ENGINEERED FOR LIFE

McDonnell & Miller
Installation & Maintenance Instructions
MM-228(J)

GUARDDOG®

Model RB-24E
Conductance Type
Low Water Cut-Off
For Residential 24 VAC Hot Water Boilers

IMPORTANT: Do not use Model RB-24E on steam boilers.

IMPORTANT: Do not use on millivolt systems.

WARNING

• Before using this product read and understand instructions.

• Save these instructions for future reference.

• All work must be performed by qualified personnel trained in the proper application, installation, and maintenance of plumbing, steam, hot water, and electrical equipment and/or systems in accordance with all applicable codes and ordinances.

• To prevent electrical shock, turn off the electrical power before making electrical connections.

• This low water cut-off must be installed in series with all other limit and operating controls installed on the boiler. After installation, check for proper operation of all of the limit and operating controls, before leaving the site.

• We recommend that secondary (redundant) Low Water Cut-Off controls be installed on all steam boilers with heat input greater than 400,000 BTU/hour or operating above 15 psi of steam pressure. At least two controls should be connected in series with the burner control circuit to provide safety redundancy protection should the boiler experience a low water condition. Moreover, at each annual outage, the low water cut-offs should be dismantled, inspected, cleaned, and checked for proper calibration and performance.

Failure to follow this warning could cause property damage, personal injury or death.
OPERATION
The Model RB-24E Low Water Cut-Off is specifically designed to provide burner cut-off if there is an unsafe water loss, which can result from a broken or leaking radiator or pipe, or a cracked section in the boiler.

Water/glycol mixtures up to 50% concentration may be used.

SPECIFICATIONS
Temperature:
- Storage: -40°F to 120°F (-40°C to 49°C)
- Ambient: 32°F to 120°F (0°C to 49°C)
Humidity: 85% (non-condensing)
Maximum Water Pressure: 160 psi (11.2 kg/cm²)
Maximum Water Temperature: 250°F (121°C)

Electrical Ratings

<table>
<thead>
<tr>
<th>Voltage</th>
<th>Power Consumption</th>
<th>Switching Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 VAC</td>
<td>2.5 VA</td>
<td>2A at 24 VAC</td>
</tr>
</tbody>
</table>

Enclosure Rating: NEMA 1 General Purpose

IMPORTANT: Universal wiring harness adaptors are now available for use with systems having modular plug-on burner controllers and vent dampers (sold separately).

The UWH-RB-24A is for use on hot water boilers that have a vent damper

The UWH-RB-24S is for use on hot water boilers that have a transformer plug connection on the aquastat.

The UWH-RB-24L is for use on hot water boilers that have a control panel connection.
INSTALLATION –

TOOLS NEEDED:
Pipe wrench or channel lock pliers.

STEP 1 - Determine Where to Install the Low Water Cut-Off

Determine where to install the probe control based on the following requirements:

a. If tappings are provided on the boiler, install the probe control in one that is above the minimum safe water level, as specified by the boiler manufacturer. If no specified minimum safe water level is designated, contact the boiler manufacturer.

b. If no tapping is provided on the boiler, install the probe control in a header or riser pipe above the boiler. Refer to the Typical Installation Diagrams below.

TYPICAL INSTALLATIONS

On the Boiler (RECOMMENDED)

- To System
- Circulating Pump
- 3/4” (20mm) NPT Tapping
- Model RD-24E Low Water Cut-off
- Minimum Safe Water Level (as determined by the boiler manufacturer)
- Hot Water Boiler

In a Pipe Tee Above the Boiler

- To System
- Circulating Pump
- 3/4” (20mm) NPT Pipe Tee
- Optional Isolation Valve (Must be installed above tee)
- Minimum Safe Water Level (as determined by the boiler manufacturer)
- Hot Water Boiler
STEP 2 - Electrical Wiring Options

⚠️ WARNING

- To prevent electrical shock, turn off the electrical power before making electrical connections.
- This low water cut-off must be installed in series with all other limit and operating controls installed on the boiler. After installation, check for proper operation of all of the limit and operating controls, before leaving the site.

Failure to follow this warning could cause property damage, personal injury or death.

**IMPORTANT:** Boiler manufacturer schematics should always be followed. In the event the boiler manufacturer’s schematic does not exist or is not available from the boiler manufacturer, refer to the schematics provided in this document.

### Option 1
For hot water boilers which utilize a simple series circuit to operate the boiler, the RB-24E can be wired as shown.

- Connect the **red** wire to the hot side (Terminal “R”) of the (24V) transformer on the boiler.
- Connect the **white** wire to the neutral side (Terminal “C”) of the (24V) transformer on the boiler.
- Connect one yellow wire to Terminal “R”.
- Connect the other yellow wire in series with all other limit and operating controls.

### Option 2
For hot water boilers that utilize an aquastat relay to control the burner and circulator circuits. To wire a boiler of this type, the Model RB-24E should be wired in series with the gas valve as shown.

**NOTE:** The example shows wiring an RB-24E to a Honeywell Model L8148E aquastat. For other manufacturers, refer to the electrical schematic to confirm appropriate connections for obtaining 24 VAC power and wiring in limit circuit.

Diagram at right assumes "Z" is the hot side and "TV" is the neutral or grounded side of the transformer.
Option 3
Certain types of boilers may utilize a relay or series of relays to control the burner and circulator circuits. To wire into a boiler of this type, the Model RB-24E can be wired as shown.

Option 4
Some boiler wiring diagrams indicate where a LWCO should be wired. In this diagram the RB-24E can be wired as shown.
STEP 3 - Installing the Low Water Cut-Off

a. Sparingly apply pipe sealant to the external threads (D) of the probe (A).

**IMPORTANT:** Do not use Teflon® tape. Only use pipe sealant.

b. Insert the probe portion (B) of the low water cut-off into the ¾" (20mm) NPT tapping (C) on the boiler OR into a ¾" (20mm) NPT pipe or reducing tee (D) above the boiler. Do not cross thread the low water cut-off.

Fully **hand tighten** the low water cut-off (approximately 4 revolutions) to approximately 6 ft•lb (8 N•m).

c. Using a wrench, tighten the unit (A) into the tapped connection (E) that was determined in Step 1 of these instructions. Tighten to 47 ft•lb (64 N•m).

d. Install the plug end of the cable (E) into the low water cut-off (F).
STEP 4 - Testing

a. **Before filling the system**, turn on the electric power to the boiler. The low water cut-off's green "Power On" LED should be illuminated. With the room thermostat set on "heat," confirm that the burner **will not** operate without water in the system. The low water cut-off's red LED should be illuminated. NOTE: The burner will come on briefly (1 second or less) and then shut off to verify proper operation.

b. Fill the system with water. The low water cut-off's red LED should shut off. Confirm that the burner and room thermostat are operating properly.

c. Check for proper operation of all of the limit and operating controls, before leaving the site.

d. Check the threaded connection of the low water cut-off for leakage. Tighten, if necessary.

---

Testing Control Using "Test Button"

Pressing the "Test Button" interrupts the probe circuit which simulates water off the probe.

a. Press and hold “test button” while burner is running.

b. The burner should turn OFF and red light turn ON if burner is wired correctly.

c. Release the test button and the red light should turn off and the boiler should turn on provided that the boiler water is in contact with the probe.

---

**INSTALLATION COMPLETE**
TROUBLESHOOTING:

If control fails to operate, perform the following diagnostic checks.
1. Check to be sure the water level in the boiler is at or above the level of the probe.
2. Re-check all wiring to ensure proper connections as specified in boiler manufacturers wiring diagrams.
3. Check to ensure that Teflon tape has not been used on the threaded connection of the probe to the boiler.
4. Check the quality of the boiler water to ensure adequate conductance.

Boiler Does Not Turn Off (when water is below probe)
• Turn off boiler and check boiler wiring connections.
• Turn off boiler, drain boiler and remove control to check if the tip of the probe is touching a metal surface.

Boiler Does Not Turn ON
• Make sure water is above the level of the probe.
• Make sure probe is installed in a location where an air pocket cannot develop.

Boiler Does Not Turn ON and RB-24E Red LED blinking
• Problem is wrong transformer ‘Y’ harness.
• Turn off boiler and install correct transformer ‘Y’ harness.

MAINTENANCE

SCHEDULE:
• Test the low water cut-off annually or more frequently.
• Remove and inspect the self-cleaning probe every 5 years.
• Replace the low water cut-off every 15 years.

NOTE
Clean probe by wiping with non-abrasive cloth and rinsing with clean water. DO NOT use sharp instruments to remove any accumulations of rust or scale.

CAUTION
Replace Probe if:
• Teflon® insulator is cracked or worn.
• Probe is loose.
Failure to follow this caution could cause property damage, personal injury or death.