

# User's Information

## **Base Limited Warranty Packaged Gas Electric Air Conditioner and Packaged Gas Electric Heat Pump 4YCY4, 2YCX3, 4YCX3, 4DCY4 (Parts Only) Models Less Than 20 Tons for Residential Use\***

This limited warranty is provided by the manufacturer to the original purchaser and to any succeeding owner of the real property to which the Packaged Gas Electric Air Conditioner or Packaged Gas Electric Heat Pump (packaged unit) is originally affixed, and applies to products purchased and retained for use within the U.S.A. and Canada.

Beginning on January 1, 2010, R-22 refrigerant will no longer be used as a manufacturer-installed refrigerant as required by federal regulation. Following this date, depending on the availability of any remaining R-22 equipment, packaged unit model replacements may require that the entire system be R-410A compatible. Packaged units and possibly connecting line sets would need to be replaced in order to be compatible with R-410A refrigerant. Expenses associated with replacing system components that are not R-410A compatible will not be covered by the terms and conditions of the limited warranty.

The limited warranty period begins when installation is complete and the packaged unit start-up procedure has been properly completed, verified by installer's invoice or similar document. If installation completion and start-up date cannot be verified by installer's invoice or similar document, this limited warranty coverage begins six (6) months after the date of manufacture based on the packaged unit serial number.

If the sealed motor compressor fails or the outdoor coil becomes defective, or any functional part of your packaged unit fails because of manufacturing defect, within five (5) years from the date the limited warranty period begins, Warrantor will furnish without charge the required replacement compressor, coil, or functional part. Any other costs, such as local transportation, related service labor, diagnosis calls, refrigerant and related items are not included.

In addition, if the heat exchanger fails because of a manufacturing defect within the sixth through twentieth year from the date the limited warranty period begins, Warrantor will furnish without charge a replacement heat exchanger. Any other costs, such as local transportation, related service labor, diagnosis calls, refrigerant and related items are not included.

This limited warranty does not apply if the packaged unit was purchased direct (i.e. from internet websites or auctions) on an uninstalled basis. Additionally, this limited warranty will not apply unless the packaged unit is: (1) installed by a licensed or qualified HVAC technician, (2) applied and installed in accordance with the manufacturer's recommendations and its Installer's guide and (3) in compliance with all industry standards, national, state and local codes.

This limited warranty does not cover failure of your packaged unit if it is damaged while in your possession; including, but not limited to (1) damage caused by unreasonable use, (2) damage from failure to properly maintain as set forth in the Use and Care manual or Installer's Guide, (3) damage that is not considered a manufacturing defect, such as acts of God, malfunctions or failures resulting from fire, water, storms, lightning, earthquake, theft, riot, misuse, abuse, increased utility usage costs, or (4) performance problems due to improper selection/equipment match, installation or application.

This limited warranty applies to product installed on or after 5/1/2009.

### **Registered Limited Warranty Option**

**If registered within 60 days of the original installation date, the limited warranty terms will be lengthened\*\* as follows: sealed motor compressor – ten (10) years, outdoor coil † – ten (10) years.**

**\*\*Registered Limited Warranty lengthened terms are non-transferable and do not apply to income property.**

† NOTE: If your packaged unit is installed within one mile of salt water, including but not limited to seacoasts and inland waterways, your outdoor coil warranty as stated above is limited to five years from the date the limited warranty period begins.

To register, go to the manufacturer's website or contact your dealer.

**THE LIMITED WARRANTY AND LIABILITY SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES, WHETHER IN CONTRACT OR IN NEGLIGENCE, EXPRESS OR IMPLIED, IN LAW OR IN FACT, INCLUDING BUT NOT SPECIFICALLY LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE, AND IN NO EVENT SHALL WARRANTOR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states and provinces do not allow limitations on how long an implied limited warranty lasts or do not allow the exclusion or limitation of incidental or conse-quential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

Parts will be provided by our factory organization through an authorized service organization in your area listed in the yellow pages.

If you wish further help or information concerning this limited warranty, contact:

Residential Systems  
6200 Troup Highway, Tyler, TX 75707  
Attention: Customer Relations

TW-1051-1409

\* This limited warranty is for residential usage of this equipment and not applicable when this equipment is used for a commercial application.

A commercial use is any application where the end purchaser uses the product for other than personal, family or household purposes.

# User's Information

## **Base Limited Warranty Packaged Gas Electric Air Conditioner and Packaged Gas Electric Heat Pump 4YCZ6 and 4DCZ6 (Parts Only) Models Less Than 20 Tons for Residential Use\***

This limited warranty is provided by the manufacturer to the original purchaser and to any succeeding owner of the real property to which the Packaged Gas Electric Air Conditioner or Packaged Gas Electric Heat Pump (packaged unit) is originally affixed, and applies to products purchased and retained for use within the U.S.A. and Canada.

Beginning on January 1, 2010, R-22 refrigerant will no longer be used as a manufacturer-installed refrigerant as required by federal regulation. Following this date, depending on the availability of any remaining R-22 equipment, packaged unit model replacements may require that the entire system be R-410A compatible. Packaged units and possibly connecting line sets would need to be replaced in order to be compatible with R-410A refrigerant. Expenses associated with replacing system components that are not R-410A compatible will not be covered by the terms and conditions of the limited warranty.

The limited warranty period begins when installation is complete and the packaged unit start-up procedure has been properly completed, verified by installer's invoice or similar document. If installation completion and start-up date cannot be verified by installer's invoice or similar document, this limited warranty coverage begins six (6) months after the date of manufacture based on the packaged unit serial number.

If the sealed motor compressor fails or the outdoor coil becomes defective, or any functional part of your packaged unit fails because of manufacturing defect, within five (5) years from the date the limited warranty period begins, Warrantor will furnish without charge the required replacement compressor, coil, or functional part. Any other costs, such as local transportation, related service labor, diagnosis calls, refrigerant and related items are not included.

In addition, if the heat exchanger fails because of a manufacturing defect within the sixth through twentieth year from the date the limited warranty period begins, Warrantor will furnish without charge a replacement heat exchanger. Any other costs, such as local transportation, related service labor, diagnosis calls, refrigerant and related items are not included.

This limited warranty does not apply if the packaged unit was purchased direct (i.e. from internet websites or auctions) on an uninstalled basis. Additionally, this limited warranty will not apply unless the packaged unit is: (1) installed by a licensed or qualified HVAC technician, (2) applied and installed in accordance with the manufacturer's recommendations and its Installer's guide and (3) in compliance with all industry standards, national, state and local codes.

This limited warranty does not cover failure of your packaged unit if it is damaged while in your possession; including, but not limited to (1) damage caused by unreasonable use, (2) damage from failure to properly maintain as set forth in the Use and Care manual or Installer's Guide, (3) damage that is not considered a manufacturing defect, such as acts of God, malfunctions or failures resulting from fire, water, storms, lightning, earthquake, theft, riot, misuse, abuse, increased utility usage costs, or (4) performance problems due to improper selection/equipment match, installation or application.

This limited warranty applies to product installed on or after 5/1/2009.

### **Registered Limited Warranty Option**

**If registered within 60 days of the original installation date, the limited warranty terms will be lengthened\*\* as follows: sealed motor compressor – twelve (12) years, outdoor coil † – ten (10) years, all other functional parts – ten (10) years**

**\*\*Registered Limited Warranty lengthened terms are non-transferable and do not apply to income property.**

† NOTE: If your packaged unit is installed within one mile of salt water, including but not limited to seacoasts and inland waterways, your outdoor coil warranty as stated above is limited to five years from the date the limited warranty period begins.

To register, go to the manufacturer's website or contact your dealer.

**THE LIMITED WARRANTY AND LIABILITY SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES, WHETHER IN CONTRACT OR IN NEGLIGENCE, EXPRESS OR IMPLIED, IN LAW OR IN FACT, INCLUDING BUT NOT SPECIFICALLY LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE, AND IN NO EVENT SHALL WARRANTOR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states and provinces do not allow limitations on how long an implied limited warranty lasts or do not allow the exclusion or limitation of incidental or conse-quential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

Parts will be provided by our factory organization through an authorized service organization in your area listed in the yellow pages.

If you wish further help or information concerning this limited warranty, contact:

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6200 Troup Highway, Tyler, TX 75707  
Attention: Customer Relations

TW-1050-1409

\* This limited warranty is for residential usage of this equipment and not applicable when this equipment is used for a commercial application.

A commercial use is any application where the end purchaser uses the product for other than personal, family or household purposes.