For every cubic foot of resin in the softener, pour approximately two (2) tablespoons of sodium hypochlorite into the brine well tube. Press and hold the EXTRA CYCLE button and allow the brine tank to fill with the standard amount of water. Press the EXTRA CYCLE button again twice to advance the valve to the Brine/Rinse position. Allow softener to complete the Brine/Rinse cycle, then press EXTRA CYCLE button three times to advance valve back to service position.
Operating Instructions

Water Pressure
Your conditioner is designed to operate under normal water pressures from 20 psi to 100 psi.

Regeneration and Automatic Bypass
Water conditioners are factory set to regenerate at 12:00 a.m. during a period of little or no water use. The regeneration cycle lasts approximately two hours, after which soft water service is restored. While regeneration is taking place, hard water automatically bypasses the water conditioner if required. Use of water, particularly hot water, should be avoided at this time to prevent hard water from filling the water heater.

New Sounds
You will notice new sounds as your conditioner operates, such as the hum of the timer or click of the actuator arm. During regeneration, it will be common to hear the sounds of water running to the drain.

Manual Bypass (Figure 4)
In case of an emergency such as an overflowing brine tank, you can isolate your water softener from the water supply using the bypass valve located at the back of the control.

In normal operation the bypass is open with the ON/OFF knobs in line with the INLET and OUTLET pipes. To isolate the softener, simply rotate the knobs clockwise (as indicated by the word BYPASS and arrow) until they lock.
You can use your water related fixtures and appliances as the water supply is bypassing the softener. However, the water you use will be hard.
To resume soft water service, open the bypass valve by rotating the knobs counter-clockwise.

Keypad Operation

Extra Cycle Button
Pushing this button will initiate a regeneration cycle independently of actual valve conditions. With immediate regeneration valves, this regeneration would occur immediately. With delayed regeneration valves, this extra regeneration would occur at the pre-set regeneration time. A regeneration cycle can be forced to occur immediately by pushing and holding the button for 5 seconds.

Program Button
This button is used by the installer to program those settings indicate on the front panel by red LEDs.

Up Set Button
This button is used to set the current time of day, adjust time remaining in a regeneration cycle step and in valve programming. The Up Arrow Button will increment a display setting.

Down Set Button
This button is used to set the current time of day, adjust time remaining in a regeneration cycle step and in valve programming. The Down Arrow Button will decrement a display setting.

Low Battery Indicator
When the control is operating on line power, this red LED will turn on whenever the 9V alkaline battery used for memory back-up needs to be replaced. The battery is stored inside the top cover. In the event of a power outage, the battery will maintain current operating data for approximately 25 hours at maximum battery capacity.
Maintenance Instructions

Checking the Salt Level
Check the salt level monthly. Remove the lid from the cabinet or brine tank, make sure salt level is always above the brine level (you should not be able to see water).

Adding Salt
Use only clean salt labeled for water conditioner use, such as crystal, pellet, nugget, button or solar.

The use of rock salt is discouraged because it contains insoluble silt and sand which build up in the brine tank and can cause problems with the system’s operation.

Add the salt directly to the tank, filling no higher than the top of the brine well.

Caution
Liquid brine will irritate eyes, skin and open wounds - gently wash exposed area with fresh water. Keep children away from your water conditioner.

Resin Cleaner
An approved resin cleaner must be used on a regular basis if your water supply contains iron. The amount of resin cleaner and frequency of use is determined by the quantity of iron in your water (consult your local representative or follow the directions on the resin cleaner package).

Care of Your Water Conditioner
To retain the attractive appearance of your new water conditioner, clean occasionally with a mild soap solution. Do no use abrasive cleaners, ammonia or solvents. Never subject your conditioner to freezing.

Bridging (Figure 5)
Humidity or the wrong type of salt may create a cavity between the water and the salt. This action, known as “bridging”, prevents the brine solution from being made, leading to your water supply being hard.

If you suspect salt bridging, carefully pound on the outside of the plastic brine tank or pour some warm water over the salt to break up the bridge. This should always be followed up by allowing the unit to use up any remaining salt and then thoroughly cleaning out the brine tank. Allow four hours to produce a brine solution, then manually regenerate the softener.

Figure 5
Cleaning The Injector Assembly (Figure 6)

Sediment, sand and silt will restrict or clog the injector. A clean water supply and pure salt will prevent this from happening.

The injector assembly is located on the left side of the control valve. This assembly is easy to clean.

Shut off the water supply to your water conditioner and reduce the pressure by opening a cold soft water faucet. Using a screwdriver, remove the two screws holding the injector assembly to the control valve body. Carefully remove the assembly and disassemble as shown in Figure 6. The injector orifice is removed from the injector body by carefully turning it out with a screwdriver. Remove the injector throat the same way. Carefully flush all parts with water. Use a mild acid such as vinegar or Pro-Rust Out to clean the small holes in the orifice and throat. Reassemble using the reverse procedure. Do not over tighten.

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Trouble Shooting Guide

1. CONDITIONER DELIVERS HARD WATER
   A. Bypass valve is open
   B. No salt in brine tank
   C. Injector or screen plugged
   D. Insufficient water flowing into brine tank
   E. Hot water tank hardness
   F. Leak at distributor tube
   G. Internal valve leak
   H. Flow meter jammed
   I. Flow meter cable disconnected or not plugged
   J. Improper programming
   A. Close bypass valve
   B. Add salt to brine tank and maintain salt level above water level
   C. Replace injectors and screen
   D. Check brine tank fill time and clean brine line flow tank control if plugged
   E. Repeated flushing of the hot water tank is required
   F. Make sure distributor tube is not cracked. Check O ring and tube pilot
   G. Replace seals and spacers and/or piston
   H. Remove obstruction from flow meter
   I. Check meter cable connection to timer and meter cap into meter cap
   J. Re-program the control to the proper regeneration type, inlet water hardness, capacity or flow meter size.

2. CONDITIONER FAILS TO REGENERATE
   A. Electrical service to unit has been interrupted
   B. Timer is not operating properly
   C. Defective valve drive motor
   D. Improper programming
   A. Assure permanent electrical service (check fuse, plug, chain or switch)
   B. Replace timer
   C. Replace drive motor
   D. Check programming and reset as needed

3. UNIT USES TOO MUCH SALT
   A. Improper salt setting
   B. Excessive water in brine tank
   C. Improper programming
   A. Check salt usage and salt setting
   B. See #7
   C. Check programming and reset as needed

4. LOSS OF WATER PRESSURE
   A. Iron build-up in line to water conditioner
   B. Iron build-up in water conditioner
   C. Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system
   A. Clean line to water conditioner
   B. Clean control and add resin cleaner to resin bed. Increase frequency of regeneration
   C. Remove piston and clean control

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<table>
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<tr>
<th>5. LOSS OF RESIN THROUGH DRAIN LINE</th>
</tr>
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</table>
| A. Air in water system            | A. Assure that well system has proper air eliminator control. Check for dry well condition.  
| B. Drain line flow control is too large | B. Ensure drain line flow control is sized  

<table>
<thead>
<tr>
<th>6. IRON IN CONDITIONED WATER</th>
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</table>
| A. Fouled resin bed regeneration. Increase backwash time. | A. Check backwash, brine draw and brine tank fill. Increase frequency of regeneration. Increase backwash time.  
| B. Iron content exceeds recommended parameters | B. Add iron removal filter system  

<table>
<thead>
<tr>
<th>7. EXCESSIVE WATER IN BRINE TANK</th>
</tr>
</thead>
</table>
| A. Plugged drain line flow control | A. Clean flow control  
| B. Brine valve failure | B. Replace brine valve  
| C. Improper programming | C. Check programming and reset as needed  

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<thead>
<tr>
<th>8. SALT WATER IN SERVICE LINE</th>
</tr>
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</table>
| A. Plugged injector system | A. Clean injector and replace screen  
| B. Timer not operating properly | B. Replace timer  
| C. Foreign material in brine valve | C. Clean or replace brine valve  
| D. Foreign material in brine line flow control | D. Clean brine line flow control  
| E. Low water pressure | E. Raise water pressure  
| F. Improper programming | F. Check programming and reset as needed  

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<thead>
<tr>
<th>9. CONDITIONER FAILS TO DRAW BRINE</th>
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</table>
| A. Drain line flow control is plugged | A. Clean drain line flow control  
| B. Injector is plugged | B. Clean or replace injectors  
| C. Injector screen is plugged | C. Replace screen  
| D. Line pressure is too low | D. Increase line pressure (line pressure must be at least 20 psi at all times)  
| E. Internal control leak | E. Change seals and spacers and/or piston assembly  
| F. Improper programming | F. Check programming and reset as needed  
| G. Timer not operating properly | G. Replace timer  

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<tr>
<th>10. CONTROL CYCLES CONTINUOUSLY</th>
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| Timer not operating properly | A. Replace timer  
| Faulty microswitches and/or harness | B. Replace faulty microswitch or harness  
| Faulty cycle cam operation | C. Replace cycle cam or reinstall  

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<thead>
<tr>
<th>11. DRAIN FLOWS CONTINUOUSLY</th>
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| A. Foreign material in control | A. Remove piston assembly and inspect bore. Remove foreign material and check control in various regeneration positions  
| B. Internal control leak | B. Replace seals and/or piston assembly  
| C. Control valve jammed in brine or backwash position | C. Replace piston and seals and spacers  
| D. Timer motor stopped or jammed teeth | D. Replace timer motor and check all gears for missing teeth  
| E. Timer not operating properly | E. Replace timer  

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Trouble Shooting Guide
GUARANTEE

HYDROTECH guarantees that your new water conditioner is built of quality material and workmanship. When properly installed and maintained, it will give years of trouble-free service.

FIVE YEAR COMPLETE PARTS GUARANTEE

HYDROTECH will replace any part which fails within 60 months from date of manufacture, provided the failure is due to a defect in material or workmanship. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof.

TEN YEAR GUARANTEE ON MINERAL AND BRINE TANKS

HYDROTECH will provide a replacement mineral or brine tank to any original equipment purchaser in possession of a tank that fails within 120 months, provided that the water conditioner is at all times operated in accordance with specifications and not subject to freezing or exposure to direct sunlight.

GENERAL PROVISIONS

HYDROTECH assumes no responsibility for consequential damage as a result of escaped water from the water filter; labor or expense incurred as a result of a defect or for failure to meet the terms of these guarantees because of circumstances beyond its control.