NC015 Breaker Replacement Program

Potential problems on certain NC015 and NC015CP Breakers may exist

Schneider Canada has announced a Voluntary Replacement Program of circuit breakers, they are concerned that some breakers MAY NOT TRIP.


These circuit breakers can be identified by ?

*BLUE coloured handle.*

*Note: this includes all NC015 and NC015CP’s that were sold loose as well as those sold as part of a FastPak Loadcentre package.*

Over 1 million breakers have been manufactured for residential/commercial installations

*Replacement breakers are identified by a hole drilled in the handle (Blue color)*

*Check for a hole on the blue handle, as illustrated with check marks.*

*Breakers with black handles are not an issue*

**Suppliers are being asked:**
To cease selling and quarantine any suspect stock of NC015 and NC015CP *(including FastPaks)* as identified above; and contact your local Schneider Canada sales representative to return these.
**Electrical Safety Authority Inspectors:**  
Will not accept these breakers at any installation and will be informing contractors/customers of the problems and necessary action they should be taking.

**Customers who have concerns:**  
Should ensure that any suspect blue handled circuit breaker is less than 1 year old - *and if so,*  
• call your contractor to have breaker replaced,  
  or  
• call 1-888-519-5556 or (416)234-6407 for *additional information.*