

SYSTEM AIR CONDITIONER

4 WAY CASSETTE SERIES

INDOOR UNIT OUTDOOR UNIT

Model: AC030JN4DCH AC030JXSCCH AC036JN4DCH AC036JXSCCH

SERVICE Manual

AIR CONDITIONER



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1. Precautions

1-1 Precautions for the Service

- Use the standard parts when replacing the electric parts.
 - Confirm the model name, rated voltage, rated current of the electric parts.
- When repairing the equipment, connection of the harness parts must be firm and solid.
 - A loose connection may cause noise or other malfunction.
- When assembling and disassembling the equipment while it is laid down, lay it on soft cloth.
 - Otherwise it may scratch the back of the exterior of the product.
- Remove dust or dirt completely from the housing block, wiring block and service parts during repair.
 - This helps prevent the danger of fire caused by tracking or short circuit.
- Fasten the valve caps of service valves and charging valves of outdoor unit as much as possible using adjustable wrenches.
- Check the status of the components' assembly after repair service.
 - The status must be the same as before the repair service.

1-2 Precautions related to static electricity and PL

- The PCB power supply block is susceptible to static electricity. Therefore, care must be taken during repair or measuring while the power is on.
 - Wear insulation gloves for PCB repair or measuring.
- Check whether the installation location is at least two meters away from other electronic products such as TV, video, or
 - Otherwise, the video quality might be degraded or noise might be generated.
- Do not let end users repair the products themselves.
 - Unauthorized disassembly might cause electric shock or fire.

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1-3 Precautions related to product safety

- Do not pull the power cord and do not touch the power plug or aux power switch with wet hands.
 - It might cause electric shock or fire.
- A damaged power line or power plug must be replaced to prevent danger.
- Do not bend the power cable with excessive force, and do not place a heavy weight on the case as it might damage the cable.
 - It might cause electric shock or fire.
- Do not use multiple electric outlets.
 - This might cause electric shock or fire.
- Connect the ground terminal when necessary.
 - You must connect the ground terminal if you determine that there is a danger of electric leakage due to moisture or water.
- Unplug the power cable or turn off the auxiliary power switch for electric part replacement and repair service.
 - Otherwise it might cause electric shock.
- Instruct end users to separate the batteries from the remote controllers and store them separately when the product is not used for long time.
 - Otherwise leakage from the dry cell may cause problems with the remote controller.

1-4 Other precautions

- The pipes should have no leaks during installation, and the compressor must be stopped before removing connecting pipes for pump down work. Operating the compressor while the service valve is open and coolant pipe is not properly connected may cause explosion or injury due to abnormal high pressure created inside the coolant cycle as the air can be absorbed through the pipe.
- Pump Down work procedure (When uninstalling the product)
 - Turn on the air conditioner, select cooling operation, and run the compressor for more than three minutes.
 - Release the high pressure and low pressure valve caps.
 - Close the high pressure valve completely using an L-wrench
 - After about two minutes, close the low pressure valve completely.
 - Stop running the air conditioner.
 - Separate the connecting pipe.

1-2 Samsung Electronics

2. Product Specifications

2-1 The Feature of Product

2-1-1 Features

■ What is four-direction cassette type air conditioner?

Stylish design and pleasant cooling/heating will provide a pleasant ambience.

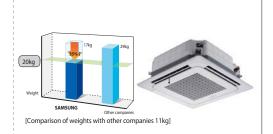
Four-direction cassette with powerful three-dimensional cooling and heating from four directions offers gapless pleasant environment and has the right design for high class interior and will provide an extra-stylish look.



■ Convenient and efficient installation

• Easy installation of ultra-lightweight indoor unit

A filter that obviates the need for replacement and/or
maintenance up to 1,000~2,000 hours and retains its initial
cleanness.



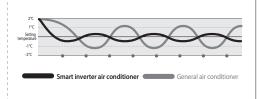
• Corner separable panel for simple leveling

The panel structure with four corners that can be separated enables convenient installation and service as only the required corner can be separated to adjust leveling when necessary.



- Maintain pleasant temperature with fine temperature control with a resolution of 0.1 $^{\circ}\text{C}$

The equipment operates with minimum power to maintain the optimum temperature and it always maintains a pleasant room temperature in small temperature steps of 0.1°C that you may not be able to sense.



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■ Rich and pleasant cooling/heating without gaps

• Superior heating performance even at -20°C

The equipment achieves a stable heating performance with the superior reliability of low temperature heating so that the indoor unit blows air of 40°C or higher in a cold winter when the outside temperature is below -20°C.

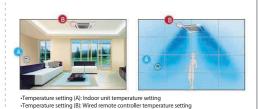


· Pleasant room with a check valve for preventing backflow

A check valve is installed to prevent condensed water drained from the indoor unit flowing back into the indoor unit for various reasons such as improper drain pipe installation or power cut, and indoor leak or bad smell by backflow is fundamentally blocked.

Function to control optimum room temperature that reduces temperature variation

Room temperature sense condition can be set to 'Indoor + average of wired remote controller' to minimize the variation in temperature between the upper and lower levels generated by the effects of indoor air flow so that optimum room temperature will be maintained.



 Obtained Sterilization Treatment SF mark that removes the threat of mildew.

The equipment is very sanitary as an indoor heat exchange unit and filters are treated with world-recognized sterilization treatment technology to prevent the growth of mildew inside the unit.





Patent registered in Korea, USA, Japan, and Italy
 (Patent number: Korea P-082555/ Italy 1294250/USA 594)



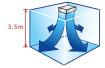
Convenient control for high ceilings with wind velocity control function

When the unit is installed indoors, air flow can be set to reach the floor through the PCB option so that the unit can be installed on a ceiling with a height of 3.5 meters.

Indoor PCB option setting

• ON: Increase wind velocity

• OFF: Decrease wind velocity



2.7m

[When installing on a ceiling of 3m or higher]

[When installing on a ceiling of 3m or lower]



2-2 Samsung Electronics

■ Convenience with more added details

• Easier than Ever to Clean the Blade

Other products require you to disassemble and remove the panel in order to clean the blade, but our product is designed so that the blade safely and easily detaches and re-attaches, enabling you to easily clean it.



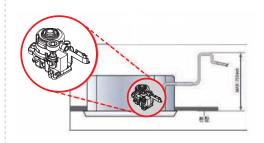
Rich and pleasant cooling/heating without gaps (cont.)

Self diagnostic function of indoor unit to minimize inconvenience in case of malfunction

If the indoor unit malfunctions due to equipment failure during operation, the type of problem can be checked from the panel display, and the service time and inconvenience can be minimized by submitting a service request based on the information from the self diagnostics of indoor unit.



Minimum installation cost by built-in high head drain pump
 The high head pump is built into the indoor unit and the
 condensed water generated during the cooling operation will
 be drained to the outside. The pumping height can be up to
 750mm so that drain pip installation can be easier and save
 time and cost of installation.



• Individual Blade Control

- Capable of realizing optimal air current in accordance to customer preference and diverse structures located in different directions through individual control of each of the 4 blades.
- Individual control can be realized through both cable and wireless remote control.



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Product Specifications 2-2 Product Specifications

			Development Model		
	ltem		AC030JN4DCH	AC36JN4DCH	
	T		AC030JXSCCH	AC036JXSCCH	
	Indoo	or Unit			
Design	Design Outdoor Unit			and the second s	
	Remote Controller		KALL PER	5-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
Performance	Cooling	J [Btu/h]	13,000/30,000/36,000	14,000/36,000/42,000	
Performance	Heating	g [Btu/h]	11,000/32,000/39,000	12,000/40,000/48,000	
Power	Coolii	ng [W]	870/2,290/3,200	930,2,790/3,600	
Consumption		ng [W]	720/,2,440/5,000	720/3,220/5,000	
EER/COP	Cooling [Btu/hW]		13.1	12.9	
ELIVCOI	Heating [Btu/hW]		13.1	12.4	
	Voltage / Frequency		1Ф, 208-230V/60Hz	1Ф, 208-230V/60Hz	
Operating Current	Cooling [A]		4.8/11.0/14.0	4.8/13.4/17.0	
- operating current	Heating [A]		3.7/11.6/22.5	3.7/15.4/23.0	
Noise	Indoor Unit [dBA]		47/47	50/50	
		Unit [dBA]	60/62	60/62	
	Net Dimension	Indoor Unit [mm]		88*840	
Size	(WxHxD) Outdoor Unit [mm]		940*1420*330		
	Shipping Dimension	Indoor Unit [mm]		57*898	
	(WxHxD)	Outdoor Unit [mm]	995*1598*426		
	Net Indoor Unit [kg]		19.0 96.0		
Weight		Outdoor Unit [kg]			
	Shipping	Indoor Unit [kg] Outdoor Unit [kg]	22.0 106.0		
	Indoor F	an Motor	DB31-00577A		
Harness		ressor	UGST450FUEJX		
Specifications	·	Fan Motor	DB31-00579A		
		ressure			
Piping		ressure	3/8" 5/8"		
	PANEL	COSCIIC		USKFN	
	Refrigerant Type		R410A		
	Factory Charging [g]		900	
Additional F	Refrigerant (Over 5m, fo			25	
	Basic Piping Length [r			7.5	
	Max. Piping Length [r			75	
	Max. Level Difference		3	30	
Option Code			0140EF-1950E8-275A64-370045 020000-100000-200000-300000 033E39-103B45-200000-300000	0140EF-195439-276470-370045 020000-100000-200000-300000 03453F-102B35-200000-300000	

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2-3 Specifications of optional items

2-3-1 Accessories

Item	Description	Code No.	Q'ty	Remark
	ASSY DRAIN-HOSE JOINT	DB94-03287A	1	
	CABLE-TIE	DB65-10088C	6	
	INSULATION-DRAIN HOSE	DB62-11028A	1	- Indoor Unit
	INSULATION-HOSE F	DB62-11028J	1	indoor onit
	INSULATION-HOSE E	DB62-11028H	1	
	CARD WARRNATY	DB68-01675A	1	
	RUBBER LEG	DB73-20134A	4	Outdoor Unit
	MANUAL INSTALL	DB68-05462A	1	Outdoor Unit
0	BOLT-FLANGE	6011-003975	4	
	MANUAL INSTALL	DB68-03683A	1	Panel
The state of the s	CARD WARRNATY	DB68-01675A	1	

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Accessories (cont.)

■ Wireless remote controller (MR-EH00)

ltem	Descriptions	Code-No.	Q'TY	Remark
	Wireless remote controller	DB93-14643F	1	
	Batteries for remote controller (specification: AAA type)	4301-000121	2	
	Remote controller holder	DB61-06087A	1	Optional
<aaaaa)<="" td=""><td>M4×16 screw</td><td>6002-000581</td><td>2</td><td></td></aaaaa>	M4×16 screw	6002-000581	2	
	User's manual	DB68-04667A	1	

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Accessories (cont.)

■ Wired remote controller (MWR-WE10N) [Code No.: DB97-22234A]

ltem	Descriptions	Code-No.	Q'TY	Remark
	Wired remote controller	DB93-11251F	1	
9-	Cable tie	DB65-10088B	2	
	Cable clamp	DB65-10074E	3	Ontinual
<mmm(}< td=""><td>M4×16 Screw</td><td>6002-000474</td><td>5</td><td>Optional</td></mmm(}<>	M4×16 Screw	6002-000474	5	Optional
	User's manual	DB68-03732A	1	
	Installation guide	DB68-03716A	1	

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Accessories (cont.)

■ Central controller (MCM-A202DN) [Code No.: DB97-22237A]

Item	Descriptions	Code-No.	Q'TY	Remark
	Central controller	DB93-03425Q	1	
O	Cable tie	DB65-10088B	2	
	Cable clamp	DB65-10074E	5	Ontinual
<i><mmm< i="">}</mmm<></i>	M4 X 16 Screw	6002-000474	7	Optional
	User's manual	DB68-03736A	1	
	Installation guide	DB68-03721A	1	

2-8 Samsung Electronics

2-3-2 Filter specifications

Item	Descriptions	Code-No.	Remark
	Dust filter	DB63-03158A	Basic/ Water wash

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3. Disassembly and Reassembly

■ Necessary Tools

Item	Remarks
+SCREW DRIVER	
Adjustable Wrench (8mm, 10mm, 13mm)	
M6, M8 Hex Wrench	in the second se

Samsung Electronics 3-1

Disassembly and Reassembly **3-1 Indoor unit**

No	Parts	Procedure	Remark
1	Panel	Push the handles on both sides of the Samsung logo towards the product's interior to open the Grille.	
		Push up the green knob in the Open direction, and detach the white link from the panel. Detach the safety clip.	
		3) Remove the 2 fixed screws to remove the Control-Box Cover. (Use +Screw Driver)	
		4) Remove the Remocon-Receiver and Blade Connector Wire from the PBA. (3EA)	
		5) Push the 4 panel corners and cover downwards to remove it.	

3-2 Samsung Electronics

No	Parts	Procedure	Remark
		6) Disassemble the bolts that are assembled with the indoor unit at the 4 panel corners.	
		7) Press the Steel Hangers at both sides of the panel inwards, and rotate them 90 degrees to remove it from the indoor unit's Hock. Remove the panel from the indoor unit.	
2	Control-Box	Disconnect the Connector Wire that is connected to the indoor unit's PBA from the PBA.	
		Unscrew the 2 fixed screws on both sides of the Control Box, and disassemble the Control Box from the indoor unit. (Use +Screw Driver)	

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No	Parts	Procedure	Remark
3	Bell-Mouth	Unscrew the screw fixed on the Bell-Mouth. (Use +Screw Driver)	
		Push the Bell-Mouth in the direction opposite to where it's installed on the Control-Box to remove it.	
4	Drain Pan	Unscrew the screws on the 4 corners of the indoor unit. (Use +Screw Driver)	
		2) Remove the Drain Pan from the indoor unit.	

3-4 Samsung Electronics

No	Parts	Procedure	Remark
5	Drain Pump & Hose	Remove the 2 fixed screws and disconnect the white drainage hose from the Drain Pump. (Use +Screw Driver)	
		Remove the 2 screws and take the Drain-Hose out from the indoor unit to disassemble the transparent Drain-Hose fixed on the side of the indoor unit. (Use +Screw Driver)	
6	Evap. Temperature Sensor	Use your hand to remove the temperature sensor attached to the Evap Pipe along with the fixing clip.	

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No	Parts	Procedure	Remark
7	Fan & Motor	Turn the hexangular nut attached to the top of the Fan counterclockwise to remove it. Take the Fan out of the Motor.	
		2) Turn the three hexangular nuts on the Motor counterclockwise to remove the nuts. Take the Motor Wires attached to these three locations out with your hands prior to removing the Motor.	
8	Evaporator	Remove the screws of the 2 Steel Holder Evaps that are used to fix the Heat Exchanger, and then remove it. (Use +Screw Driver)	
		Remove the 2 fixing screws of the Partition Evap at the Heat Exchanger's In/Out Pipe. (Use +Screw Driver)	CICL SPECIAL

3-6 Samsung Electronics

No	Parts	Procedure	Remark
		3) Remove the screw of the Cover Pipe that is used to fix the In/Out Pipe. Remove the In/Out Pipe. (Use +Screw Driver)	
		4) Remove the Heat Exchanger from the indoor unit's cabinet.	

Samsung Electronics 3-7

Disassembly and Reassembly **3-2 Outdoor Unit**

No	Parts	Procedure	Remark
1	Cabi Front RH	You must turn off the Power before disassembly. 1) Unscrew and remove two mounting screw in the Cabinet Front RH. (Use +Screw Driver)	DIGITAL INVERTER
2	Cabi Top	1) Unscrew and remove 9 screws on each side of the Cabinet-Top. (Use +Screw Driver)	
3	Cabi Install Front	1) Unscrew and remove 1 screw in the Cabinet-Install Front. (Use +Screw Driver)	
4	Guard Cond	1) Pull the sensor from Guard Cond. 2) Unscrew and remove 4 screws in the Guard Cond. (Use +Screw Driver)	

Samsung Electronics 3-8

No	Parts	Procedure	Remark
5	Cabi Back RH	1) Pull the sensor from Cabi Back RH. 2) Unscrew and remove 4 screws on each side of the Cabinet Back RH. (Use +Screw Driver)	
6	Cabi Install Back	1) Unscrew and remove 1 screw in the Cabinet-Install Back. (Use +Screw Driver)	
7	Cabi Front LF	1) Unscrew and remove 10 screws in the Cabinet-Front LF. (Use +Screw Driver)	

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No	Parts	Procedure	Remark
8	Fan	1) Unscrew and remove 3 screws in the Ass'y Fan Propeller-Total. (Use +Screw Driver) 2) Remove the Cover from the Fan	
		Propeller	
		3) Turn 2 mounting nuts as shown in the picture and remove it. (Use Adjustable Wrench)	
		⚠ When you assemble the Fan Propeller and the Cover, must check the rib in the hole.	

3-10 Samsung Electronics

No	Parts	Procedure	Remark
9	Motor	1) Separate the Fan Propeller. 2) Unscrew and remove the 8 Motor mounting screws. (Use +Screw Driver) 3) Disconnect the Motor wire From Ass'y Control Out.	
10	Bracket Motor	1) Unscrew and remove 2 mounting screws in Bracket Motor. (Use +Screw Driver)	
11	Heater	1) Unscrew and remove 4 screws on the Base Out. (Use +Screw Driver)	
		2) Disconnect the heater wire from the Ass'y Control Out.	

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No	Parts	Procedure	Remark
12	Control Out	1) Disconnect 4 Connecters From Ass'y Control Out. 2) Unscrew and remove 1 mounting screw in Control Out. (Use +Screw Driver) 3) Separate Ass'y Control Out.	
13	Assy 4way Valve	 Purge the Coolant first. Unscrew and remove 2 mounting screws in Service Valve. (Use +Screw Driver) Separate the pipe from the Entrance/Exit using a welder. When removing the compressor, Heat Exchanger, and Pipe, purge the Coolant inside the Compressor completely and remove the pipe with a welding flame. 	
14	Assy EEV Valve	1) Unscrew and remove 2 mounting screws in Service Valve. (Use +Screw Driver) 2) Separate the pipe from the Entrance/Exit using a welder.	

3-12 Samsung Electronics

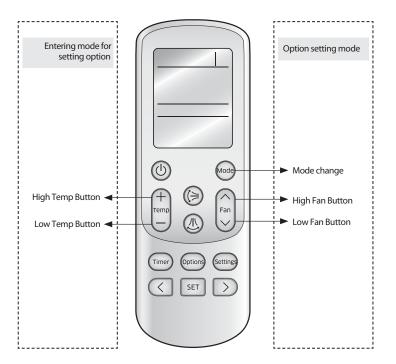
4. Troubleshooting

4-1 Setting an indoor unit address and installation option

▶ Set the indoor unit address and installation option with remote controller option.

Set the each option separately since you cannot set the ADDRESS setting and indoor unit installation setting option at the same time. You need to set twice when setting indoor unit address and installation option.

4-1-1 The procedure of setting option



Step 1 Entering mode for option setting.

- 1. Remove batteries from the remote controller.
- 2. Insert the batteries while you press [+ Temperature] and [- Temperature] button at the same time.
- 3. Check if you have entered the option setting status.

Step 2 Option setting procedure. (The option setting procedure is the same for other models.)

After entering the option setting status, select the option as listed below.



- Option setting is available from SEG1 to SEG 24.
- SEG1, SEG7, SEG13, SEG19 are not set as page option.
- Set the SEG2~SEG6, SEG8~SEG12 in the ON status and SEG14~18, SEG20~24 in the OFF status.

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6	SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
0	Х	Х	Х	Х	Х	1	Х	Χ	Х	Χ	Х
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18	SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
2	Х	Х	Х	Х	Х	3	Х	Х	Х	Х	Х



Samsung Electronics 4-1

4-1-2 The procedure of setting option

Option setting	Sta	tus
1. Setting SEG2, SEG3 option	Auto	Auto
Press Low Fan button(V) to enter SEG2 value.	On	On
Press High Fan button(\land) to enter SEG3 value. Each time you press the button, $\exists \rightarrow \exists \rightarrow \dots \exists \rightarrow \exists$ will be selected in rotation.	CEC2	(500)
Lacritime you press the button, B × B × B × B will be selected in totation.	SEG2	SEG3
2. Setting Cool mode	On On	
Press Mode button to be changed to Cool mode in the ON status.		
3. Setting SEG4, SEG5 option	Cool	Cool
Press Low Fan button(\vee) to enter SEG4 value.	On D	On .
Press High Fan button(∧) to enter SEG5 value.		
Each time you press the button, $\Theta \to \Theta \to \dots \Theta \to \Theta$ will be selected in rotation .	SEG4	SEG5
4. Setting Dry mode		Dry
Press Mode button to be changed to DRY mode in the ON status.	On	
5. Setting SEG6, SEG8 option	Dry	Dry
Press Low Fan button(\vee) to enter SEG6 value .	On	On
Press High Fan button(△) to enter SEG8 value.		
Each time you press the button, $\Theta \to \Theta \to \dots \Theta \to \Theta$ will be selected in rotation .	SEG6	SEG8
6. Setting Fan mode	Fan	
Press Mode button to be changed to FAN mode in the ON status.	On	1
7. Setting SEG9, SEG10 option	Fan	Fan
Press Low Fan button(\vee) to enter SEG9 value .	On	On
Press High Fan button(△) to enter SEG10 value .		
Each time you press the button, $\Theta \to \Theta \to \dots \Theta \to \Theta$ will be selected in rotation .	SEG9	SEG10
8. Setting Heat mode	He	at
Press Mode button to be changed to HEAT mode in the ON status.	On J	
9. Setting SEG11, SEG12 option		
Press Low Fan button(V) to enter SEG11 value.	Heat On Heat	Heat On I
Press High Fan button(\land) to enter SEG12 value .		
Each time you press the button, $\Theta \to \Theta \to \dots \Theta \to \Theta$ will be selected in rotation .	SEG11	SEG12
10. Setting Auto mode	Auto	
Press Mode button to be changed to AUTO mode in the OFF status.	off	
11. Setting SEG14, SEG15 option	Auto	Auto
Press Low Fan button(∨) to enter SEG14 value.	Off	off
Press High Fan button(△) to enter SEG15 value.		
Each time you press the button, $\Theta \to \Theta \to \dots \Theta \to \Theta$ will be selected in rotation.	SEG14	SEG15

4-2 Samsung Electronics

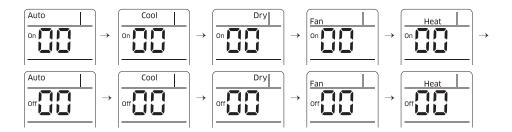
The procedure of setting option (cont.)

Option setting	Status
12. Setting Cool mode Press Mode button to be change to Cool mode in the OFF status.	Cool Off Cool
13. Setting SEG16, SEG17 option Press Low Fan button(∨) to enter SEG16 value. Press High Fan button(∧) to enter SEG17 value. Each time you press the button, □ → □ → □ → □ will be selected in rotation.	SEG16 SEG17
14. Setting Dry mode Press Mode button to be change to Dry mode in the OFF status.	Dry Off Dry
15. Setting SEG18, SEG20 option Press Low Fan button(∨) to enter SEG18 value. Press High Fan button(∧) to enter SEG20 value. Each time you press the button, □ → □ → □ → □ will be selected in rotation.	Dry of Dry of SEG18 SEG20
16. Setting Fan mode Press Mode button to be change to Fan mode in the OFF status.	Fan Off Control of Con
17. Setting SEG21, SEG22 option Press Low Fan button(∨) to enter SEG21 value. Press High Fan button(∧) to enter SEG22 value. Each time you press the button, ⊕ → ⊕ → ⊕ → € will be selected in rotation.	SEG21 SEG22
18. Setting Heat mode Press Mode button to be change to HEAT mode in the OFF status.	Heat Off
19. Setting SEG23, SEG24 mode Press Low Fan button(\vee) to enter SEG23 value. Press High Fan button(\wedge) to enter SEG24 value. Each time you press the button, $\square \to \square \to \square$ will be selected in rotation.	Heat off Heat off SEG23 SEG24

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Step 3. Check the option you have set

After setting option, press button to check whether the option code you input is correct or not.



Step 4. Input option

Press the operation button (b) with the direction of remote control for set.

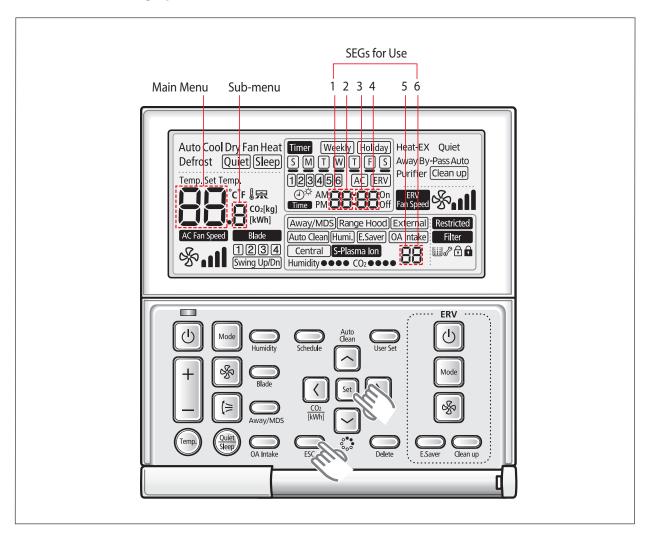
For the correct option setting, you must input the option twice.

Step 5. Check operation

- 1) Reset the indoor unit by pressing the RESET button of indoor unit or outdoor unit.
- 2) Take the batteries out of the remote controller and insert them again and then press the operation button.

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4-1-3 Order for Setting Options (Wired Remote Controller)



- 1. If you want to use the various additional functions for your Wired Remote Controller, press the Set and Esc buttons at the same time for more than three seconds.
 - ▶ You will enter the additional function settings, and the [main menu] will be displayed.
- 2. Refer to the list of additional functions for your Wired Remote Controller on the next page, and select the desired menu.
 - lacktriangle Using the [\land]/[\lor] buttons, select a main menu number and press the [\gt] button to enter the sub-menu setting screen.
 - ▶ Using the $[\land]/[\lor]$ buttons, select a sub-menu number and press the $[\gt]$ button to enter data setting screen.
 - ▶ When you enter the setting stage, the current setting will be displayed.
 - ► Refer to the chart for data settings.
 - ▶ Using the $[\land]/[\lor]$ buttons, select the settings. Press the $[\gt]$ button to move to the next setting.
 - ▶ Press the **Set** button to save the settings and exit to the sub-menu setting screen.
 - ▶ Press the **Esc** button to exit to normal mode.



- While setting the data, you can use the [<]/[>] buttons to set the range of Data bit.
- While configuring the setting, press the **Esc** button to exit to the setting sub-menu without saving your changes.

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4-1-4 Setting an indoor unit installation option (Suitable for the condition of each installation location)

- 1. Check whether power is supplied or not.
 - When the indoor unit is not plugged in, there should be additional power supply in the indoor unit.
- 2. The panel(display) should be connected to an indoor unit to receive option.
- 3. Set the installation option according to the installation condition of an air conditioner.
 - The default setting of an indoor unit installation option is 02000-100000-200000-300000.
 - Individual control of a remote controller (SEG20) is the function that controls an indoor unit individually when there is more than one indoor unit.
- 4. Set the indoor unit option by wireless remote controller.

SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
0	2	RESERVED	Exterior temperature sensor	Central control	FAN RPM
SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
1	Drain pump	RESERVED	RESERVED	Indoor unit at heating stop	RESERVED
SEG13	SEG14	SEG15	SEG16	SEG17	SEG18
2	External control	External control output	S-Plasma ion	Buzzer	Number of hours using filter
SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
3	3 Individual control of a remote controller		RESERVED	RESERVED	RESERVED

- ▶ 1WAY/2WAY/4WAY MODEL: Drain pump(SEG8) will be set to 'USE + 3minute delay' even if the drain pump is set to 0.
- ▶ 1 WAY/2WAY/4WAY,DUCT MODEL: Number of hours using filter(SEG18) will be set to '1000hour' even if the SEG18 is set to exept for 2 or 6.
- ▶ If you input a number other than 0~4 of the individual control of the indoor unit(SEG20), the indoor is set as indoor 1.
- ▶ 4WAY MODEL: Even when the value of Heating setting compensation(SEG21) is set to '0', it wil be recognized as '5°C'.

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Option No.: 02XXXX-1XXXXX-2XXXXXX-3XXXXX

Option	SEG1	SEG2	SEG3	SEG	5 4	SE	G5	SEG6	
Explanation	PAGE	MODE		Use of ex temperatur		Use of cent	tral control	FAN RPM	
Remote Controller Display		Auto		Cool		Cool		ON B	
	Indication Details	Indication Details	RESERVED	Indication	Details	Indication	Details	0	nonuse
Indication				0	Disuse	0	Disuse	1	High ceiling mode
and Details	0	2		1	Use	1	Use	3	High purity kit Noise reduction operation mode
Option	SEG7	SEG8	SEG9	SEG ²	10	SEC	G11	9	EG12
Explanation	PAGE	Use of drain pump				Indoor unit at heating stop Electric modification diagram			
Remote Controller Display		ON B	RESERVED	RESERVED		Meat ON Heat		RESERVED	
Indication and Details	Indication Details	Indication Details 0 Disuse 1 Use Use + 2 3minute delay				Indication 0	Details Default Noise reduction operation mode		
Option	SEG13	SEG14	SEG15	SEG16		SEG17		9	EG18
Explanation	PAGE	Use of external control	Setting the output of external control	S-Plasma ion		Buzzer control		Number of	hours using filter
Remote Controller Display		Auto	Auto	Cool		Cool	}	OFF) Dry	
	Indication Details	Indication Details	Indication Details	Indication	Details	Indication	Details Use of	Indication	Details
		0 Disuse ON/OFF	0 Thermo on	0	Disuse	0	buzzer	2	1000 Hour
Indication and Details	2	Control OFF	Operation on	1	Use	1	Non use of buzzer	6	2000 Hour
		2 Control Window 3 ON/OFF Control							
Option	SEG19	SEG20	SEG21	SEG22		SEG23		9	EG24
Explanation	PAGE	Individual control of a remote controller	Heating setting compensation						
Remote Controller Display		Dry OFF 8	Heat OFF 8	RESER'	VED	RESERVED		RESERVED	
Indication and Details	Indication Details 3	Indication Details 0 or 1 Indoor 1 2 Indoor 2 3 Indoor 3 4 Indoor 4	Indication Details 0 Disuse 1 2°C 2 5°C		INLJLINY ELJ				

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4-1-5 Changing a particular option

You can change each digit of set option.

Option	SE	SEG1 SEG2		SEG3		SE	SEG4		G5	SE	G6	
Explanation	PAGE				The option mode you want to change		The tens' digit of an option SEG you will change		The unit digit of an option SEG you will change		The changed value	
Remote Controller Display			Auto ON B		Cool		Cool		Dry ON			
	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details	Indication	Details
Indication and Details	()	[)	Option mode	0~F	Tens' digit of SEG	0~9	Unit digit of SEG	0~9	The changed value	0~F



- When changing a digit of an indoor unit address setting option, set the SEG3 as 'A'.
 When changing a digit of indoor unit installation option, set the SEG3 as '2'.

Ex) When setting the 'buzzer control' into disuse status.

Option	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6
Explanation	PAGE	MODE	mode you want an option		The unit digit of an option SEG you will change	The changed value
Indication	0	D	2	1	7	1

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4-1-6 Option code for each model

Model	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6	SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
Remocon display		Auto (BS)	Auto (100)	Cost	Cool			Dry B	Fan (III)	Fan (III)	Hoat (M)	Heat (III)
AC071JN4CEH	0	1	4	2	6	F	1	9	5	0	В	7
AC100JN4CEH	0	1	4	2	6	F	1	9	0	4	3	9
AC125JN4CEH	0	1	4	2	6	F	1	9	5	4	3	9
Model	SEG13	SEG14	SEG15	SEG16	SEG17	SEG18	SEG19	SEG20	SEG21	SEG22	SEG23	SEG24
Remocon display		Auto	Auto B	Coal	cool	ovy		B B	Fan Gran	Fan B	Heat	Heat B
AC071JN4CEH	2	7	4	7	5	0	3	7	0	0	4	0
AC100JN4CEH	2	7	6	4	7	0	3	7	0	0	4	0
AC125JN4CEH	2	7	7	D	8	С	3	7	0	0	4	0

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4-2 Items to check before diagnostics

4-2-1 Test run mode and View mode

■ Display Option Key

KEY	Key Operation	7-segment Display
K1	Press once: Heating test run	E BLANK BLANK
NI NI	Press twice: Defrost test run	£ ∄ BLANK BLANK
K2	Press once: Cooling test run	£ ₹ BLANK BLANK
K3	Reset	
K4	View mode	Refer to View mode display



■ View mode display

 $\fint \fint \fin$

No. of Press	Display content	SEG1	SEG2	SEG3	SEG4	Unit
1	Order frequency	1	Three digits	Two digits	One digit	Hz
2	Current frequency	2	Three digits	Two digits	One digit	Hz
3	Number of indoor units	3	Three digits	Two digits	One digit	Unit
4	Out sensor	4	+/-	Two digits	One digit	$^{\circ}$
5	Discharge sensor	5	Three digits	Two digits	One digit	$^{\circ}$
6	Eva-Mid sensor	6	+/-	Two digits	One digit	${\mathbb C}$
7	Cond sensor	7	+/-	Two digits	One digit	$^{\circ}$
8	Current	8	Two digits	One digit	First decimal	${\mathbb C}$
9	Fan RPM	9	Four digits	Three digits	Two digits	rpm
10	Target discharge temperature	А	Three digits	Two digits	One digit	$^{\circ}$
11	EEV	В	Three digits	Two digits	One digit	step
12	Total indoor unit capacity	С	Two digits	One digit	First decimal	kW
13	Protection control	D	0: Cooling 1: Heating	Protection control 0: no protection control 1: freezing 2: non-stop defrosting 3: overload 4: discharge 5: under-current	Frequency state 0: Normal 1: Hold 2: Down 3: Up_limit 4: Down_limit	-
14	Heatproof plate temperature	Е	Three digits	Two digits	One digit	-
15	S/W check	F	-	-	-	-

Ver.1(Long Press once)	Main MICOM version	Year (Hex)	Month (Hex)	Date (Two digits)	Date (One digit)
Ver.2(Short press once after Ver.1)	Inverter MICOM version	Year (Hex)	Month (Hex)	Date (Two digits)	Date (One digit)
Ver.3(Short press once after Ver.2)	E2P version	Year (Hex)	Month (Hex)	Date (Two digits)	Date (One digit)

 $[\]divideontimes$ Press the K4 button long (Main MICOM version) \rightarrow Press once more shortly \rightarrow Press shortly one more time (E2P version)

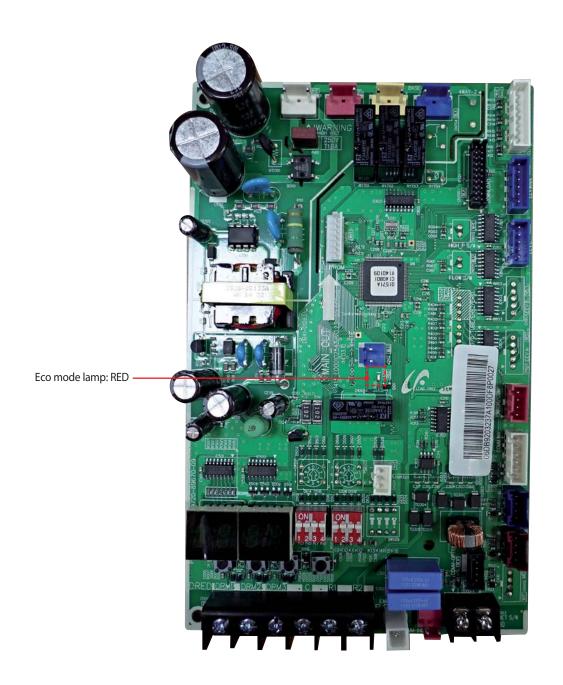
4-10 Samsung Electronics

Test run mode and view mode (Continued)

■ DIP Switch Options

	ON		OFF	
K5	Set an auto address.		Set a manual address.	
K6	Snowdrift prevention control not used.		Snowdrift prevention control used.	
147	K7	K8		
K7	ON	ON	Silent control not used	
	ON OFF		Silent control used Step_1	
1/0	OFF	ON	Silent control used Step_2	
K8	OFF	OFF	Silent control used Step_3	
К9	Auto silent mode		Manual silent mode	

4-2-2 Eco Mode [Power Saving Mode]



Mode		Eco Mode Lamp			
iviode	Segment 1	Segment 2	Segment 3	Segment 4	RED
Eco Mode	BLANK	BLANK	BLANK	BLANK	On
Eco Mode Exit	Press K3 to go out from the eco mode. At the driving signal or test run (cooling/heating) of the user, the mode is released.			Off	

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4-2-3 Four directions cassette type

	Error Mode				Product	operation w	ith error		
(I) Operation	*\	Timer	Filter	Cause	Measures	Outdoor heat exchanger compressor	Outdoor heat exchanger fan	Indoor heat exchanger fan	Diagnosis method
•	Х	Х	Х	Power reset	-	operation- off	operation- off	operation- off	-
X	•	X	X	Error of room temperature sensor in the indoor unit (Open/Short)	Check indoor temperature sensor connection. Check indoor temperature sensor's resistance value to see if it's short/open.	operation- off	operation- off	operation- off	-
•	•	Х	Х	Error of heat exchanger IN/OUT sensor in the indoor unit (Open/Short)	Check EVA IN/OUT sensor connection. Check EVA IN/OUT sensor's resistance value to see if it's short/open.	operation- off	operation- off	operation- off	-
X	Х	•	Х	Error of fan motor in the indoor unit	Check the connection of motor connector Check the speed of the motor fan	operation- off	operation- off	operation- off	-
•	Х	•	Х	Error of the outdoor temperature sensor Error of the condensor temperature sensor Error of the discharge temperature sensor	Check indoor temperature sensor connection. Check indoor temperature sensor's resistance value to see if it's short/open.	operation- off	operation- off	operation- off	-
Х	•	•	Х	No communication for 2 minutes between indoor and outdoor unit (communication error for more than 2 minutes)	Check connection between indoor and outdoor heat exchangers' communication cables	operation- off	operation- off	operation- off	-
X	•	•	•	Error of outdoor unit	Check error occurred with outdoor heat exchanger. TERMINAL Block thermal FUSE error.(OPEN)	operation- off	operation- off	operation- off	-
X	Х	•	•	Detection of the float switch	Check float switch connection. Check whether the drain has been filled with water.	operation- off	operation- off	operation- off	-
•	•	•	•	EEPROM error EEPROM option error	Check if there is damage with EEPROM component. Check the indoor model to set the options. Inspection for match between indoor and outdoor machine models	operation- off	operation- off	operation- off	-
•	Х	•	•	Outdoor valve clogging error.	High pressure check valve clogging.	operation- off	operation- off	operation- off	-

 \bigcirc : On \bigcirc : Blink X: Off

4-2-4 Wired remote controller

- If an error occurs, ($\begin{center} \ref{control} & \ref{contro$
- Press the Test button to see the error code.

Error mode	Contents	Measure	Product operation in error condition Outdoor unit/ Compressor/Indoor unit	Error type
888	Indoor unit communication error	Check the communication cable of indoor unit. Check the DC output voltage at the communication terminal.	Operation Off	Communication error
888	Duplicated address setting error	Check address setting of Indoor units.	Operation Off	Communication error
888	No response error address from indoor unit	Check indoor unit's quantity setting in outdoor unit. Check electriacl connection and setting.	Operation Off	Communication error
888	Indoor temperature sensor (open/short error)	Check indoor unit room temperature sensor. Check indoor unit PCB connector CN41. (White)	Operation Off	Indoor sensor error
888	Indoor unit Eva In sensor (Open/Short)	Check indoor unit pipe sensor. Check indoor PCB connector CN41.(White)	Operation Off	Indoor sensor error
858	Indoor floating switch secondary detection	Check indoor unit float sensor. Check indoor PCB connector CN5. (black)	Operation Off	Self diagnostic error
282	Indoor/outdoor communication error (1 min)	Check the communication connection between indoor and outdoor units. Check the power line and communication cable connection status	Operation Off	Communication error
888	Communication error between indoor/outdoor INV↔MAIN MICOM (1 min)	Check MAIN MICOM . Check INVERTER MICOM.	-	Communication error
228	Outdoor temperature sensor error	Check sensor connection status. Check sensor location. Check sensor resistance.	Operation Off	Outdoor sensor error
888	COND temperature sensor error	Check sensor connection status. Check sensor location. Check sensor resistance.	Operation Off	Outdoor sensor error
258	[Inverter] Emission temperature sensor error	Check sensor connection status. Check sensor location. Check sensor resistance.	Operation Off	Outdoor sensor error
888	Detection of Indoor Freezing (when Comp. Stops)	Check whether the indoor unit air intake is blocked. Check the operation of the indoor fan.	Operation Off	Outdoor unit protection control error
888	Protection of Outdoor Overload (when Comp. Stops)	Check sensor connection status. Check sensor location. Check sensor resistance.	Operation Off	Outdoor unit protection control error
888	Emission temperature excessively high	No error. (DISCHARGE temperature control)	-	Outdoor unit protection control error
888	High pressure blockage error (Refrigerant completely Leakage error)	Check whether the outdoor unit service valve is open. Check the connection of the pipes. Check the operation of the EEV. Check for refrigerant leakage. (Completely leakage).	Operation Off	Self diagnostic error
888	Heating operation blocked	Check the operation setting state. Check temperature sensor.	Operation Off	Self diagnostic error
888	Cooling operation blocked	Check the operation setting state . Check temperature senso.	Operation Off	Self diagnostic error
858	Outdoor fan 1 error	Check input power connection status. Check the connection status between the motor and outdoor unit PCB. Check indoor/outdoor fuse.	Operation Off	Self diagnostic error
888	[Inverter] Compressor startup error	Check the compressor connection status. Check the resistance between difference phases of the compressor.	Operation Off	Outdoor unit protection control error
888	[Inverter] Total current error/ PFC over current error	Check the input power Check the coolant charging status Check the normal operation of outdoor fan	Operation Off	Outdoor unit protection control error

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Wired remote controller (cont.)

			Product operation in error condition	
Error mode	Contents	Measure	Outdoor unit/ Compressor/Indoor unit	Error type
883	OLP Overheat and Comp. Stop	Reconfirm the opening of the service valve. Check for leaks from the connection part of the pipe and product or from the pipe joint. Change the outdoor unit location and direction. Refill the coolant after checking the leaking part. Reinstall the outdoor unit set.	Operation Off	Outdoor unit protection control error
888	[Inverter] IPM over current error	Check coolant charging Check the compressor connection status and normal operation Check the obstacles around the indoor and outdoor units Check whether the outdoor unit service valve is open Check whether the indoor/outdoor installation pipe/ wiring are correct	Operation Off	Outdoor unit protection control error
888	Compressor V limit error	Check the compressor connection status Check the resistance between difference phases of the compressor	Operation Off	Outdoor unit protection control error
888	DC LINK over/low voltage error	Check input power Check AC power connection	Restart in 3 minutes	Outdoor unit protection control error
888	[Inverter] Compressor rotation error	Check the compressor connection status Check the resistance between difference phases of the compressor	Operation Off	Outdoor unit protection control error
888	[Inverter] Current sensor error	Check EEPROM DATA Check the normal operation of PCB	Operation Off	Outdoor unit protection control error
888	[Inverter] DC LINK voltage sensor error	Check the input power connection Check the status of RY21 and R200 in the INVERTER PCB	Operation Off	Outdoor unit protection control error
888	EEPROM Read/Write error	-	Operation Off	Outdoor unit protection control error
888	[Inverter] OTP error	Check EEPROM DATA Check the normal operation of PCB	Operation Off	Outdoor unit protection control error
882	AC ZERO CROSSING SIGNAL OUT error	Check the input power status	Operation Off	Outdoor unit protection control error
888	Compressor LOCK error	Check the compressor connection status Check the resistance between difference phases of the compressor	Operation Off	Outdoor unit protection control error
888	Outdoor fan 2 error	Check the input power connection status Check the connection status of the motor and the outdoor unit PCB Check the indoor/outdoor unit fuse	Operation Off	Self diagnostic error
588	IPM Overheat Error for Outdoor Unit Inverter Comp.	Change the location of the outdoor unit if the temperature is abnormally high when the heatproof plate is checked. Reconnect the screws. Replace the outdoor unit fan. Replace the PBA of the outdoor unit.	Operation Off	Outdoor unit protection control error
888	Gas leak error	Check the coolant charging status Check the indoor EVA sensor Check if the outdoor unit service value is open Check that the indoor/outdoor installation pipe/wiring are correct	Operation Off	Self diagnostic error

Wired remote controller (cont.)

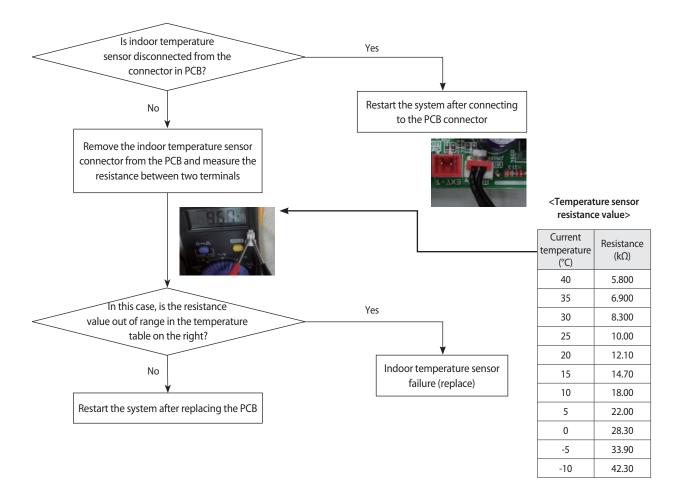
			Product operation in error condition	
Error mode	Contents	Measure	Outdoor unit/ Compressor/Indoor unit	Error type
558	Capacities not matched	Check the option code of the indoor unit	Operation Off	Outdoor unit protection control error
888	Communication error between the indoor unit and wired remote controller	Check the connection wire between the indoor unit and the wired remote controller	Normal operation	Wired remote controller error
888	Communication error between the Master and Slave wired remote controllers	Check the option switch for defining the Master and Slave (only one Master and one Slave can exist)	Normal operation	Wired remote controller error
888	COM1/COM2 cross installation error	Check that wired remote controller is connected to the COM2 terminal of the indoor unit	Normal operation	Wired remote controller error
888	Wired remote controller COM2 option setting error	Check that Com1, Com2 setting DIP switch is set to Com2	Normal operation	Wired remote controller error

4-16 Samsung Electronics

4-3 Troubleshooting by symptoms

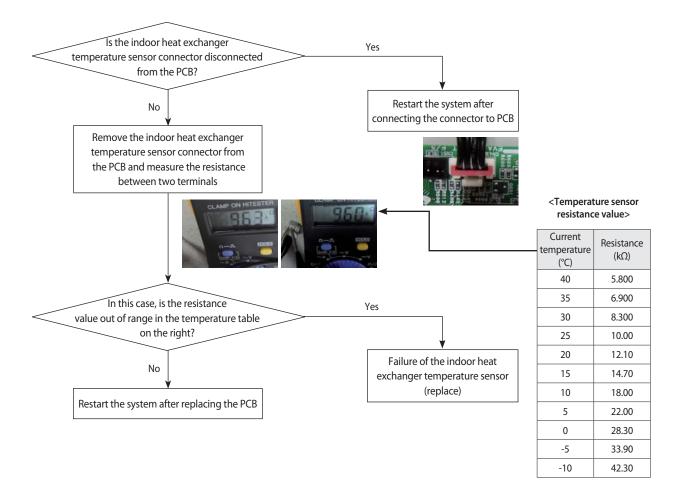
4-3-1 Indoor temperature sensor (open/short)

Indoor unit display	X (Operation) (
Symptom	In case of open or short circuit of indoor temperature sensor	
Failure	Short or leakage of the corresponding sensor	



4-3-2 Indoor heat exchanger temperature sensor (open/short)

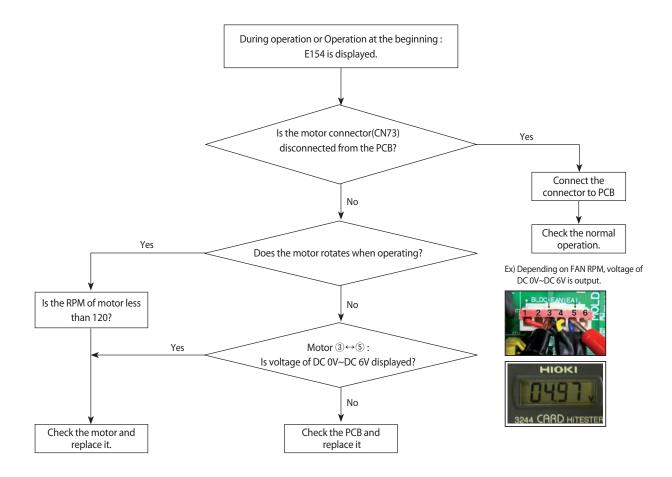
Indoor unit display	● (Operation) ● (Defrost) X (Timer) X (Filter)	
Symptom	Short or open circuit of indoor heat exchanger temperature sensor	
Failure	Short or open circuit in the corresponding sensor	



4-18 Samsung Electronics

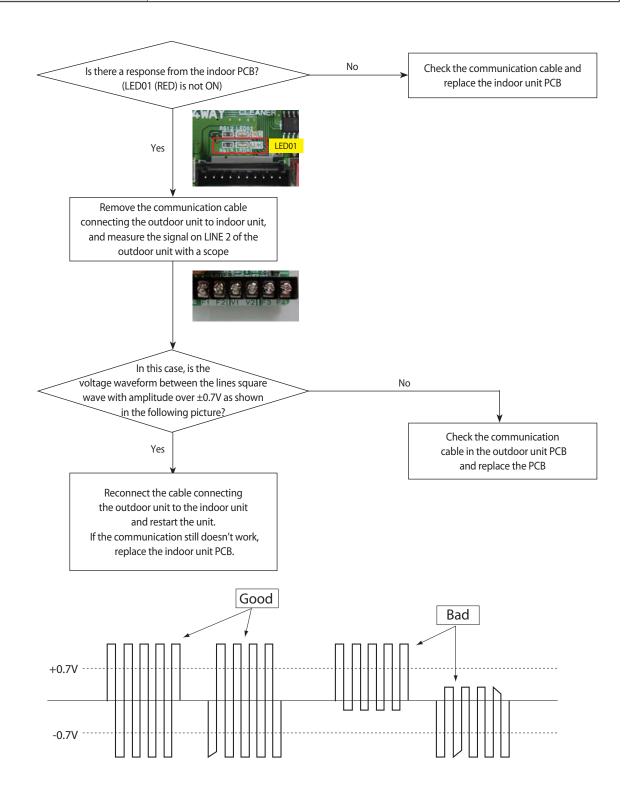
4-3-3 Indoor FAN error

Indoor unit display	X (Operation) X (Defrost) (Timer) X (Filter)		
Symptom	Indoor unit fan does not run /Runs at excessive high speed and stops.		
Failure	. Motor connector break away		
	. Indoor unit FAN does not run : Defective motor or PBA		



4-3-4 Communication error after finishing Tracking

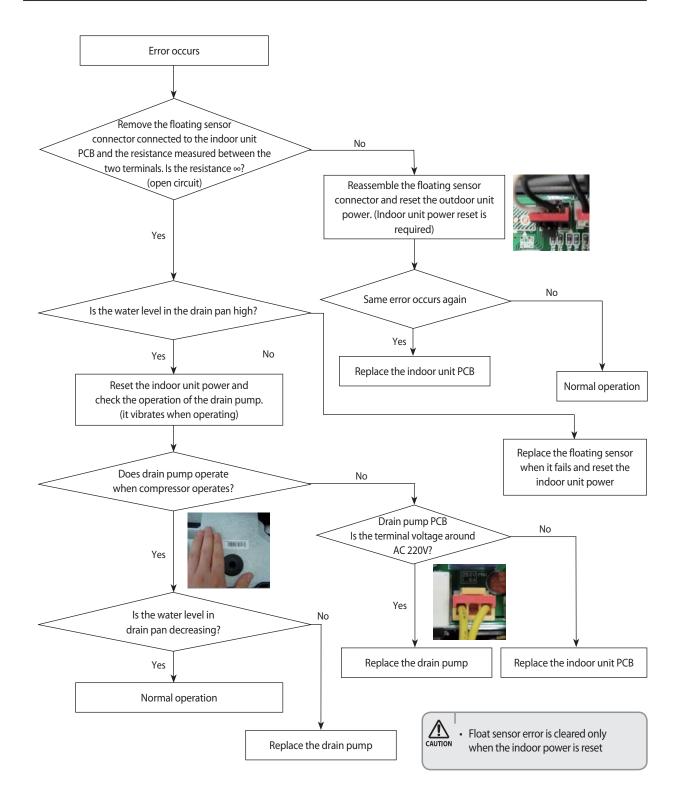
Indoor unit display	X (Operation) (Defrost) (Timer) X (Filter)	
Symptom	Communication error between the indoor and outdoor unit for two minutes	
Failure	Communication error between the indoor unit and outdoor unit	



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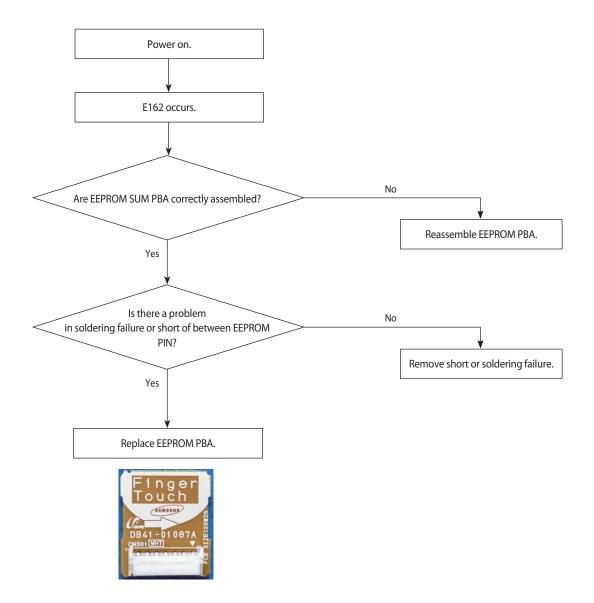
4-3-5 Indoor unit float sensor error

Indoor unit display	X (Operation) X (Defrost) (Timer) (Filter)	
Symptom	The indoor unit floating sensor is open and that state is maintained for more than one minute	
Failure	Increase in the drain pan water level due to failure of the indoor unit drain pump, or float sensor failure	



4-3-6 EEPROM circuit failure

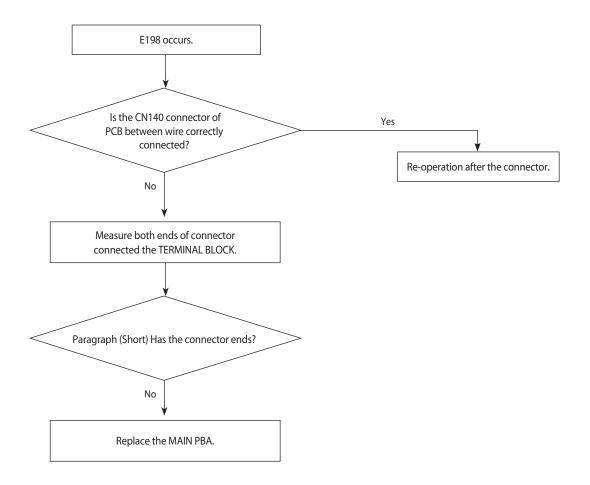
Indoor unit display	(Operation) (Defrost) (Timer) X (Filter)	
Symptom	EEPROM circuit failure	
Failure	EEPROM component failure, EEPROM circuit parts missing/damaged/soldering failure	



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4-3-7 Thermal Fuse Open Error

Indoor unit display	X (Operation) (Defrost) (Timer) (Filter)	
Symptom	Thermal Fuse Open Error	
Failure	Check the connection of the CN140 wire. Check the connection of the terminal block. (Temperature rise by untightening a screw/ Termal Fuse open	



4-3-8 When the outdoor unit power is not ON – Initial Diagnosis: Single-phase product

1. Test Item

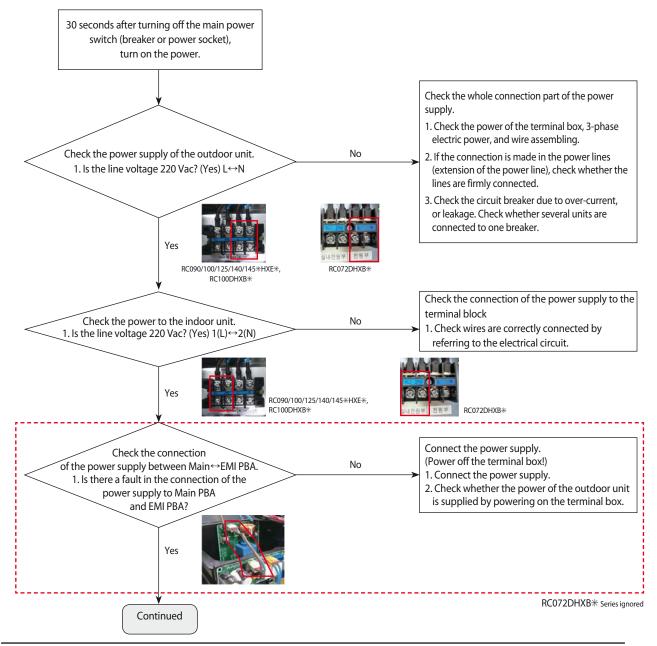
- 1) Check the power supply to the outdoor unit.
- 2) Check the whole connection part of the power supply.
- 3) Check the power to the indoor unit.
- 4) Check the connection of the power supply to the terminal block
- 5) Check the connection of the power supply between the Main↔EMI PBA of the outdoor unit (RC072DHXB* excluded).
- 6) Connect the power supply. (Never forget to turn off the power of the terminal box).
- 7) Check the power supply parts. (Check after turning off the power to the terminal box!)
- 8) Check everything is normal after separating the fan motor connector and resetting the power.

 (Separate the connector after turning off the power to the terminal box! When detaching and attaching the connector during power supply, the motor can be damaged.)



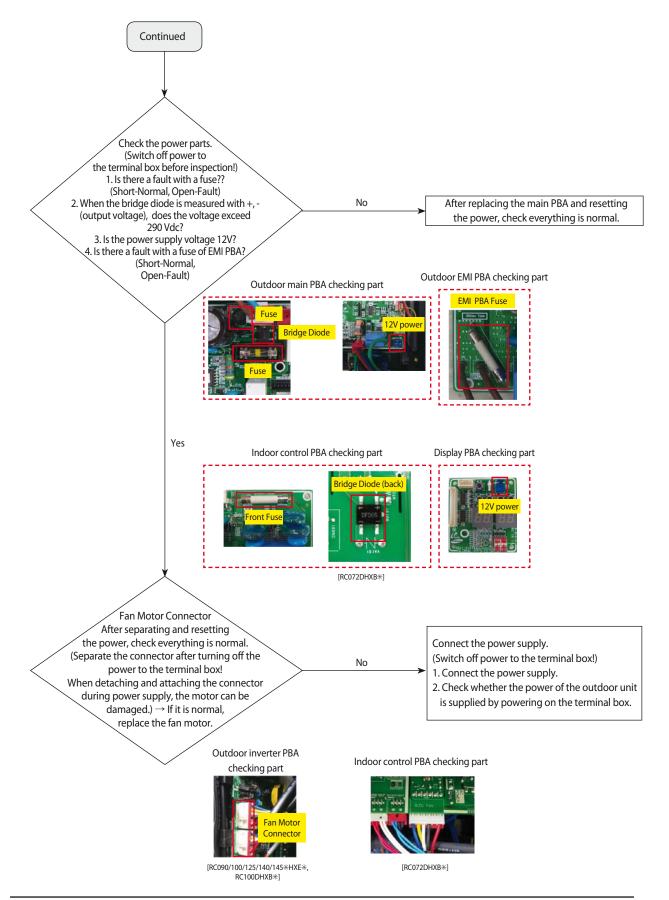
- ·7-segment off.
- · Conduct the following test if the mode is not eco mode (power saving mode):

2. Check procedure



4-24 Samsung Electronics

When the outdoor unit power is not ON – Initial Diagnosis: Single-phase product (Continued)

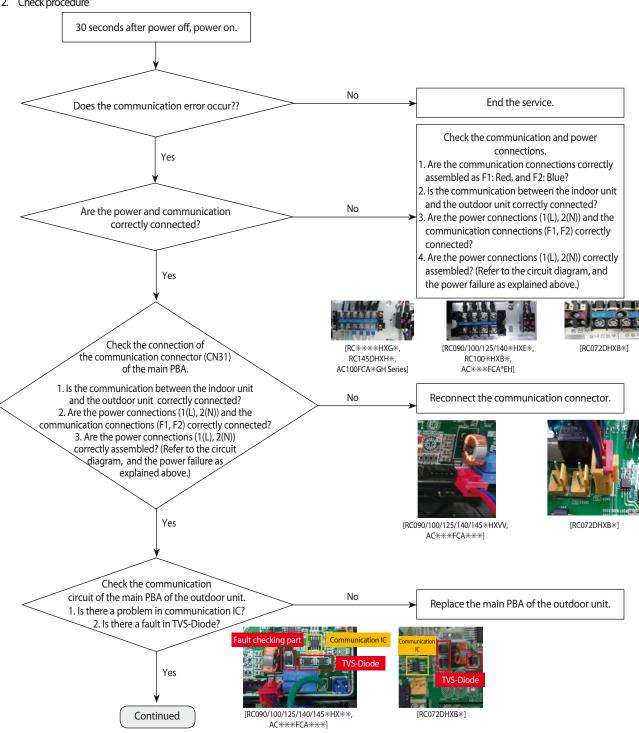


4-3-9 Indoor/outdoor communication error (1min.) (Error Code: E202)

1. Test Item

- 1) Check the communication and power connection.
- 2) Check the communication connector connection.
- RC072DHXB*: Outdoor Unit Inverter PBA CN301
- -RC090/100/125/140/145*HX**, AC***FCA***: Outdoor Unit Main PBA CN31
- 3) Check the communication circuit on the PBA.

2. Check procedure



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Indoor/outdoor communication error (1 min.) (Error Code: E202) (Continued)



Check the communication circuit of the main PBA of the outdoor unit.

1. Is there a problem in communication IC?

2. Is there a fault in TVS-Diode?

Measuring Part	Communication IC Measuring Part (Circuit Diagram)	Example of Measuring Communication IC	Example of Measuring TVS-Diode
Location	VCC C304 F C304	Communication B (#7) Communication A (#6) Communication A (#6) Communication A (#6) Communication A (#6)	
Measuring Point	#5-GND, #6- Communication A, #7- Communication B, #8-Vcc		

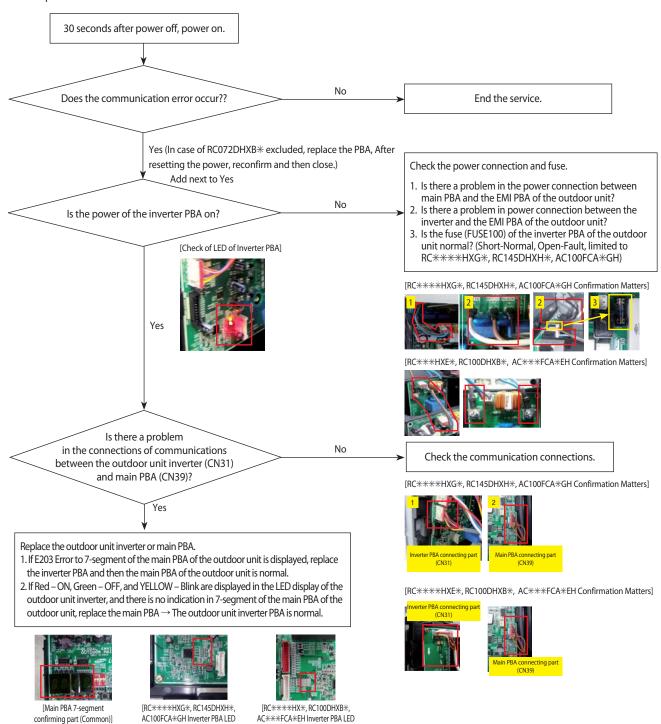
Communication IC Measuring (Port)	Steady-state Measuring Value COM 1(RED)	Remark
#6-#5	0.9kΩ ~ 1.2kΩ	
#7 - #5	0.9kΩ ~ 1.2kΩ	Measuring after separating the communication connection
#8-#5	4.7Vdc ~ 5.3Vdc	Connection

TVS-Diode Measuring	Steady-state Measuring Value
Both ends of diode	1kΩ or above

4-3-10 Communication error between outdoor unit INV ↔ MAIN MICOM (1 min.) (Error Code: E203)

- 1. Test Item
 - 1) Is the power of the outdoor unit inverter PBA on?
 - 2) Check the power connection and fuse.
 - 3) Is there a problem in the communication connections between the outdoor unit inverter (CN31) and main PBA (CN39)? (RC072DHXB* excluded)
 - 4) Check the communication connections.

2. Check procedure



4-28 Samsung Electronics

confirming part]

confirming part]

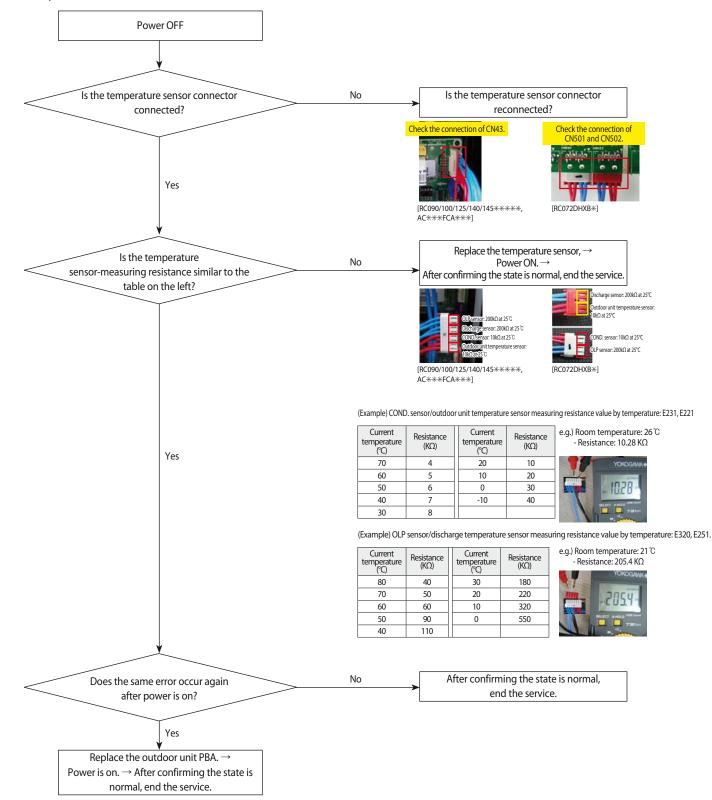
4-3-11 External Sensor Error (Error Code: E221, E231, E251, E320)

1. Test Item

- 1) Check the connection of the temperature sensor connector.
- 2) Check the resistance value of the temperature sensor.

Error Code	Description	
E221	Error of the temperature sensor of the outdoor unit	
E231	Error of the COND. sensor of the outdoor unit	
E251	Error of the discharge sensor of the outdoor unit	
E320 Error of the OLP sensor of the outdoor unit		

2. Check procedure

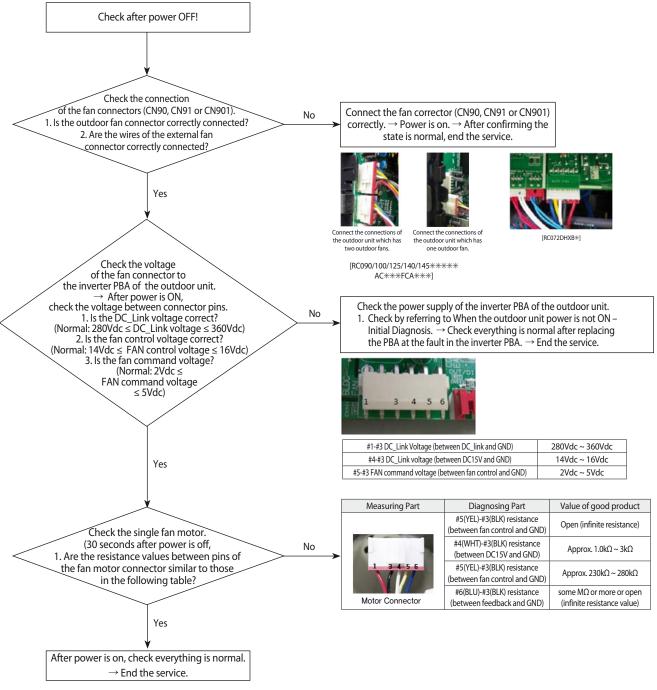


4-3-12 Outdoor Unit Fan Error (Error Code: E458, E475)

1. Test Item

- 1) Check the connection of fan connectors (CN90, CN91). [In case of RC072DHXB*, CN901]
- 2) Check the voltage of the fan motor connector in the inverter PBA of the outdoor unit.
- 3) Check the power supply of the inverter PBA of the outdoor unit.
- 4) Check the single fan motor. (Do not forget to separate the motor connector 30 seconds after power offl)

2. Check procedure



- ※ At least 30 seconds after power is OFF, attach/detach the fan motor connector! → Threatened to cause secondary damage to the motor and the PBA.
- \divideontimes Check the single inverter PBA or fan motor and only if there is a fault, replace!
- \divideontimes Do not replace the main PBA of the outdoor unit relating to the fault in the fan motor!
- * If the error is indicated on 7-segment of the main PBA of the outdoor unit, the main PBA of the outdoor unit has no fault.

* In case of a control problem, it is possible to solve with S/W update.

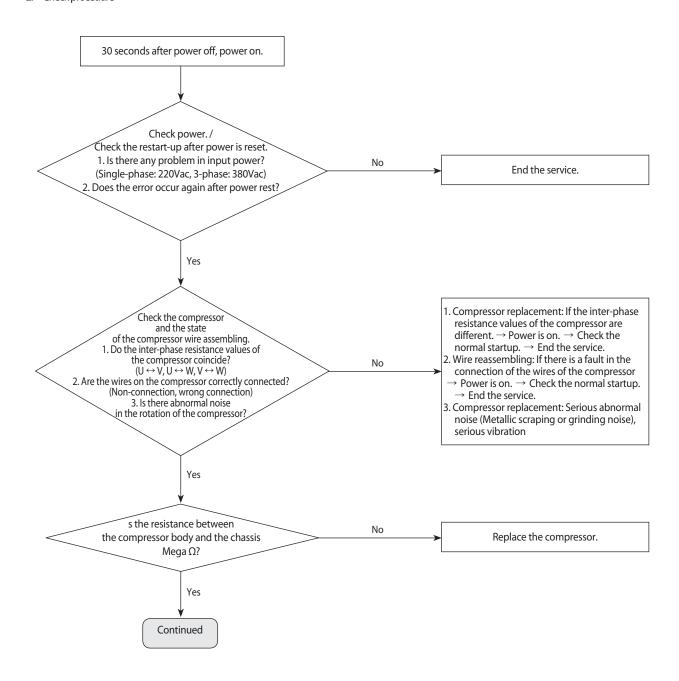
4-30 Samsung Electronics

4-3-13 Error of Compressor Startup and Rotation (Error Code: E461, E467)

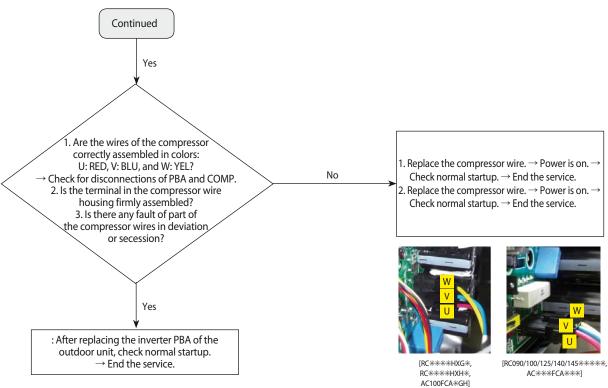
1. Test Item

- 1) Check the power supply / Check the restart-up after power is reset.
- 2) Check the compressor and the state of the compressor wire assembling.
- 3) Check the fault of the single compressor wire.

2. Check procedure



Error of Compressor Startup and Rotation (Error Code: E461, E467) (Continued)



- E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace!

 E461, E467 Error-related, EMI / outdoor unit Main / Indoor unit Main / Outdoor unit Main / O \rightarrow This error is related to the compressor and Inverter PBA. (Not related to the above PBA)
- * Because it is an error regarding the inverter PBA, it is not related to the aforementioned PBA.
- * Ensure that the service valve is open!
- * While the service valve is closed and the COMP. starts, it is possible to cause a fault due to differential pressure.





[RC072DHXB*]

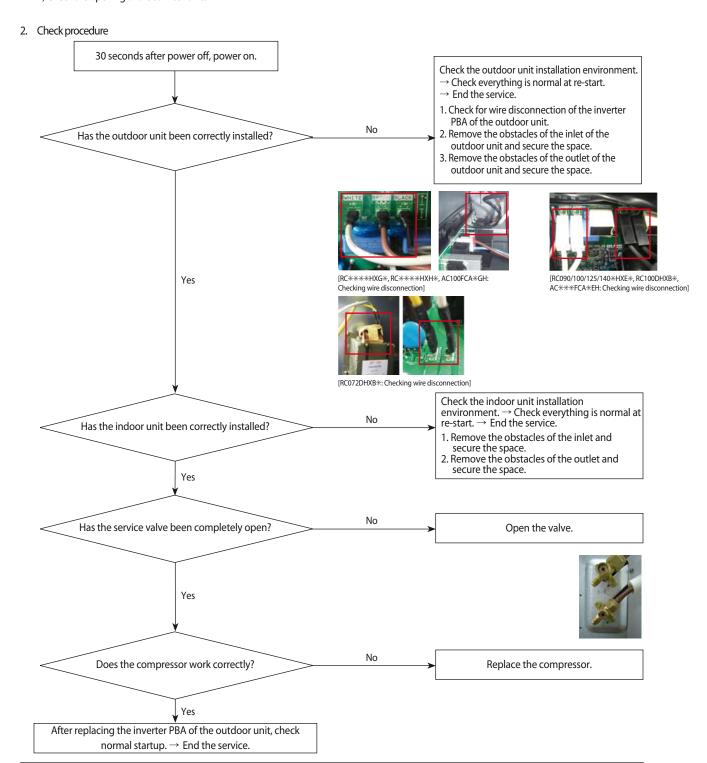
4-32 Samsung Electronics

4-3-14 Error of under-current error / PFC over-current (Error Code: E462, E484)

1. Test Item

- 1) Check the power supply. / Check the re-startup after the power is reset.
- 2) Check the outdoor unit installation environment.
 - \rightarrow Check the disconnection of the wires regarding the inverter PBA of the outdoor unit and check the installation environment.
- 3) Check the indoor unit installation environment.
- 4) Check the opening of the service valve.

Error Code	Description	Model
E462	Error of the outdoor unit under-current	RC****HX**, AC***FCA***
E484	Error of the outdoor unit PFC over-current	Limited to RC****HXE*, RC****HXB*, AC***FCA*EH

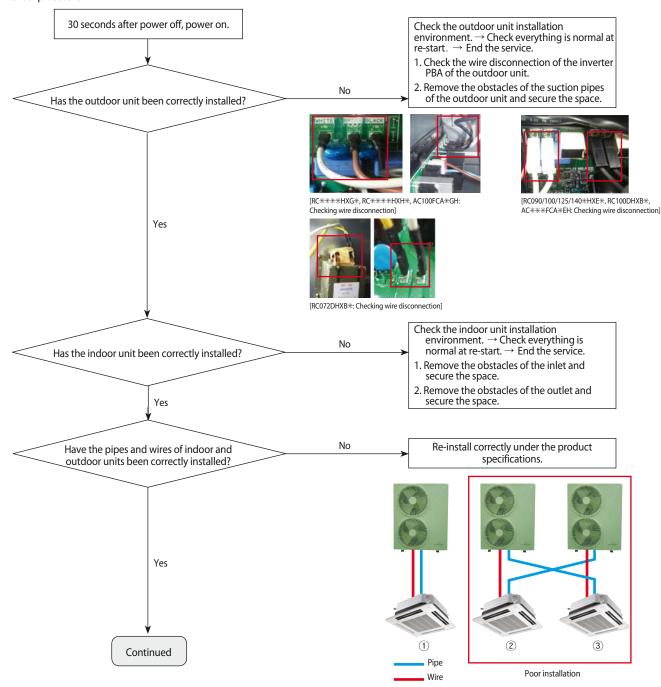


4-3-15 IPM Over-current Error (Error Code: E464)

1. Test Item

- 1) Check the power supply. / Check the re-startup after the power is reset.
- 2) Check the outdoor unit installation environment.
- → Check the disconnection of the wires regarding the inverter PBA of the outdoor unit and check the installation environment.
- → At the site where several units were installed at the same time, check whether communication connections and pipes have been wrongly connected!
- 3) Check the indoor unit installation environment.
- 4) Check the opening of the service valve.
- 5) Check the compressor and the state of the compressor wire assembling.
- 6) Check for fault of the single compressor wire.

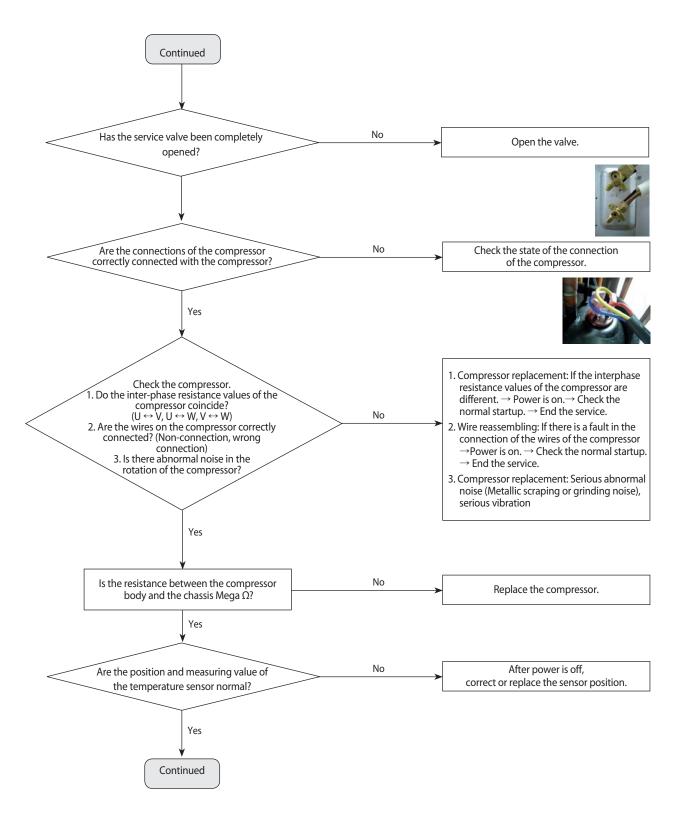
2. Check procedure



4-34 Samsung Electronics

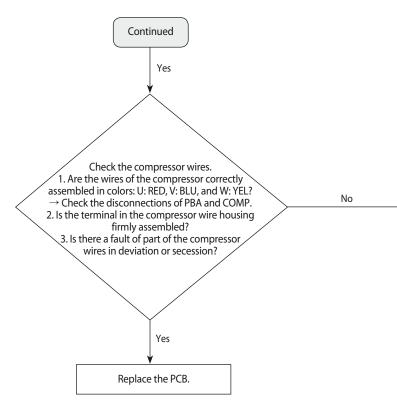
IPM Over-current Error

(Error Code: E464)(Continued)



IPM Over-current Error

(Error Code: E464)(Continued)



※ E464 Error-related, EMI / outdoor unit Main / Indoor unit Main PBA do not replace! → This error is related to the compressor and Inverter PBA. (Not related to the above PBA)

- 1. Replace the compressor wire. → Power is on.
 - \rightarrow Check normal startup. \rightarrow End the service.
- 2. Replace the compressor wire. \rightarrow Power is on.
- \rightarrow Check normal startup. \rightarrow End the service.
- 3. Replace the compressor wire. → Power is on. → Check normal startup → End the service.







[RC090/100/125/140/145*HX**, AC***FCA***]





[RC072DHXB* Series]

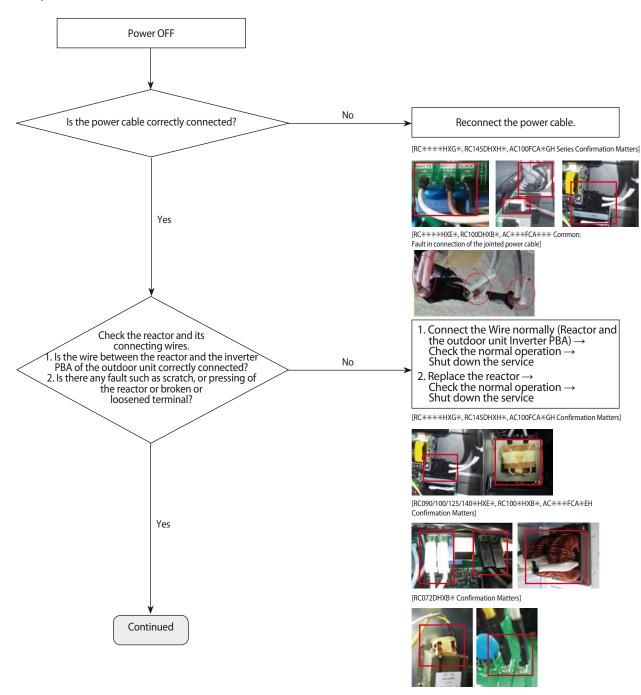
4-36 Samsung Electronics

4-3-16 DC LINK Over-current and Low-voltage Error (Error Code: E466)

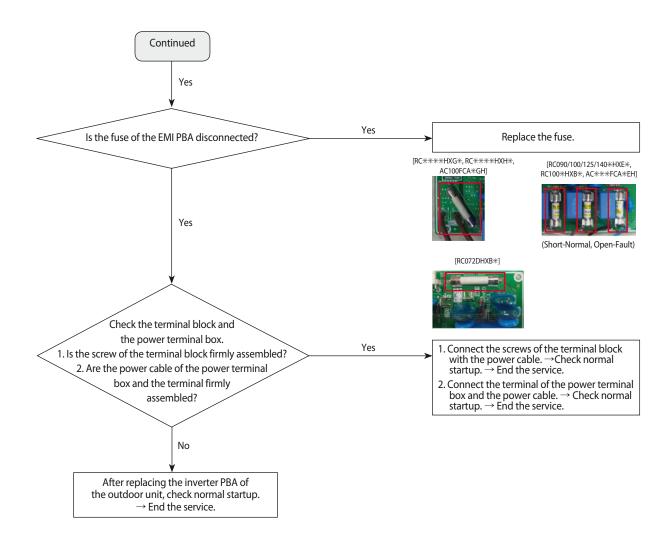
1. Test Item

- 1) Check the power supply. / Check the re-startup after the power is reset. \rightarrow Is there a fault in input power?
 - → Does the error occur again at operation after power is reset?
- 2) Check the connection of the power, and check whether the jointed power connection exists.
- 3) Check the reactor and its connecting wires.
- 4) Check the fuses of EMI PBA.
- 5) Check the terminal block and power terminal box and the wire assembly.

2. Check procedure



DC LINK Over-current / Low Voltage Error (Error Code: E466)



4-38 Samsung Electronics

4-3-17 Gas Leakage Error (Error Code: E554)

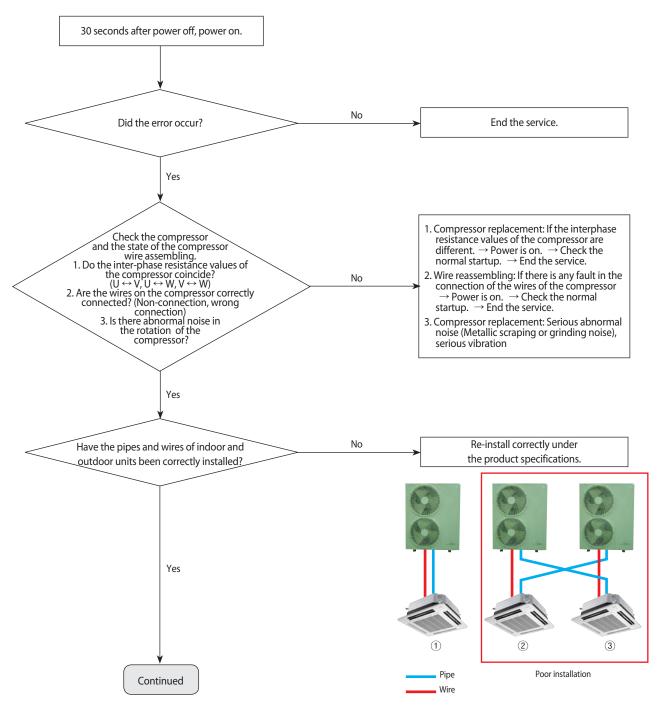
1. Test Item

- 1) Check the power supply. / Check the re-startup after the power is reset. \rightarrow Is there a fault in input power?
 - \rightarrow Does the error occur again at operation after power is reset?
- 2) Check the compressor and the state of the compressor wire assembling.
- 3) Check the outdoor unit installation environment.

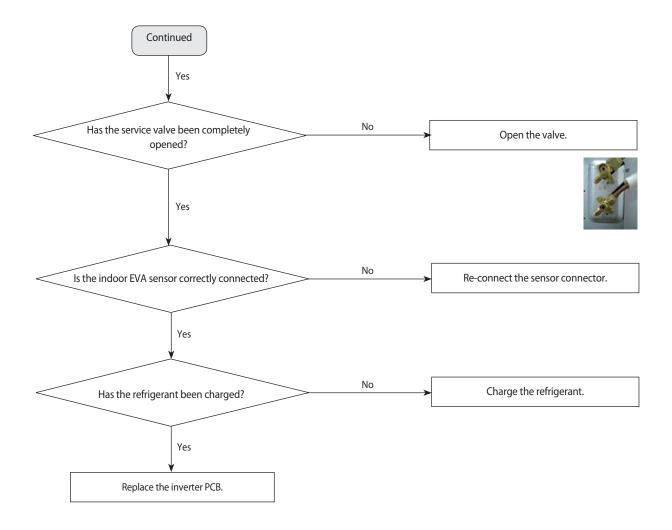
 Check for disconnection of the wires regarding the inverter PBA of the outdoor unit and check the installation environment.

 At the site where several units were installed at the same time, check whether communication connections and pipes have been wrongly connected!

2. Check procedure



Gas Leakage Error (Error Code: E554) (Continued)



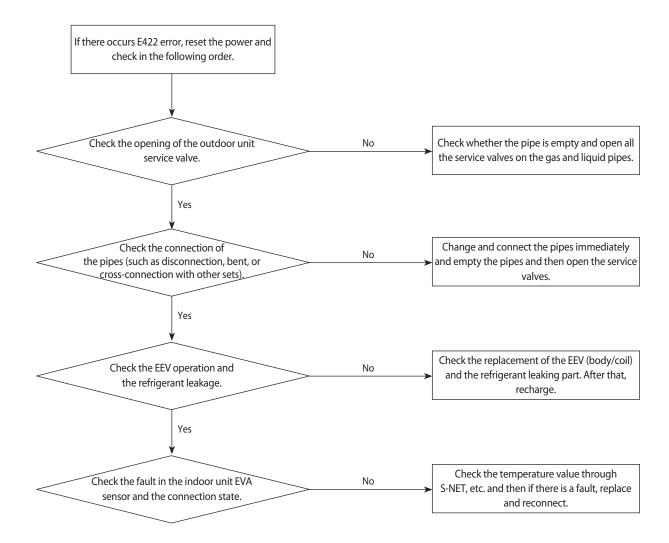
4-40 Samsung Electronics

4-3-18 Pipe Blocking Error (Error Code: E422)

1. Test Item

- 1) Check the open state of the outdoor unit service valve.
- 2) Check the connection of the pipe.
- 3) Check the operation of the EEV.
- 4) Check the refrigerant leakage.
- 5) Check the connection of the indoor unit PBA EVA sensor.
- 6) Check the fault in the indoor unit EVA sensor.

2. Check procedure



4-3-19 Other

1. Current sensor error: Upload EEPROM to the main PBA of the outdoor unit. After checking for normal operation of PCB, replace the inverter PCB.

2. Compressor Vlimit error: E465

If the compressor is abnormally run, replace the compressor and then ensure that it works normally.

→ If the compressor is normally run, check the assembling between the heatproof plate and the inverter PBA and then if there is no abnormality, replace the inverter PBA.

3. OTP error: E471

Upload EEPROM to the main PBA of the outdoor unit.

4. Capacity inconsistence error: E556

Check the model name between the outdoor and indoor unit and re-enter the option code to the indoor unit.

5. 3-phase power cable disconnection: E424

Check for disconnection of the 3-phase (open) power cable, and check the disconnected EMI PBA fuse.

[RC***HXH Series Confirmation Matters]











6. Outdoor unit freezing detection (at the stop of the compressor): E403

Outdoor overload protection control (at the stop of the compressor): E404

- Check whether the fan and the motor operate normally.
- Check the operation of EEV.
- Check the temperature sensor of the indoor unit heat exchanger.
- Check the indoor unit inlet blocking.
- 7. Outdoor unit compressor discharging temperature protection control: E416
- Check for lack of refrigerant.
- Check the blocking of the solenoid valve.
- Check the malfunction of the exhaust temperature sensor.
- Check EEV.
- 8. Error of impossibility to operate heating at outdoor temperature exceeding 30°C: E440 $\,$

Error of impossibility to operate cooling at outdoor temperature of -5 $^{\circ}$ C or under: E441

- It is not the error code in the product and it is a specification to protect the product by limiting the temperature scope of use.
- Use by referring to the temperature scope of use on the product manual, etc.
- 9. OLP overheating and compressor stop: E463
- Check the opening of the sub-valve.
- Check the amount of the cooling water.
- Check OLP sensor.
- 10. Current sensor error: E468
 - Check EEPROM data.
 - Check PCB operation.
- 11. IPM (IGBT Module) or PFCM temperature sensor error: E474

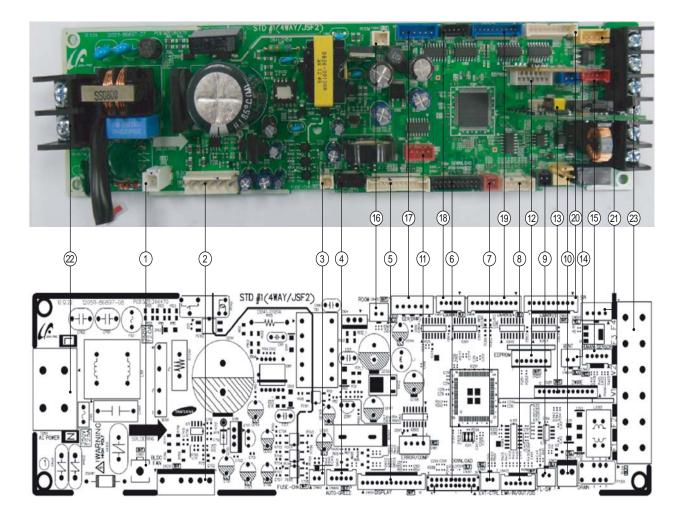
IPM overheat error for outdoor unit inverter compressor: E500

- Check whether IPM is correctly assembled on the heatproof plate.
- Check whether the inlet is blocked.
- If there is a defect, replace IPM.

5. PCB Diagram and Parts List

5-1 Indoor Unit

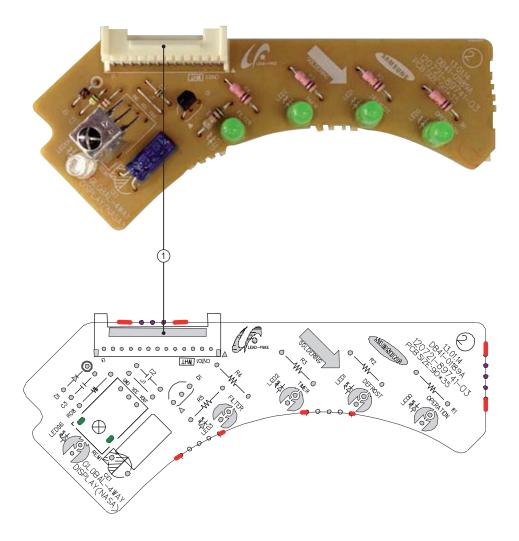
5-1-1 MAIN PCB



① CN101-GND #1:GND	② CN701-BLDC MOTOR #1: DC310V #3: GND #4: DC15V #5: FAN RPM #6: RPM FEEDBACK	③ CN140-FUSE CHECK #1: FUSE CHECK SIGNAL #2: GND	4 CN809-AUTOMATIC ELEVATING GRILLE #1:DC12V #4:REMOCON SIGNAL #5:GND	(S) CN501-DISPLAY #1: DC 12V #2: LED_0 #3: LED_1 #4: LED_2 #5: LED_3 #6: LED_4 #7: LED_5 #8: REMOCON OUTPUT SIGNAL #9: AUTO SWITCH #10: REMOCON INPUT SIGNAL #11: GND #12: DC5V #13: GND
⑥ CN301-DOWNLOAD	⑦ CN83-EXT CTRL #1: GND #2: EXT-CTRL SIGNAL	® CN413:THERMISTOR #1:EVA-IN THERMISTOR #2:GND #3:EVA-OUT THERMISTOR #4:GND #5:DISCHARGE THERMISTOR #6:GND	© CN411-FLOAT SWITCH #1: F/S SIGNAL #2: GND	(10) CN103-DRAIN PUMP #1: D/P POWER(DC12V) #2: GND
(1) CN81-ERROR/COMP CHECK #1: DC12V #2: ERROR SIGNAL OUTPUT(GND) #3: DC12V #4: COMP/OPER. SIGNAL OUTPUT(GND)	© CN201-EEPROM #1: GND #3: DC5V #4: EEPROM_SELECT #5: EEPROM_SO #6: EEPROM_SI #7: EEPROM_CLK	(3) CN311-2WIRED REMOCON #1:DC12V #2:COM2_PCTRL_MICOM #3:COM2_VCHECK_A #4:COM2_VCHECK_B #5:COM2_MICOM_AD #6:DC5V #8:COM2_C #9:COM2_D #10:COM2_TXD #11:COM2_RXD #12:GND	(4 CN804-VENTILATOR #1: DC12V #2: VENTILATOR SIGNAL OUTPUT (GND)	(SENSOR) #1: DC12V #2: HUMAN SENSING SENSOR COMM(TXD) #3: HUMAN SENSING SENSOR COMM(RXD) #4: GND
(6) CN412-INDOOR THERMISTOR #1:INDOOR THERMISTOR #2:GND	(7) CN808-EEV #1~#4: EEV SIGNAL OUTPUT #5: DC12V #6:DC12V	® CN807-LOUVER5 #1:DC12V #2~#5: LOUVER SIGNAL OUTPUT	(9) CN806-LOUVER3/4 #1:DC12V #2~#5:LOUVER SIGNAL OUTPUT #6:DC12V #7~#10:LOUVER SIGNAL OUTPUT	® CN805-LOUVER1/2 #1:DC12V #2~#5: LOUVER SIGNAL OUTPUT
(21) (21) CN801-SPI #1: GND #2: GND #3: SPI SIGNAL OUTPUT(DC12V)	#1: POWER(L) #2: POWER(N)	3 TE04-COMMUNICATION #1: COM1(F1) #2: COM1(F2) #3: V1(DC12V) #4: V2(GND) #5: COM2(F3) #6: COM2(F4)		

5-2 Samsung Electronics

5-1-2 Panel PCB



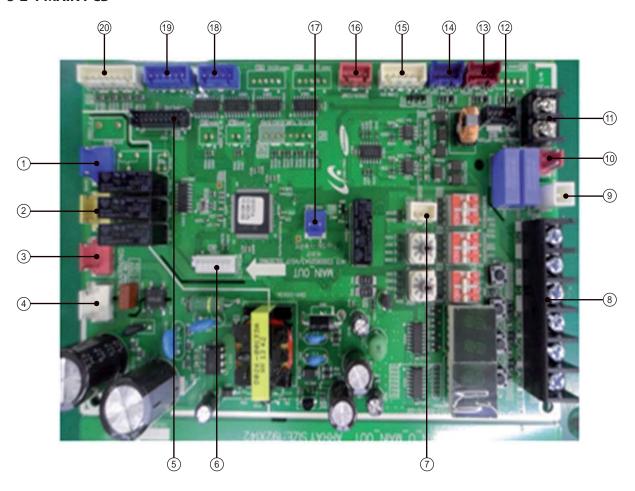
① CN01-DISPLAY

#1: DC12V
#2~6: LED Control Signal
#7: Not used
#8: Remocon Signal Out
#9: Not used
#10: Remocon Signal In
#12: Vcc
#13: Not used

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5-2 Outdoor Unit

5-2-1 MAIN PCB

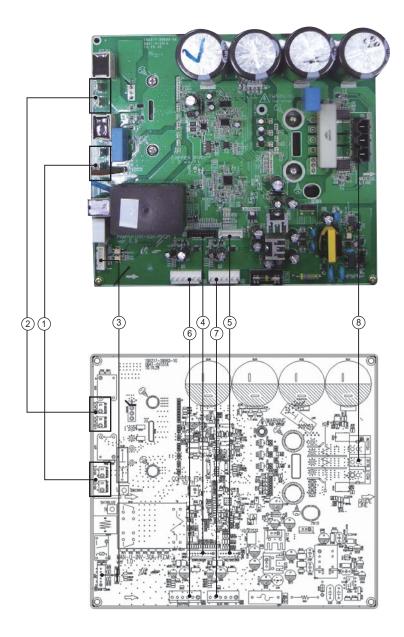


No	Part Code	Local	Function	Description
1	3711-003404	CN703	BASE-HEATER	YW396-03AV BLU
2	3711-003406	CN702	4WAY-1	YW396-03AV YEL
3	3711-003407	CN701	HOTGAS	YW396-03AV RED
4	3711-000203	CN101	POWER	YW396-03AV WHT
5	3711-002001	CN306	DOWNLOAD	YDW200-20P BLK
6	3711-007817	CN806	EEPROM	B7P-MQ WHT
7	3711-000024	CN501	MODE SELECTOR	SMW250-03 WHT
8	DB65-00320A	CN304	DRED	DAPC-2009-6P BLK
9	3711-000744	CN103	EARTH	YDW236-01 WHT
10	3711-000177	CN303	COMM-INDOOR	YW396-02V RED
11	3716-001162	CN003	QUIET S/W	BR-7623-2P BLK
12	3711-005096	CN302	COMM-OPTION	SMW200-05 BLK
13	3711-007069	CN402	HIGH PRESSURE S/W	B04B-XARK-1 RED
14	3711-007325	CN401	LOW PRESSURE S/W	B04B-XARK-1 BLU
15	3711-001038	CN305	COMM INV	SMW250-06 WHT
16	3711-000939	CN801	ERROR/COMP CHECK	SMW250-04 RED
17	3711-000176	CN12	DC12V	YW396-02V BLU
18	3711-000997	CN803	EEV1	SMW250-05 BLU
19	3711-001036	CN802	EEV4	SMW250-06 BLU
20	3711-001084	CN403	OUT TEMP/COND/DISQ/OLP	SMW250-08 WHT

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5-4 Samsung Electronics

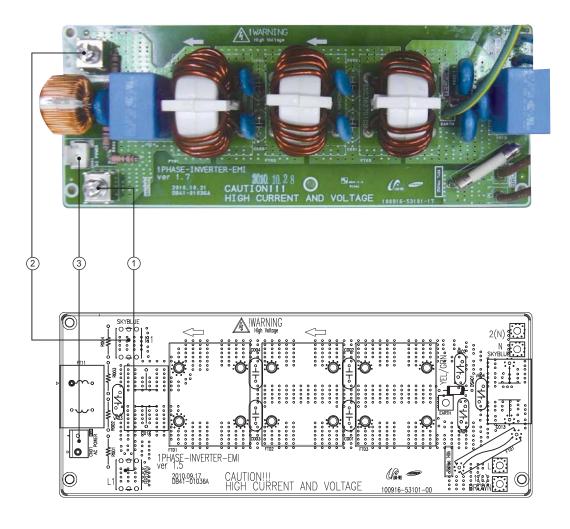
5-2-2 INVERTER PCB

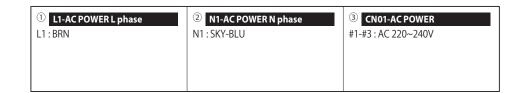


① Reactor-A1/B1 #Reactor-A2: WHT #Reactor-B2: WHT	Reactor-A2/B2 #Reactor-A2 : BLK #Reactor-B2 : BLK	③ CN50(2PIN/RED)-Communication #1: RXD, #2: TXD #3: GND, #4: DC 5V #5: DC 12V, #6: INV. SMPS signal	(4) CN22-Downloader #1: RXD_ATARO, #2: TXD_ATARO #3, #8: N.C, #4~#7: DATA signal #9: GND, #10: DC 5V
⑤ CN21-DAC/ENCODER For S/W engineer debugging	© CN91-FAN2 #1: DC 360V #2: N.C #3: GND #4: DC 15V #5: FAN RPM #6: FAN RPM feedback	© CN90-FAN1 #1: DC 360V #2: N.C #3: GND #4: DC 15V #5: FAN RPM #6: FAN RPM feedback	® CN71-COMP. #1: COMP. U-phase(RED) #2: COMP. V-phase(BLU) #3: COMP. U-phase(YEL)

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5-2-3 EMI PCB

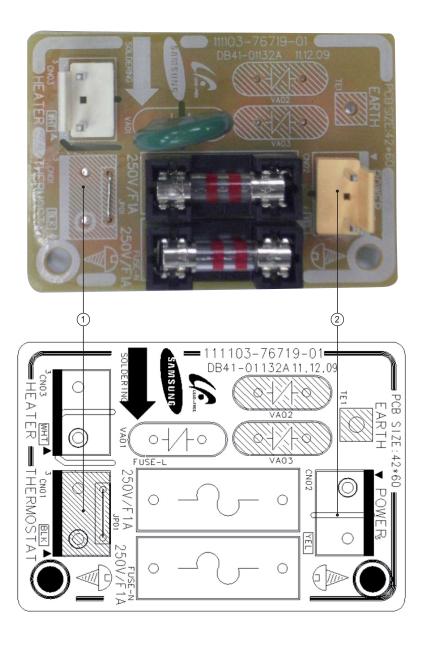


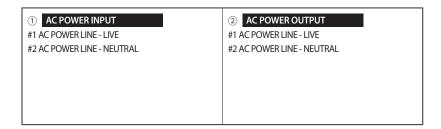


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5-6 Samsung Electronics

5-2-4 Heater PCB

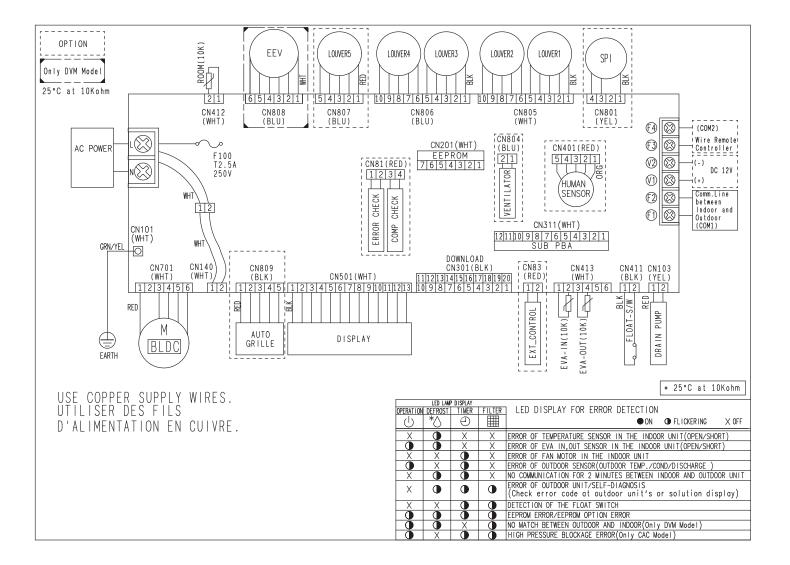




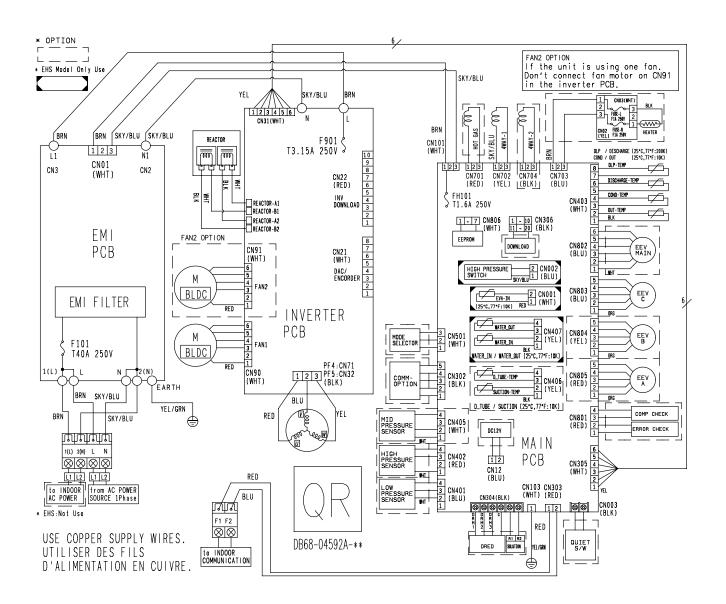
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6. Wiring Diagram

6-1 Indoor Unit



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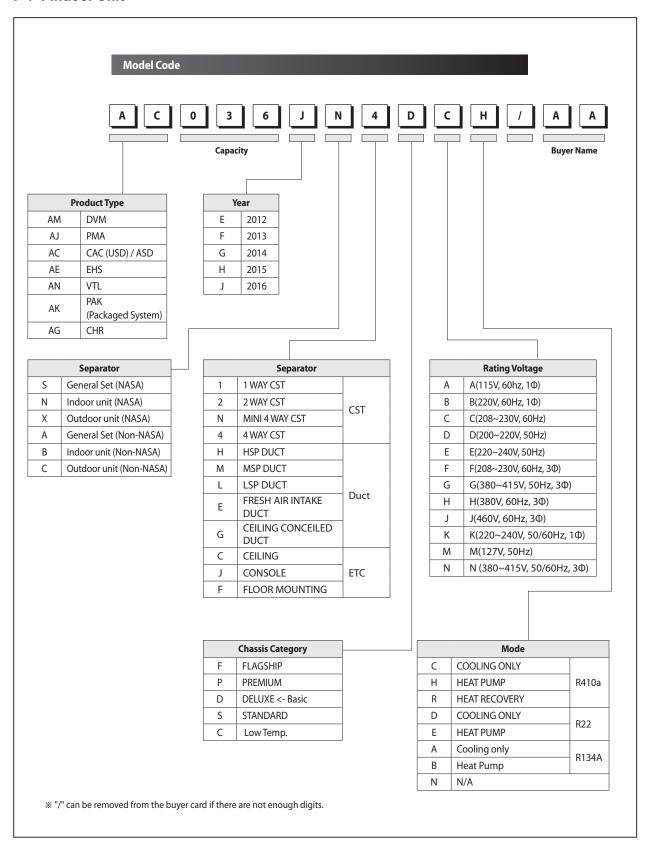


6-2 Samsung Electronics

7. Reference Sheet

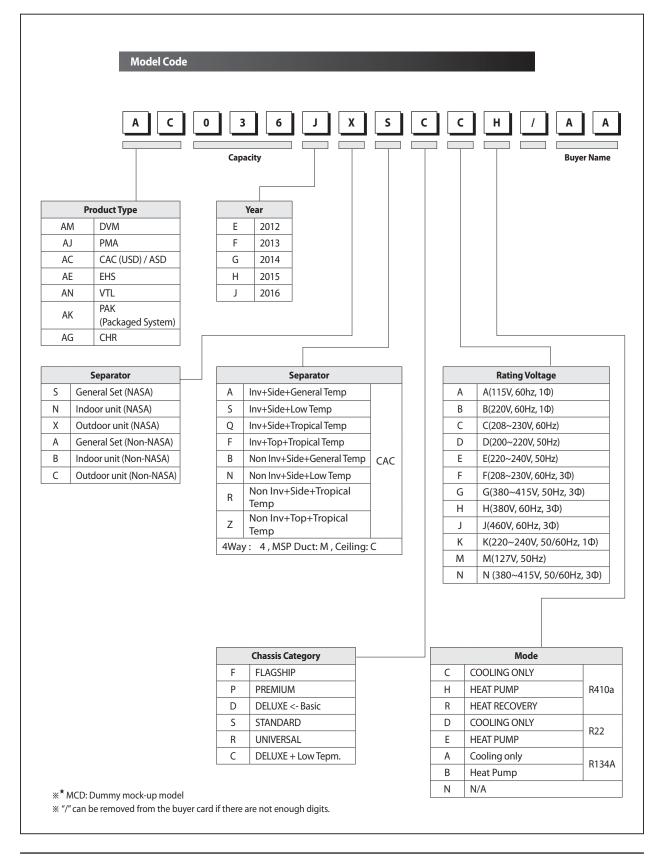
7-1 Index for Model Name

7-1-1 Indoor Unit



Index for Model Name (cont.)

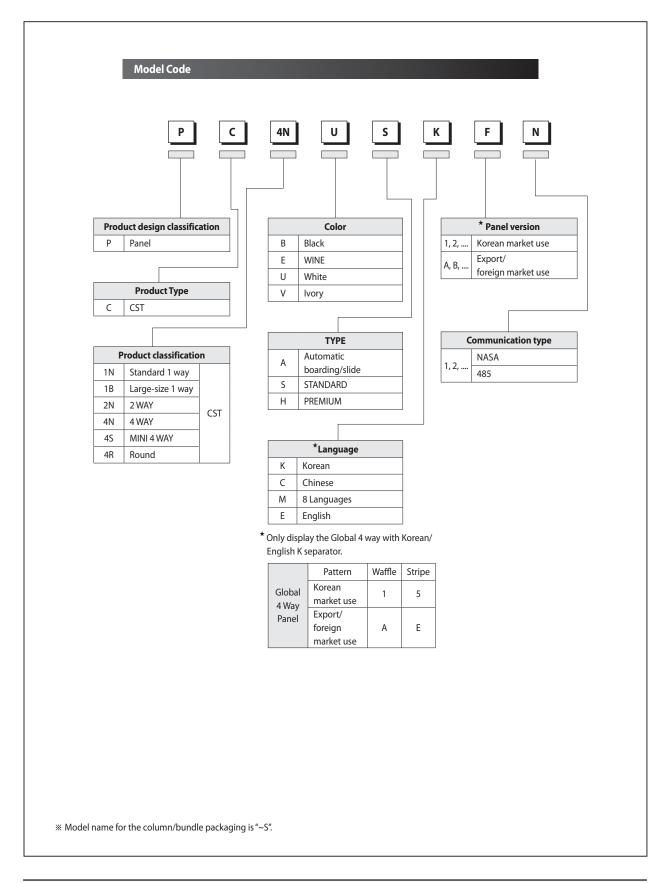
7-1-2 Outdoor Unit



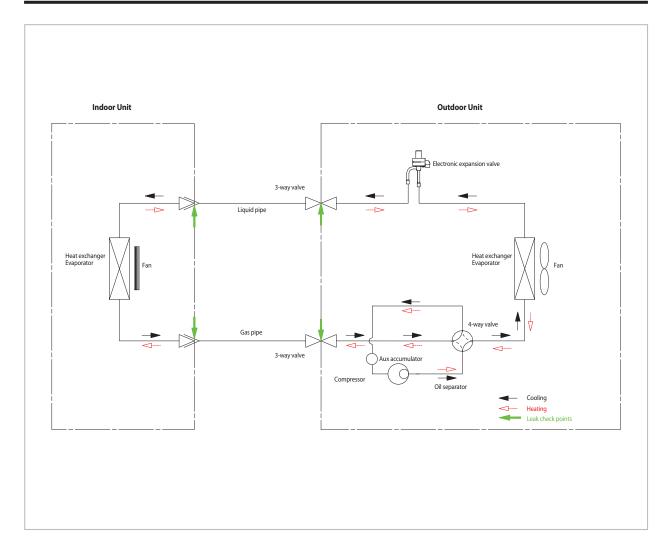
7-2 Samsung Electronics

Index for Model Name (cont.)

7-1-3 Panel



7-2 Refrigerating Cycle Diagram



■ CONDENSER

High temperature and high pressure gas state coolant discharged from the compressor is converted to a liquid state as it is cooled down by the heat emission in the outdoor condenser unit, and sent to the evaporator.

■ COMPRESSOR

Low temperature and low pressure coolant is compressed and sent to the cycling system

■ EVAPORATOR

Liquid coolant sucked in through the capillary tubes cools down the room by absorbing the surrounding heat as it evaporates (converting from liquid to gas). (Absorbing heat required for evaporation)

■ SERVICE VALVE

You can open the valve by turning the need valve counterclockwise using hex wrench, and it is used for vacuum, gas purging, coolant injection, coolant purging, and indoor-outdoor unit connection.

■ ACCUMULATOR

Accumulator prevents the flow of liquid-state coolant into the compressor. (Liquid-state coolant flowing into the compressor will overload the compressor.)

7-4 Samsung Electronics



GSPN (GLOBAL SERVICE PARTNER NETWORK)

Area	Web Site
Europe, CIS, Mideast & Africa	gspn1.samsungcsportal.com
Asia	gspn2.samsungcsportal.com
North & Latin America	gspn3.samsungcsportal.com
China	china.samsungportal.com