INDOOR UNIT
SERVICE MANUAL

Models

MSZ-GL06NA - U1
MSZ-GL09NA - U1
MSZ-GL12NA - U1
MSZ-GL15NA - U1
MSZ-GL18NA - U1
MSZ-GL24NA - U1
MSY-GL09NA - U1
MSY-GL12NA - U1
MSY-GL15NA - U1
MSY-GL18NA - U1
MSY-GL24NA - U1

Outdoor unit service manual
MUZ-GL•NA, MUY-GL•NA Series (OBH733)
MXZ-C•NA, MXZ-C•NAHZ Series (OCH573)

CONTENT

1. TECHNICAL CHANGES........................................ 2
2. PART NAMES AND FUNCTIONS.......................... 3
3. SPECIFICATION................................................ 6
4. OUTLINES AND DIMENSIONS............................ 8
5. WIRING DIAGRAM............................................ 10
6. REFRIGERANT SYSTEM DIAGRAM....................... 12
7. SERVICE FUNCTIONS....................................... 13
8. MICROPROCESSOR CONTROL............................. 15
9. TROUBLESHOOTING......................................... 23
10. DISASSEMBLY INSTRUCTIONS.......................... 41

PARTS CATALOG (OBB732)

NOTE:
RoHS compliant products have <G> mark on the spec name plate.
Use the specified refrigerant only

Never use any refrigerant other than that specified.
Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.
Correct refrigerant is specified in the manuals and on the spec labels provided with our products.
We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

Revision A:
• MSZ-GL06/09/12/15NA- U1 and MSY-GL09/12/15NA- U1 have been added.

Revision B:
• 3. SPECIFICATION has been corrected.

1 TECHNICAL CHANGES

MSZ-GL18NA - U1 MSY-GL18NA - U1
MSZ-GL24NA - U1 MSY-GL24NA - U1

1. New model

MSZ-GL06NA - U1 MSY-GL09NA - U1
MSZ-GL09NA - U1 MSY-GL12NA - U1
MSZ-GL12NA - U1 MSY-GL15NA - U1
MSZ-GL15NA - U1

1. New model
PART NAMES AND FUNCTIONS

MSZ-GL06NA MSZ-GL09NA MSZ-GL12NA MSZ-GL15NA
MSY-GL09NA MSY-GL12NA MSY-GL15NA

ACCESSORIES

<table>
<thead>
<tr>
<th>Item</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>① Installation plate</td>
<td>1</td>
</tr>
<tr>
<td>② Attachment screws for the installation plate 4 x 25 mm</td>
<td>5</td>
</tr>
<tr>
<td>③ Remote controller holder</td>
<td>1</td>
</tr>
<tr>
<td>④ Screws for ① 3.5 x 16 mm (Black)</td>
<td>2</td>
</tr>
<tr>
<td>⑤ Battery (AAA) for remote controller</td>
<td>2</td>
</tr>
<tr>
<td>⑥ Wireless remote controller</td>
<td>1</td>
</tr>
<tr>
<td>⑦ Felt tape (For left or left-rear piping)</td>
<td>1</td>
</tr>
<tr>
<td>⑧ Air cleaning filter</td>
<td>2</td>
</tr>
</tbody>
</table>
MSZ-GL18NA
MSY-GL18NA

ACCESSORIES

<table>
<thead>
<tr>
<th>Item</th>
<th>Quantity</th>
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</thead>
<tbody>
<tr>
<td>Installation plate</td>
<td>1</td>
</tr>
<tr>
<td>Installation plate fixing screw 4 × 25 mm</td>
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<tr>
<td>Remote controller holder</td>
<td>1</td>
</tr>
<tr>
<td>Fixing screw for 3.5 × 16 mm (Black)</td>
<td>2</td>
</tr>
<tr>
<td>Battery (AAA) for remote controller</td>
<td>2</td>
</tr>
<tr>
<td>Wireless remote controller</td>
<td>1</td>
</tr>
<tr>
<td>Felt tape (Used for left or left-rear piping)</td>
<td>1</td>
</tr>
<tr>
<td>Air cleaning filter</td>
<td>2</td>
</tr>
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</table>
MSZ-GL24NA
MSY-GL24NA

ACCESSORIES

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Quantity</th>
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</thead>
<tbody>
<tr>
<td>Installation plate</td>
<td>1</td>
</tr>
<tr>
<td>Installation plate fixing screw 4 × 25 mm</td>
<td>7</td>
</tr>
<tr>
<td>Remote controller holder</td>
<td>1</td>
</tr>
<tr>
<td>Fixing screw for 3.5 × 16 mm (Black)</td>
<td>2</td>
</tr>
<tr>
<td>Battery (AAA) for remote controller</td>
<td>2</td>
</tr>
<tr>
<td>Wireless remote controller</td>
<td>1</td>
</tr>
<tr>
<td>Felt tape (Used for left or left-rear piping)</td>
<td>1</td>
</tr>
<tr>
<td>Air cleaning filter</td>
<td>2</td>
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</table>
### SPECIFICATION

<table>
<thead>
<tr>
<th>Indoor model</th>
<th>MSZ-GL06NA</th>
<th>MSZ-GL09NA</th>
<th>MSZ-GL12NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airflow</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Super High - High - Med. - Low - Quiet</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>COOL Dry (Wet)</td>
<td>CFM</td>
<td>399 - 321 - 237 - 170 - 145</td>
<td></td>
</tr>
<tr>
<td>HEAT Dry</td>
<td>CFM</td>
<td>406 - 321 - 237 - 170 - 145</td>
<td></td>
</tr>
<tr>
<td>Moisture removal</td>
<td>pt./h</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.5</td>
<td>2.5</td>
</tr>
<tr>
<td>Sound level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Super High - High - Med. - Low - Quiet</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cooling</td>
<td>dB(A)</td>
<td>43 - 37 - 30 - 22 - 19</td>
<td></td>
</tr>
<tr>
<td>Heating (MSZ)</td>
<td>dB(A)</td>
<td>43 - 37 - 30 - 22 - 19</td>
<td></td>
</tr>
<tr>
<td>Fan speed</td>
<td>rpm</td>
<td>1,020 - 860 - 670 - 530 - 470</td>
<td></td>
</tr>
<tr>
<td>Heating (MSZ)</td>
<td>rpm</td>
<td>1,040 - 860 - 670 - 530 - 470</td>
<td></td>
</tr>
<tr>
<td>Cond. drain connection O.D.</td>
<td>in.</td>
<td>5/8</td>
<td></td>
</tr>
<tr>
<td>Dimensions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>W</td>
<td>in.</td>
<td>31-7/16</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>in.</td>
<td>9-1/8</td>
<td></td>
</tr>
<tr>
<td>H</td>
<td>in.</td>
<td>11-5/8</td>
<td></td>
</tr>
<tr>
<td>Weight</td>
<td>lb.</td>
<td>22</td>
<td></td>
</tr>
<tr>
<td>External finish</td>
<td></td>
<td>Munsell 1.0Y 9.2/0.2</td>
<td></td>
</tr>
<tr>
<td>Control voltage (by built-in transformer)</td>
<td>12 - 24 VDC</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Indoor model

<table>
<thead>
<tr>
<th>Indoor model</th>
<th>MSZ-GL15NA</th>
<th>MSZ-GL18NA</th>
<th>MSZ-GL24NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airflow</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Super High - High - Med. - Low - Quiet</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>COOL Dry (Wet)</td>
<td>CFM</td>
<td>533 - 420 - 335 - 272 - 205</td>
<td></td>
</tr>
<tr>
<td>POWERFUL - High - Med. - Low (GL24)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HEAT Dry (MSZ)</td>
<td>CFM</td>
<td>463 - 367 - 304 - 247 - 205</td>
<td></td>
</tr>
<tr>
<td>Moisture removal</td>
<td>pt./h</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2.7</td>
<td>5.1</td>
</tr>
<tr>
<td>Sound level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Super High - High - Med. - Low - Quiet</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cooling</td>
<td>dB(A)</td>
<td>49 - 44 - 38 - 32 - 26</td>
<td></td>
</tr>
<tr>
<td>Heating (MSZ)</td>
<td>dB(A)</td>
<td>46 - 40 - 35 - 30 - 26</td>
<td></td>
</tr>
<tr>
<td>Fan speed</td>
<td>rpm</td>
<td>1,280 - 1,060 - 880 - 740 - 600</td>
<td></td>
</tr>
<tr>
<td>Heating (MSZ)</td>
<td>rpm</td>
<td>1,140 - 950 - 810 - 690 - 600</td>
<td></td>
</tr>
<tr>
<td>Cond. drain connection O.D.</td>
<td>in.</td>
<td>5/8</td>
<td></td>
</tr>
<tr>
<td>Dimensions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>W</td>
<td>in.</td>
<td>31-7/16</td>
<td>36-5/16</td>
</tr>
<tr>
<td>D</td>
<td>in.</td>
<td>9-1/8</td>
<td>9-13/16</td>
</tr>
<tr>
<td>H</td>
<td>in.</td>
<td>11-5/8</td>
<td>12</td>
</tr>
<tr>
<td>Weight</td>
<td>lb.</td>
<td>22</td>
<td>28</td>
</tr>
<tr>
<td>External finish</td>
<td></td>
<td>Munsell 1.0Y 9.2/0.2</td>
<td></td>
</tr>
<tr>
<td>Control voltage (by built-in transformer)</td>
<td>12 - 24 VDC</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** Test conditions are based on AHRI 210/240.
3-1. OPERATING RANGE

(1) POWER SUPPLY

<table>
<thead>
<tr>
<th></th>
<th>Rated voltage</th>
<th>Guaranteed voltage (V)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indoor unit</td>
<td>208/230 V</td>
<td>Min. 187 208 230 Max. 253</td>
</tr>
<tr>
<td></td>
<td>1 phase 60 Hz</td>
<td></td>
</tr>
</tbody>
</table>

(2) OPERATION

<table>
<thead>
<tr>
<th>Mode</th>
<th>Condition</th>
<th>Intake air temperature (°F)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Indoor</td>
<td>DB</td>
</tr>
<tr>
<td></td>
<td>Standard temperature</td>
<td>80</td>
</tr>
<tr>
<td></td>
<td>Maximum temperature</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td>Minimum temperature</td>
<td>67</td>
</tr>
<tr>
<td></td>
<td>Maximum humidity</td>
<td>78%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mode</th>
<th>Condition</th>
<th>Intake air temperature (°F)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Indoor</td>
<td>DB</td>
</tr>
<tr>
<td></td>
<td>Standard temperature</td>
<td>70</td>
</tr>
<tr>
<td></td>
<td>Maximum temperature</td>
<td>80</td>
</tr>
<tr>
<td></td>
<td>Minimum temperature</td>
<td>70</td>
</tr>
</tbody>
</table>

3-2. OUTLET AIR SPEED AND COVERAGE

- The air coverage is the figure up to the position where the air speed is 1 ft./s., when air is blown out horizontally from the unit properly at the High speed position.
- The coverage should be used only as a general guideline since it varies according to the size of the room and furniture arranged inside the room.
OUTLINES AND DIMENSIONS

MSZ-GL06NA MSZ-GL09NA MSZ-GL12NA MSZ-GL15NA
MSY-GL09NA MSY-GL12NA MSY-GL15NA

Unit: inch

Piping
Insulation Ø1 - 3/8 O.D
Liquid line Ø1/4 19 - 11/16 (Flared connection Ø1/4)
Gas line Ø3/8 16 - 15/16 (Flared connection: Ø3/8 (GL06/09/12NA), Ø1/2 (GL15NA))

Drain hose Insulation Ø1-1/8 O.D Connected part Ø5/8 O.D

MSZ-GL18NA
MSY-GL18NA

Piping
Insulation Ø2 O.D
Liquid line Ø5/16 15 - 3/8 (Flared connection Ø1/4)
Gas line Ø15/32 13 - 3/8 (Flared connection Ø1/2)
Drain hose Insulation Ø1-1/8 Connected part Ø5/8 O.D

OBH732B
WIRING DIAGRAM

5

MSZ-GL06NA  MSZ-GL09NA  MSZ-GL12NA  MSZ-GL15NA
MSY-GL09NA  MSY-GL12NA  MSY-GL15NA

OBH732B

10
Refrigerant pipe ø3/8 (ø9.52) (MSZ-GL06/09/12NA, MSY-GL09/12NA) ø1/2 (ø12.7) (MSZ-GL15NA, MSY-GL15NA)

Refrigerant pipe ø1/4 (ø6.35)
(with heat insulator)

Refrigerant flow in cooling
----- Refrigerant flow in heating

Indoor heat exchanger

Indoor coil thermistor RT12 (main)

Indoor coil thermistor RT13 (sub)

Room temperature thermistor RT11


Refrigerant pipe ø5/8 (ø15.88)
(with heat insulator)

Refrigerant flow in cooling
----- Refrigerant flow in heating

Indoor heat exchanger

Indoor coil thermistor RT12 (main)

Indoor coil thermistor RT13 (sub)

Room temperature thermistor RT11
7 SERVICE FUNCTIONS

MSZ-GL06NA MSZ-GL09NA MSZ-GL12NA MSZ-GL15NA MSZ-GL18NA MSZ-GL24NA
MSY-GL09NA MSY-GL12NA MSY-GL15NA MSY-GL18NA MSY-GL24NA

7-1. TIMER SHORT MODE
For service, the set time can be shortened by bridging of the timer short point on the indoor electronic control P.C. board.
The time will be shortened as follows. (Refer to 9-7.)
• The set time for the ON/OFF timer can be reduced to 1 second for each minute.
• After the breaker is turned on, the time for starting the compressor, which normally takes 3 minutes, can be reduced to
  3 seconds. Restarting the compressor, which takes 3 minutes, cannot be reduced.

7-2. P.C. BOARD MODIFICATION FOR INDIVIDUAL OPERATION
A maximum of 4 indoor units with wireless remote controllers can be used in a room.
In this case, to operate each indoor unit individually by each remote controller, P.C. boards of remote controller must be
modified according to the number of the indoor unit.

How to modify the remote controller P.C. board
Remove batteries before modification.
The board has a print as shown below:

NOTE: For modification, take out the batteries and
press the STOP/OPERATE (OFF/ON) button 2
or 3 times at first.
After finish modification, put back the batteries
then press the RESET button.

Table 1

<table>
<thead>
<tr>
<th>No. 1 unit</th>
<th>1 unit operation</th>
<th>2 units operation</th>
<th>3 units operation</th>
<th>4 units operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. 2 unit</td>
<td>—</td>
<td>Solder J1</td>
<td>Same as at left</td>
<td>Same as at left</td>
</tr>
<tr>
<td>No. 3 unit</td>
<td>—</td>
<td>—</td>
<td>Solder J2</td>
<td>Same as at left</td>
</tr>
<tr>
<td>No. 4 unit</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>Solder both J1 and J2</td>
</tr>
</tbody>
</table>

How to set the remote controller exclusively for particular indoor unit
After you turn the breaker ON, the first remote controller that sends the signal to the indoor unit will be regarded as the remote
controller for the indoor unit.
The indoor unit will only accept the signal from the remote controller that has been assigned to the indoor unit once they are
set.
The setting will be cancelled if the breaker is turned OFF, or the power supply is shut down.
Please conduct the above setting once again after the power has been restored.
7-3. AUTO RESTART FUNCTION

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. "AUTO RESTART FUNCTION" automatically starts operation in the same mode just before the shut-off of the main power.

Operation
① If the main power has been cut, the operation settings remain.
② After the power is restored, the unit restarts automatically according to the memory.
   (However, it takes at least 3 minutes for the compressor to start running.)

How to disable "AUTO RESTART FUNCTION"
① Turn OFF the main power of the unit.
② Solder the Jumper wire JR07 on the indoor electronic control P.C. board. (GL06/09/12/15NA)
   Cut the Jumper wire JR77 on the indoor electronic control P.C. board. (GL18/24NA) (Refer to 9-7.)

NOTE:
- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been turned OFF with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is OFF.
- To prevent the breaker from tripping OFF due to the rush of starting current, systematize other home appliance not to turn ON at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart. Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.
WIRELESS REMOTE CONTROLLER

NOTE: Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.


E.g.: MSZ type

MSZ-GL06NA MSZ-GL09NA MSZ-GL12NA MSZ-GL15NA
MSY-GL09NA MSY-GL12NA MSY-GL15NA

NOTE: Indication of remote controller model is on back

STOP/OPERATE (OFF/ON) button
TEMPERATURE buttons
FAN SPEED CONTROL button
OPERATION SELECT button
ECONO COOL button
VANE CONTROL button
SMART SET button
RESET button
OFF TIMER button
ON TIMER button
TIME SET buttons
FORWARD button
BACKWARD button
CLOCK SET button
NOTE: Last setting will be stored after the unit is turned OFF with the remote controller. Indoor unit receives the signal of the remote controller with beeps.

**INDOOR UNIT DISPLAY SECTION**

**Operation Indicator lamp**

The operation indicator at the right side of the indoor unit indicates the operation state.

- The following indication applies regardless of shape of the indication.

<table>
<thead>
<tr>
<th>Indication</th>
<th>Operation state</th>
<th>Room temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Lighted" /></td>
<td>The unit is operating to reach the set temperature</td>
<td>About 4°F(2°C) or more away from set temperature</td>
</tr>
<tr>
<td><img src="image" alt="Blinking" /></td>
<td>The room temperature is approaching the set temperature</td>
<td>About 2 to 4°F(1 to 2°C) from set temperature</td>
</tr>
<tr>
<td><img src="image" alt="Not lighted" /></td>
<td>Standby mode (Only during multi system operation)</td>
<td>—</td>
</tr>
</tbody>
</table>
8-1. COOL (💦) OPERATION
(1) Press STOP/OPERATE (OFF/ON) button.
  OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select COOL mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons (TOO WARM or TOO COOL button) to select the desired temperature.
  The setting range is 61 ~ 88°F (16 ~ 31°C).

1. Coil frost prevention
   The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the coil from frosting.
   When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.
   The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

2. Low outside temperature operation
   When the outside temperature is lower, low outside temperature operation starts, and the outdoor fan slows or stops.

8-2. DRY (💧) OPERATION
(1) Press STOP/OPERATE (OFF/ON) button.
  OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select DRY mode with OPERATION SELECT button.
(3) The set temperature is determined from the initial room temperature.

1. Coil frost prevention
   Coil frost prevention works the same way as that in the COOL mode. (8-1.1.)

2. Low outside temperature operation
   Low outside temperature operation works the same way as that in the COOL mode. (8-1.2.)

8-3. HEAT (🔥) OPERATION (MSZ)
(1) Press STOP/OPERATE (OFF/ON) button.
  OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select HEAT mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons (TOO WARM or TOO COOL button) to select the desired temperature.
  The setting range is 61 ~ 88°F (16 ~ 31°C).

1. Cold air prevention control
   When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

2. High pressure protection
   The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.
   When the temperature of indoor heat exchanger becomes too high, the high pressure protection works.
   The indoor fan operates following the cold air prevention control. This mode continues until the temperature of indoor heat exchanger falls.

3. Defrosting
   Defrosting starts when the temperature of outdoor heat exchanger becomes too low.
   The compressor stops once, the indoor/outdoor fans stop, the 4-way valve reverses and the compressor re-starts.
   This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.

8-4. FAN(💨)OPERATION (MSY)
(1) Press STOP/OPERATE (OFF/ON) button.
  OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select FAN mode with OPERATION SELECT button.
(3) Select the desired fan speed. When AUTO, it becomes Low.
  Only indoor fan operates. Outdoor unit does not operate.

8-5. “I FEEL CONTROL” (☐) OPERATION (MSY)
(1) Press STOP/OPERATE (OFF/ON) button on the remote controller. OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select “I FEEL CONTROL” mode with OPERATION SELECT button.
(3) The operation mode is determined by the room temperature at start-up of the operation.
   - Once the mode is fixed, the mode does not change by room temperature afterwards.
   - Under the ON TIMER (🕰️→🕰️) operation, mode is determined according to the room temperature at the start-up of operation.
(4) The initial set temperature is decided by the initial room temperature.

<table>
<thead>
<tr>
<th>Initial room temperature</th>
<th>Model</th>
<th>Initial set temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>79°F (26°C) or more</td>
<td>COOL mode of &quot;I FEEL CONTROL&quot;</td>
<td>75°F (24°C)</td>
</tr>
<tr>
<td>77 to 79°F (25 to 26°C)</td>
<td>Initial room temperature minus 4°F (2°C)</td>
<td></td>
</tr>
<tr>
<td>Less than 79°F (25°C)</td>
<td>DRY mode of &quot;I FEEL CONTROL&quot;</td>
<td>Initial room temperature minus 4°F (2°C)</td>
</tr>
</tbody>
</table>

(5) TEMPERATURE buttons

In "I FEEL CONTROL" ( ) mode, set temperature is decided by the microprocessor based on the room temperature. In addition, set temperature can be controlled by TOO WARM or TOO COOL buttons when you feel too cool or too warm.

Each time the TOO WARM or TOO COOL button is pressed, the indoor unit receives the signal and emits a beep tone.

- **Fuzzy control**
  - When the TOO COOL or TOO WARM button is pressed, the microprocessor changes the set temperature, considering the room temperature, the frequency of pressing TOO COOL or TOO WARM button and the user's preference to heat or cool. So this is called "Fuzzy control", and works only in "I FEEL CONTROL" mode.
  - In DRY mode of "I FEEL CONTROL", the set temperature does not change.

8-6. AUTO CHANGE OVER … AUTO MODE OPERATION (MSZ)

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation.

**Mode selection**

1. **Initial mode**
   - When unit starts the operation with AUTO operation from OFF:
     - If the room temperature is higher than the set temperature, operation starts in COOL mode.
     - If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.

2. **Mode change**
   - COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 2°F (1°C) below the set temperature.
   - HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 2°F (1°C) above the set temperature.

**NOTE 1**

If 2 or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in (AUTO), cannot change over to the other operating mode (COOL ↔ HEAT (MSZ)) and becomes a state of standby. Refer to **NOTE 2 "FOR MULTI SYSTEM AIR CONDITIONER"**.

**NOTE 2**

**FOR MULTI SYSTEM AIR CONDITIONER**

**OUTDOOR UNIT: MXZ series**

Multi system air conditioner can connect 2 or more indoor units with 1 outdoor unit.
- When you try to operate 2 or more indoor units with 1 outdoor unit simultaneously, 1 for the cooling and the others for heating, the operation mode of the indoor unit that operates first is selected. Other indoor units cannot operate, and operation indicator lamp flashes as shown in the figure below. In this case, please set all the indoor units to the same operation mode.

*Operation indicator lamp*

- Lighted
- Blinking
- Not lighted

- When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.
- In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.
8-7. AUTO VANE OPERATION

1. Horizontal vane
   (1) Vane motor drive
   These models are equipped with a stepping motor for the horizontal vane. The rotating direction, speed, and angle of
   the motor are controlled by pulse signals (approximately 12 V) transmitted from indoor microprocessor.
   (2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL button.

   ![Horizontal Vane Diagram]

   (3) Positioning
   To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected
   angle.
   Confirmation of standard position is performed in the following cases:
   (a) When the operation starts or finishes (including timer operation).
   (b) When the test run operation starts.
   (c) When standby mode (only during multi system operation) starts or finishes.

   (4) VANE AUTO ( AUTO ) mode
   The microprocessor automatically determines the vane angle to make the optimum room temperature distribution.
   In COOL and DRY operation, Vane angle is fixed to Horizontal position.
   In HEAT operation, Vane angle is fixed to Angle 5.

   (5) STOP (operation OFF) and ON TIMER standby
   In the following cases, the horizontal vane returns to the closed position.
   (a) When STOP/OPERATE (OFF/ON) button is pressed (POWER OFF).
   (b) When the operation is stopped by the emergency operation.
   (c) When ON TIMER is ON standby.

   (6) Dew prevention
   During COOL or DRY operation with the vane angle at Angle 4 or 5 when the compressor cumulative operation time
   exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

   (7) SWING ( SWING ) mode
   By selecting SWING mode with VANE CONTROL button, the horizontal vane swings vertically.

   (8) Cold air prevention in HEAT operation (MSZ)
   The horizontal vane position is set to Upward.
   NOTE: When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat OFF,
   this control does not work in the indoor unit.

   (9) ECONO COOL ( ECONO COOL ) operation (ECONOMical operation)
   When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 4°F(2°C) higher.
   Also the horizontal vane swings in various cycle.
   SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher, the air
   conditioner can keep comfort. As a result, energy can be saved.
   To cancel this operation, select a different mode or press one of the following buttons in ECONO COOL operation:
   ECONO COOL, VANE CONTROL, or POWERFUL (MSZ-GL24NA, MSY-GL24NA) button.

   (10) POWERFUL ( POWERFUL ) operation (MSZ-GL24NA MSY-GL24NA)
   The air conditioner automatically adjusts the fan speed and the set temperature, and operates the POWERFUL mode.
   The POWERFUL mode is automatically released 15 minutes after operation starts, and the operation mode returns
   to the mode prior to POWERFUL operation. To cancel this operation manually, select a different mode or press
   POWERFUL or ECONO COOL button.
2. Vertical vane (MSZ-GL18/24NA MSY-GL18/24NA)

(1) Vane motor drive
These models are equipped with a stepping motor for the vertical vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from microprocessor.

(2) The vertical vane angle and mode change as follows by pressing WIDE VANE button.

![Diagram of vertical vane angles and modes](image)

(3) Positioning
(a) When STOP/OPERATE (OFF/ON) button is pressed (POWER ON).
(b) When SWING is started.
(c) When the power supply turns ON.

(4) SWING MODE (→)
By selecting SWING mode with WIDE VANE button, the vertical vane swings horizontally. The remote controller displays "→". Swing mode is cancelled when WIDE MODE button is pressed once again.

(5) WIDE MODE (→) (MSZ-GL24NA MSY-GL24NA)
By selecting WIDE mode with WIDE VANE button, indoor fan speed becomes faster than setting fan speed on the remote controller (※). The remote controller displays "→".

NOTE: ※ Indoor fan speed becomes faster than setting fan speed on the remote controller even when → or ← is selected.

8-8. TIMER OPERATION

1. How to set the time
(1) Check that the current time is set correctly.

NOTE: Timer operation will not work without setting the current time. Initially "0:00 AM" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK SET button.

How to set the current time
(a) Press the CLOCK set button.
(b) Press the TIME SET buttons (→ and ←) to set the current time.
• Each time FORWARD button (→) is pressed, the set time increases by 1 minute, and each time BACKWARD button (←) is pressed, the set time decreases by 1 minute.
• Pressing those buttons longer, the set time increases/decreases by 10 minutes.
(c) Press the CLOCK set button.

(2) Press STOP/OPERATE (OFF/ON) button to start the air conditioner.

(3) Set the time of timer.

ON timer setting
(a) Press ON TIMER button (→) during operation.
(b) Set the time of the timer using TIME SET buttons (→ and ←).

OFF timer setting
(a) Press OFF TIMER button (→) during operation.
(b) Set the time of the timer using TIME SET buttons (→ and ←).
※ Each time FORWARD button (→) is pressed, the set time increases by 10 minutes; each time BACKWARD button (←) is pressed, the set time decreases by 10 minutes.

2. To release the timer
To release ON timer, press ON TIMER button (→).
To release OFF timer, press OFF TIMER button (→).
TIMER is cancelled and the display of set time disappears.
PROGRAM TIMER

• OFF timer and ON timer can be used in combination. The set time that is reached first will operate first.
• “ ” and “ ” display shows the order of OFF timer and ON timer operation.

(Example 1) The current time is 8:00 PM. The unit turns OFF at 11:00 PM, and ON at 6:00 AM.
(Example 2) The current time is 11:00 AM. The unit turns ON at 5:00 PM, and OFF at 9:00 PM.

NOTE: If the main power is turned OFF or a power failure occurs while ON/OFF timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

8-9. SMART SET ( ) OPERATION (MSZ-GL06/09/12/15/18NA MSY-GL09/12/15/18NA)

1. How to SET SMART SET operation
   (1) Press STOP/OPERATE (OFF/ON) button.
   (2) Select COOL, HEAT (MSZ) or ECONO COOL mode.
   (3) Press SMART SET button.
   (4) Set the temperature, fan speed, and airflow direction for SMART SET operation.

   NOTE:
   • SMART SET operation cannot be selected during DRY or AUTO mode operation.
   • The setting range of HEAT mode in SMART SET operation is between 50°F (10°C) and 61 - 88°F (16 - 31°C) (MSZ).
   • 2 settings can be saved. (One for COOL/ECONO COOL, one for HEAT) (MSZ).
   • 1 setting can be saved. (MSY).

2. How to cancel operation
   • Press SMART SET button again.
   • SMART SET operation can also be cancelled by pressing OPERATION SELECT button to change the operation mode. The same setting will be selected from the next time by simply pressing SMART SET button.
8-10. EMERGENCY/TEST OPERATION
In the case of test run operation or emergency operation, use EMERGENCY OPERATION switch on the right side of the indoor unit. Emergency operation is available when the remote controller is missing, has failed, or when the batteries in the remote controller running down. The unit will start and OPERATION INDICATOR lamp will light up.

The first 30 minutes of operation is the test run operation. This operation is for servicing. The indoor fan runs at High speed and the temperature control does not work.
After 30 minutes of test run operation, the system shifts to EMERGENCY COOL/HEAT (MSZ) MODE with a set temperature of 75°F (24°C). The fan speed shifts to Med.
All protective operations such as the coil frost prevention works even in the test run or emergency operation.
In the test run or emergency operation, the horizontal vane operates in VANE AUTO (ך) mode.
Emergency operation continues until EMERGENCY OPERATION switch is pressed once or twice or the unit receives any signal from the remote controller. In the latter case normal operation will start.

NOTE: Do not press EMERGENCY OPERATION switch during normal operation.

8-11. 3-MINUTE TIME DELAY OPERATION
When the system turns OFF, compressor will not restart for 3 minutes as 3-minute time delay function operates to protect compressor from overload.

8-12. Changing temperature indication (°F/°C)

• The preset unit is °F.
• °F → °C: Press RESET button while the temperature buttons are pressed.
• °C → °F: Press RESET button or remove the batteries.

<table>
<thead>
<tr>
<th>Operation mode</th>
<th>COOL</th>
<th>HEAT (MSZ)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set temperature</td>
<td>75°F (24°C)</td>
<td>75°F (24°C)</td>
</tr>
<tr>
<td>Horizontal vane</td>
<td>Auto</td>
<td>Auto</td>
</tr>
</tbody>
</table>

The operation mode is indicated by the Operation Indicator lamp as follows.

MSZ

EMERGENCY COOL

EMERGENCY HEAT

STOP

MSY

EMERGENCY COOL

STOP

Lighted

Not lighted

Press RESET button gently using a thin instrument.
9. TROUBLESHOOTING

MSZ-GL06NA  MSZ-GL09NA  MSZ-GL12NA  MSZ-GL15NA  MSZ-GL18NA  MSZ-GL24NA
MSY-GL09NA  MSY-GL12NA  MSY-GL15NA  MSY-GL18NA  MSY-GL24NA

9-1. CAUTIONS ON TROUBLESHOOTING
1. Before troubleshooting, check the following
   1) Check the power supply voltage.
   2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing
   1) Before servicing the air conditioner, be sure to turn OFF the unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
   2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.
   3) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
   4) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.

3. Troubleshooting procedure
   1) First, check if the OPERATION INDICATOR lamp on the indoor unit is flashing ON and OFF to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is flashing ON and OFF before starting service work.
   2) Before servicing check that the connector and terminal are connected properly.
   3) When the P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
   4) When troubleshooting, refer to 9-2, 9-3 and 9-4.

4. How to replace batteries
   Weak batteries may cause the remote controller malfunction.
   In this case, replace the batteries to operate the remote controller normally.
   ① Remove the front lid and insert batteries. Then reattach the front lid.
   ② Press RESET button with a thin instrument, and then use the remote controller.

NOTE: 1. If RESET button is not pressed, the remote controller may not operate correctly.
       2. This remote controller has a circuit to automatically reset the microcomputer when batteries are replaced.
          This function is equipped to prevent the microcomputer from malfunctioning due to the voltage drop caused by the battery replacement.
       3. Do not use the leaking batteries.
9-2. FAILURE MODE RECALL FUNCTION

Outline of the function
This air conditioner can memorize the abnormal condition which has occurred once. Even though LED indication listed on the troubleshooting check table (9-4.) disappears, the memorized failure details can be recalled.

1. Flow chart of failure mode recall function for the indoor/outdoor unit

Operational procedure

The cause of abnormality cannot be found because the abnormality does not recur.

Setting up the failure mode recall function

Turn ON the power supply.

<Preparation of the remote controller>
1. While pressing both OPERATION SELECT button and TOO COOL button on the remote controller at the same time, press RESET button.
2. First, release RESET button.
   - Hold down the other 2 buttons for another 3 seconds. Make sure that the indicators on the LCD screen shown in the right figure are all displayed.
   - Then release the buttons.

Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. \(\Rightarrow\)

Judgment of indoor/outdoor abnormality

Before blinking, does upper lamp of OPERATION INDICATOR lamp stay ON for 3 seconds?
- Blinks: Either indoor or outdoor unit is abnormal. Beep is emitted at the same timing as the blinking of upper lamp of OPERATION INDICATOR lamp. \(\Rightarrow\)
- No: Indoor unit is normal. But the outdoor unit might be abnormal because there are some abnormalities that cannot be recalled with this way. Check if outdoor unit is abnormal according to the detailed outdoor unit failure mode recall function.

Indoor unit is abnormal.
- Check the blinking pattern, and identify the abnormal point by referring to the indoor unit failure mode table. (Refer to 9-2.2)
   - Make sure to check at least 2 consecutive blinking cycles. \(\Rightarrow\)

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.

Turn OFF the power supply and turn it ON again.

Press RESET button of the remote controller.

Repair the failure parts.

Deleting the memorized abnormal condition

1. After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" mentioned above.
2. Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
3. Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted.
4. Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

NOTE
1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

1. Blinking pattern when the indoor unit is abnormal:

2. Blinking pattern when the outdoor unit is abnormal:

3. Blinking pattern when the outdoor unit is abnormal
### 2. Indoor unit failure mode table

<table>
<thead>
<tr>
<th>Upper lamp of OPERATION INDICATOR lamp</th>
<th>Abnormal point (Failure mode)</th>
<th>Condition</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not lighted</td>
<td>Normal</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>1-time flash every 0.5-second</td>
<td>Room temperature thermistor</td>
<td>The room temperature thermistor short or open circuit is detected every 8 seconds during operation.</td>
<td>Refer to the characteristics of the room temperature thermistor (9-7.).</td>
</tr>
<tr>
<td>2-time flash 2.5-second OFF</td>
<td>Indoor coil thermistor</td>
<td>The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.</td>
<td>Refer to the characteristics of the main indoor coil thermistor, the sub indoor coil thermistor (9-7.).</td>
</tr>
<tr>
<td>3-time flash 2.5-second OFF</td>
<td>Serial signal</td>
<td>The serial signal from outdoor unit is not received for a maximum of 6 minutes.</td>
<td>Refer to 9-6. &quot;How to check miswiring and serial signal error&quot;.</td>
</tr>
<tr>
<td>11-time flash 2.5-second OFF</td>
<td>Indoor fan motor</td>
<td>The rotational frequency feedback signal is not emitted for 12 seconds after the indoor fan motor is operated.</td>
<td>Refer to 9-6. &quot;Check of indoor fan motor&quot;.</td>
</tr>
<tr>
<td>12-time flash 2.5-second OFF</td>
<td>Indoor control system</td>
<td>It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.</td>
<td>Replace the indoor electronic control P.C. board.</td>
</tr>
</tbody>
</table>

**NOTE:** Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (9-4.).
9-3. INSTRUCTION OF TROUBLESHOOTING

Start

Indoor unit operates. Outdoor unit does not operate.

Outdoor unit operates only in Test Run operation. ❗

Indoor unit operates. Outdoor unit does not operate normally.

Outdoor unit does not operate even in Test Run operation. ❗

Unit does not operate normally in COOL or HEAT mode. (MSZ)

Indoor unit operates, when EMERGENCY OPERATION switch is pressed.

Indoor unit does not operate, when EMERGENCY OPERATION switch is pressed.

OPERATION INDICATOR lamp on the indoor unit is flashing ON and OFF.

Check room temperature thermistor. Refer to 9-7. "Test point diagram and voltage".

Upper lamp
Flash ON and OFF at 0.5-second intervals
Cause: Indoor/Outdoor unit
• Miswiring or trouble of serial signal.

Upper lamp
2-time flash
Cause: Indoor unit
• Trouble of room temperature / indoor coil thermistor.

Upper lamp
3-time flash
Cause: Indoor unit
• Trouble of indoor coil thermistor.

Upper lamp
4-time flash
Cause: Indoor unit
• Trouble of indoor fan motor.

Upper lamp
5-time flash
Cause: Outdoor unit
• Trouble of outdoor unit control system.

Upper lamp
6-time flash
Cause: Outdoor unit
• Trouble of outdoor control system.

Upper lamp
7-time flash
Cause: Outdoor unit
• Trouble of outdoor control system.

Upper lamp
14-time flash or more
Cause: Outdoor unit
• Other abnormality

Refer to 9-6, "How to check miswiring and serial signal error".

Check room temperature thermistor and indoor coil thermistor. Refer to 9-7. "Test point diagram and voltage".

Refer to 9-6, "Check of indoor fan motor".

Replace the indoor electronic control P.C. board.

Refer to "Check of outdoor thermostats".

Replace the inverter P.C. board or the outdoor electronic control P.C. board.

Check "Flow chart of the detailed outdoor unit failure mode recall function."

Refer to outdoor unit service manual.

If blinking of OPERATION INDICATOR lamp cannot be checked, it can be checked with failure mode recall function.

Refer to "How to check inverter/compressor".

Refer to "Check of R.V. coil".

Refer to 9-6. "Check of remote controller and indoor electronic control P.C. board".

1. Check indoor/outdoor connecting wire. (Check if the power is supplied to the indoor unit.)
2. Refer to 9-6. "Check of indoor P.C. board and indoor fan motor".

Refer to "Check of R.V. coil".

Refer to 9-6. "Check of remote controller and indoor electronic control P.C. board".

Refer to outdoor unit service manual.

Refer to 9-6. "How to check miswiring and serial signal error".

Check room temperature thermistor. Refer to 9-7. "Test point diagram and voltage".

Refer to 9-6, "Check of indoor fan motor".

Replace the indoor electronic control P.C. board.

Refer to "Check of outdoor thermostats".

Replace the inverter P.C. board or the outdoor electronic control P.C. board.

Check "Flow chart of the detailed outdoor unit failure mode recall function."
### 9-4. TROUBLESHOOTING CHECK TABLE

Before taking measures, make sure that the symptom reappears for accurate troubleshooting. When the indoor unit has started operation and detected an abnormality of the following condition (the first detection after the power ON), the indoor fan motor turns OFF and OPERATION INDICATOR lamp flashes.

#### OPERATION INDICATOR

<table>
<thead>
<tr>
<th>Lighted</th>
<th>Blinking</th>
<th>Not lighted</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>No.</th>
<th>Abnormal point</th>
<th>Operation indicator lamp</th>
<th>Symptom</th>
<th>Condition</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Miswiring or serial signal</td>
<td>Upper lamp flashes. 0.5-second ON, 0.5-second OFF</td>
<td>The serial signal from the outdoor unit is not received for 5 minutes.</td>
<td>• Refer to 9-6. (&quot;How to check miswiring and serial signal error&quot;).</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Indoor coil thermistor</td>
<td>Upper lamp flashes. 2-time flash, 2.5-second OFF</td>
<td>The indoor coil or the room temperature thermistor is short or open circuit.</td>
<td>• Refer to the characteristics of indoor coil thermistor, and the room temperature thermistor (9-7.).</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Indoor fan motor</td>
<td>Upper lamp flashes. 3-time flash, 3-time flash, 2.5-second OFF</td>
<td>The rotational frequency feedback signal is not emitted during the indoor fan operation.</td>
<td>• Refer to 9-6. (&quot;Check of indoor fan motor&quot;).</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Indoor control system</td>
<td>Upper lamp flashes. 4-time flash, 2.5-second OFF</td>
<td>It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.</td>
<td>• Replace the indoor electronic control P.C. board.</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Outdoor power system</td>
<td>Upper lamp flashes. 5-time flash, 2.5-second OFF</td>
<td>It consecutively occurs 3 times that the compressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.</td>
<td>• Refer to &quot;How to check of inverter/compressor&quot;. Refer to outdoor unit service manual. • Check the stop valve.</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Outdoor thermistors</td>
<td>Upper lamp flashes. 6-time flash, 2.5-second OFF</td>
<td>The outdoor thermistors short or open circuit during the compressor operation.</td>
<td>• Refer to &quot;Check of outdoor thermistor&quot;. Refer to outdoor unit service manual.</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Outdoor control system</td>
<td>Upper lamp flashes. 7-time flash, 2.5-second OFF</td>
<td>It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.</td>
<td>• Replace the inverter P.C. board or the outdoor electronic control P.C. board. Refer to outdoor unit service manual.</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Other abnormality</td>
<td>Upper lamp flashes. 14-time flash or more, 2.5-second OFF</td>
<td>An abnormality other than above mentioned is detected.</td>
<td>• Check the stop valve. • Check the 4-way valve. • Check the abnormality in detail using the failure mode recall function for outdoor unit.</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Outdoor control system</td>
<td>Upper lamp lights up.</td>
<td>Outdoor unit does not operate</td>
<td>It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.</td>
<td>• Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.</td>
</tr>
</tbody>
</table>
**OPERATION INDICATOR**

<table>
<thead>
<tr>
<th>No.</th>
<th>Abnormal point</th>
<th>Operation indicator lamp</th>
<th>Symptom</th>
<th>Condition</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>MXZ type Operation mode setting</td>
<td>Upper lamp lights and lower lamp flashes.</td>
<td>Outdoor unit operates but indoor unit does not operate.</td>
<td>The operation mode of the each indoor unit is differently set to COOL (includes DRY) and HEAT at the same time, the operation mode of the indoor unit that has operated at first has the priority.</td>
<td>• Unify the operation mode. Refer to outdoor unit service manual.</td>
</tr>
</tbody>
</table>

**9-5. TROUBLE CRITERION OF MAIN PARTS**

<table>
<thead>
<tr>
<th>Part name</th>
<th>Check method and criterion</th>
<th>Figure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room temperature thermistor (RT11)</td>
<td>Measure the resistance with a tester. Refer to 9-7. &quot;Test point diagram and voltage&quot;, 1 or 2. &quot;Indoor electronic control P.C. board&quot;, for the chart of thermistor.</td>
<td></td>
</tr>
<tr>
<td>Indoor coil thermistor (RT12, RT13)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Indoor fan motor (MF)</td>
<td>Check 9-6.</td>
<td></td>
</tr>
<tr>
<td>MSZ-GL06/09/12/15NA</td>
<td>Vane motor (MV)</td>
<td></td>
</tr>
<tr>
<td>MSY-GL09/12/15NA</td>
<td>Measure the resistance between the terminals with a tester. (Temperature: 50 - 86°F (10 - 30°C))</td>
<td></td>
</tr>
<tr>
<td>Color of the lead wire</td>
<td>Normal</td>
<td></td>
</tr>
<tr>
<td>RED - BLK</td>
<td>223 - 268 Ω</td>
<td></td>
</tr>
<tr>
<td>MSZ-GL18/24NA</td>
<td>Horizontal vane motor (MV1)</td>
<td></td>
</tr>
<tr>
<td>Color of the lead wire</td>
<td>Normal</td>
<td></td>
</tr>
<tr>
<td>MSZ-GL18NA</td>
<td>Horizontal vane motor (MV1) RED-BLK 223 - 268 Ω</td>
<td></td>
</tr>
<tr>
<td>Vertical vane motor (MV2)</td>
<td>219 - 273 Ω</td>
<td></td>
</tr>
<tr>
<td>MSZ-GL24NA</td>
<td>Horizontal vane motor (MV1) RED-BLK 313 - 375 Ω</td>
<td></td>
</tr>
<tr>
<td>Vertical vane motor (MV2)</td>
<td>268 - 322 Ω</td>
<td></td>
</tr>
</tbody>
</table>
9-6. TROUBLESHOOTING FLOW

A. Check of indoor fan motor

MSZ-GL06/09/12/15/18NA
MSY-GL09/12/15/18NA

The indoor fan motor error has occurred, and the indoor fan does not operate.

Pay enough attention to the high voltage on the fan motor connector.

Turn OFF the power supply.

Is there any foreign matter that interferes the rotation of the line flow fan?

No

Remove the foreign matter and adjust the line flow fan.

Yes

Turn ON the power supply, wait 5 seconds or more, and then press EMERGENCY OPERATION switch.

Measure the supply voltage as follows within 12 seconds after EMERGENCY OPERATION switch is pressed.

If more than 12 seconds passes, turn OFF the power supply and turn it ON again, then measure the voltage.※

1. Measure the voltage between CN211 (+) and (–).
2. Measure the voltage between CN211 (+) and (–).

<Indoor power P.C. board>

1. Measure the voltage between CN211 (+) and (–).
2. Measure the voltage between CN211 (+) and (–).

<Indoor electronic control P.C. board>

1. Measure the voltage between CN10A (+) (MSZ-GL06/09/12/15NA)/(+) (MSZ-GL18NA) and JPG (GND)(–).

If more than 12 seconds passes after EMERGENCY OPERATION switch is pressed, the voltage measured at 2 above goes 0 VDC although the indoor P.C. board is normal.

Replace the indoor power P.C. board and the indoor terminal P.C. board.

Is there 294/325 VDC between CN211 (+) and (–)?

Yes

Replace the indoor fan motor.

No

Replace the indoor electronic control P.C. board.

Does the voltage between CN10A (+) (MSZ-GL06/09/12/15NA)/(+) (MSZ-GL18NA) and JPG (GND)(–) on the indoor electronic control P.C. board fall to 2 V or less within 12 seconds after EMERGENCY OPERATION switch is pressed?

Yes

Replace the indoor electronic control P.C. board.

No

Replace the indoor power P.C. board and the indoor terminal P.C. board (MSZ-GL06/09/12/15NA).

Is it unchanged holding 0 or 5 VDC?

Yes (Changed)

Replace the indoor fan motor.

No (Unchanged)

Measure the voltage between CN211 (+) and (–) while the fan motor is rotating.

Replace the indoor power P.C. board and the indoor terminal P.C. board (MSZ-GL06/09/12/15NA).

Is it unchanged holding 0 or 5 VDC?

Yes (Unchanged)

Replace the indoor electronic control P.C. board.

No (Changed)
The indoor fan motor error has occurred, and the indoor fan does not operate.

Turn OFF the power supply.

Is there any foreign matter that interferes the rotation of the line flow fan?

Yes

Remove the foreign matter and adjust the line flow fan.

No

Pay enough attention to the high voltage on the fan motor connector.

Turn ON the power supply, wait 5 seconds or more, and then press EMERGENCY OPERATION switch. Measure the supply voltage as follows within 12 seconds after EMERGENCY OPERATION switch is pressed. If more than 12 seconds passes, turn OFF the power supply and turn it ON again, then measure the voltage. ※

<Indoor electronic control P.C. board>
1. Measure the voltage between CN211 (+) and (–).
2. Measure the voltage between CN211 (+) and (–).

※ If more than 12 seconds passes after EMERGENCY OPERATION switch is pressed, the voltage measured at 2. above goes 0 V DC although the indoor P.C. board is normal.

Is there 294/325 VDC between CN211 (+) and (–) ?

Yes

Does the voltage between CN211 (+) and (–) on the indoor electronic control P.C. board rise to the range of 3 to 6 VDC within 12 seconds after EMERGENCY OPERATION switch is pressed?

No

Replace the indoor electronic control P.C. board and the indoor terminal P.C. board.

Replace the indoor electronic control P.C. board.

No

Replace the indoor electronic control P.C. board.

The indoor fan motor error has occurred, and the indoor fan repeats “12-second ON and 30-second OFF” 3 times, and then stops.

Measure the voltage between CN211 (+) and (–) while the fan motor is rotating.

Is it unchanged holding 0 or 15 VDC?

No (Changed)

Replace the indoor fan motor.

Yes (Unchanged)

Replace the indoor electronic control P.C. board.
Check of remote controller and indoor electronic control P.C. board

Check if the remote controller is exclusive for this air conditioner.

### MSZ-GL06/09/12/15/18NA

- Press STOP/OPERATE (OFF/ON) button on the remote controller.
  - Is LCD display on the remote controller visible?
    - Yes
      - OK
    - No (Not clear)
      - Replace the batteries. (Refer to 9-1.4.)

Remove the batteries, then set them back and press RESET button. (Refer to 9-1.4.) Check if the unit operates with the remote controller.

Does the unit operate with the remote controller?

- Yes
  - OK
- No
  - Turn ON a radio to AM and press STOP/OPERATE (OFF/ON) button on the remote controller. ❧1

  - Is noise heard from radio?
    - Yes
      - Replace the remote controller.
    - No
      - Are there any fluorescent lights of inverter or rapid-start type within the range of 3.28 ft.(1m)? ❧2
        - Yes
          - •Reinstall the unit away from lights.
          - •Attach a filter on receiving part.
        - No
          - Replace the indoor electronic control P.C. board. (Including the receiver)

### MSY-GL09/12/15/18NA

- Press STOP/OPERATE (OFF/ON) button on the remote controller.
  - Is LCD display on the remote controller visible?
    - Yes
      - OK
    - No (Not clear)
      - Replace the batteries. (Refer to 9-1.4.)

Remove the batteries, then set them back and press RESET button. (Refer to 9-1.4.) Check if the unit operates with the remote controller.

Does the unit operate with the remote controller?

- Yes
  - OK
- No
  - Turn ON a radio to AM and press STOP/OPERATE (OFF/ON) button on the remote controller. ❧1

  - Is noise heard from radio?
    - Yes
      - Replace the remote controller.
    - No
      - Are there any fluorescent lights of inverter or rapid-start type within the range of 3.28 ft.(1m)? ❧2
        - Yes
          - •Reinstall the unit away from lights.
          - •Attach a filter on receiving part.
        - No
          - Replace the indoor electronic control P.C. board. (Including the receiver)

### MSZ-GL24NA

- Press STOP/OPERATE (OFF/ON) button on the remote controller.
  - Is LCD display on the remote controller visible?
    - Yes
      - OK
    - No (Not clear)
      - Replace the batteries. (Refer to 9-1.4.)

Remove the batteries, then set them back and press RESET button. (Refer to 9-1.4.) Check if the unit operates with the remote controller.

Does the unit operate with the remote controller?

- Yes
  - OK
- No
  - Turn ON a radio to AM and press STOP/OPERATE (OFF/ON) button on the remote controller. ❧1

  - Is noise heard from radio?
    - Yes
      - Replace the remote controller.
    - No
      - Are there any fluorescent lights of inverter or rapid-start type within the range of 3.28 ft.(1m)? ❧2
        - Yes
          - •Reinstall the unit away from lights.
          - •Attach a filter on receiving part.
        - No
          - Measure the voltage between power monitor receiver SW P.C. board connector CN20A No.2(+) and No.3(-) when the remote controller button is pressed. (Refer to 9-7.5.)

          - Is the voltage approximately 4 VDC?
            - Yes
              - Replace indoor electronic control P.C. board.
            - No
              - Replace power monitor receiver SW P.C. board.

### MSY-GL24NA

- Press STOP/OPERATE (OFF/ON) button on the remote controller.
  - Is LCD display on the remote controller visible?
    - Yes
      - OK
    - No (Not clear)
      - Replace the batteries. (Refer to 9-1.4.)

Remove the batteries, then set them back and press RESET button. (Refer to 9-1.4.) Check if the unit operates with the remote controller.

Does the unit operate with the remote controller?

- Yes
  - OK
- No
  - Turn ON a radio to AM and press STOP/OPERATE (OFF/ON) button on the remote controller. ❧1

  - Is noise heard from radio?
    - Yes
      - Replace the remote controller.
    - No
      - Are there any fluorescent lights of inverter or rapid-start type within the range of 3.28 ft.(1m)? ❧2
        - Yes
          - •Reinstall the unit away from lights.
          - •Attach a filter on receiving part.
        - No
          - Measure the voltage between power monitor receiver SW P.C. board connector CN20A No.2(+) and No.3(-) when the remote controller button is pressed. (Refer to 9-7.5.)

          - Is the voltage approximately 4 VDC?
            - Yes
              - Replace indoor electronic control P.C. board.
            - No
              - Replace power monitor receiver SW P.C. board.

☆1 Look at the image of the signal transmitting section of the remote controller through the monitor of a digital camera or a camera phone. It is normal if the LED of the signal transmitting section lights up when the STOP/OPERATE (OFF/ON) button on the remote controller is pressed. However, it may be difficult to see the illuminated LED of the signal transmitting section with a smartphone camera.

☆2 If the inverter fluorescent light is turned on when the room is cool, the unit may have difficulty receiving the signal from the remote controller or may not be able to operate with it; if the inverter fluorescent light is turned on when the room is warm, the unit may be able to operate with the remote controller.

☆1 Look at the image of the signal transmitting section of the remote controller through the monitor of a digital camera or a camera phone. It is normal if the LED of the signal transmitting section lights up when the STOP/OPERATE (OFF/ON) button on the remote controller is pressed. However, it may be difficult to see the illuminated LED of the signal transmitting section with a smartphone camera.

☆2 If the unit is turn on when the room is cool, the unit may have difficulty receiving the signal from the remote controller or may not be able to operate with it; if the inverter fluorescent light is turned on when the room is warm, the unit may be able to operate with the remote controller.
Check of indoor P.C. board and indoor fan motor

Turn OFF the power supply.
Remove indoor fan motor connector CN211 from indoor power P.C. board and vane motor connector CN151 from the indoor electronic control P.C. board and turn ON the power supply.

Does the unit operate with the remote controller?
Does OPERATION INDICATOR lamp light up by pressing EMERGENCY OPERATION switch?

Yes

Measure the resistance of indoor fan motor.
(Refer to 9-6 (Ω))
Short circuit: Replace the indoor fan motor.

No

Remove indoor fan motor connector CN211 from indoor power P.C. board and vane motor connector CN151 from the indoor electronic control P.C. board and turn ON the power supply.

Measure the resistance of the vane motor coil.
(Refer to 9-5)
Short circuit: Replace the vane motor and the indoor electronic control P.C. board.

Replace the varistor (NR11) and fuse (F11).

Yes

Are the varistor (NR11) burnt and the fuse (F11) blown?
Be sure to check both the fuse and the varistor in any case.

No

Is the fuse (F11) blown only?

Yes

Measure the resistance between CN211 (+) and (-) of indoor fan motor connector. ※1, ※2

No

Is the resistance 1MΩ or more?

Yes

Replace the fuse (F11) and the indoor fan motor. ※3

No

Replace the fuse (F11).

※1. The fan motor connector’s ◎ lead wire is red, whereas ◉ is black.
※2. Connect “+” of the tester to fan motor connector’s ◈ lead wire, and “-” to ◎ lead wire, otherwise the resistance cannot be measured properly.
※3. Please replace the fuse after removing the indoor terminal P.C. board from the electrical box.

Indoor electronic control P.C. board

Indoor terminal P.C. board

Indoor power P.C. board

Fuse (F11)

Varistor (NR11)

R111

CN211

CN10A

5 VDC

12 VDC

JPN (GND)

Is there approximately 5 VDC between 5 V (+) and JPN (GND) (-) of the indoor electronic control P.C. board?
Is there approximately 9 to 13 VDC between 12 V (+) and JPN (GND) (-) of the indoor electronic control P.C. board?

Yes

Connect the connector or repair disconnection.

No

Are connector CN10A on the indoor electronic control P.C. board or lead wires disconnected?

Yes

Replace the indoor electronic control P.C. board.

No

Replace the indoor electronic control P.C. board, the indoor terminal P.C. board and the indoor fan motor.

Replace the indoor power P.C. board, the indoor terminal P.C. board and the indoor fan motor.
MSZ-GL18NA
MSY-GL18NA

Turn OFF the power supply. Remove indoor fan motor connector CN211 from indoor power P.C. board and vane motor connector CN151 from the indoor electronic control P.C. board and turn ON the power supply.

Does the unit operate with the remote controller?
Does OPERATION INDICATOR lamp light up by pressing EMERGENCY OPERATION switch?
Yes

Does the unit operate with the remote controller?

Measure the resistance of indoor fan motor.
(Refer to 9-6)  
Short/ open circuit: Replace the indoor fan motor.

Turn OFF the power supply.

Measure the resistance of the vane motor coil.
(Refer to 9-5)  
Short/ open circuit: Replace the vane motor and the indoor electronic control P.C. board.

Replace the varistor (NR11) and fuse (F11), X3

Is the varistor (NR11) burnt and the fuse (F11) blown?
Be sure to check both the fuse and the varistor in any case.

Yes

With a tester, check the continuity between the connector CN201 of the indoor control P.C. board and S2 on the terminal block.

Is electricity conducted? (The resistance is 0 Ω.)

Yes

The thermal fuse connected to the terminal block has failed.
Replace the terminal block assembly.

No

Is the fuse (F11) blown only?

Yes

Is there approximately 5 VDC between 5 V (+) and GND (-) of the indoor electronic control P.C. board? Is there approximately 9 V to 13 VDC between 12 V (+) and GND (-) of the indoor electronic control P.C. board?

Yes

Replace the indoor fan motor.

No

Is there resistance of resistor (R111) approximately 4 Ω?

Yes

Replace the indoor power P.C. board and the indoor fan motor.

No

Measure the resistance of resistor (R111) on the indoor power P.C. board.

Is there resistance of resistor (R111) approximately 4 Ω?

No

Replace the indoor power P.C. board and the indoor fan motor.

Yes

Is the connector CN10A on the indoor electronic control P.C. board or lead wires disconnected?

Yes

Connect the connector CN10A or repair disconnection.

No

Replace the indoor electronic control P.C. board.

Replace the indoor power P.C. board.

Indoor electronic control P.C. board

Indoor power P.C. board

ObH732B
MSZ-GL24NA
MSY-GL24NA

1. The fan motor connector's lead wire is red, whereas is black.

2. Connect + of the tester to fan motor connector's lead wire, and - to lead wire, otherwise the resistance cannot be measured properly.

3. Please replace the fuse after removing the indoor terminal P.C. board from the electrical box.

Does the unit operate with the remote controller?
Does OPERATION INDICATOR lamp light up by pressing EMERGENCY OPERATION switch?

Turn OFF the power supply.
Remove indoor fan motor connector CN211 and vane motor connectors CN151 and CN152 from the indoor electronic control P.C. board and turn ON the power supply.

Replace the varistor (NR11) and fuse (F11). 3

Are the varistor (NR11) burnt and the fuse (F11) blown?

Be sure to check both the fuse and the varistor in any case.

Is the fuse (F11) blown only?

Measure the resistance between CN211 1(+) and 3(-) of the indoor fan motor connector. 1, 2

Is the resistance 1MΩ or more?

Replace the fuse (F11) and the indoor fan motor. 3

Replace the fuse (F11). 3

Measure the resistance of cement resistor R111 on the indoor electronic control P.C. board.

Is the resistance approximately 4Ω?

Replace the indoor electronic control P.C. board and the indoor fan motor.

Replace the indoor electronic control P.C. board.

Turn OFF the power supply.
Check both 'parts side' and 'pattern side' of the indoor electronic control P.C. board visually.
# How to check miswiring and serial signal error

**MSZ-GL06/09/12/15NA**
**MSY-GL09/12/15NA**

1. **Turn OFF inverter-controlled lighting equipment.**
2. **Turn OFF the power supply.**
3. **Is there rated voltage in the power supply?**
   - **No**: Check the power supply.
   - **Yes**: **Turn ON the power supply.**
4. **Is there rated voltage between outdoor terminal block S1 and S2?**
   - **No**: Check the wiring.
   - **Yes**: **Press EMERGENCY OPERATION switch once.**
5. **Does the OPERATION INDICATOR lamp light up?**
   - **No**: Is there any miswiring, poor contact, or wire disconnection of the indoor/outdoor connecting wire?
     - **No**: **Turn OFF the power supply.** Check once more if the indoor/outdoor connecting wire is not miswiring. Bridge the outdoor terminal block S2 and S3. 
     - **Yes**: Correct them.
   - **Yes**: **Is serial signal error indicated 6 minutes later?**
     - **No**: **Turn OFF the power supply.** Check once more if the indoor/outdoor connecting wire is not miswiring. Bridge the outdoor terminal block S2 and S3.
     - **Yes**: **Turn ON the power supply.**
6. **Is there amplitude of 10 to 20 VDC between indoor terminal block S2 and S3?**
   - **Yes**: Replace the indoor/electronic control P.C. board.
   - **No**: Check the wiring if there are any error of the indoor/outdoor connecting wire: such as the damage of the wire, intermediate connection, and/or poor contact to the terminal block, replace the indoor/outdoor connecting wire.

---

**Tips:**
- Miswiring may damage indoor electronic control P.C. board during the operation. Be sure to confirm the wiring is correct before the operation starts.
- Be careful of the residual voltage of smoothing capacitor.
- Replace the indoor power P.C. board and the indoor terminal P.C. board if there are 2 VDC or less between CN10A(+), and JPG (GND)(-) on the indoor electronic control P.C. board.
- After 3 minutes, LED blinks 6 times. Even when the inverter P.C. board or the outdoor electronic control P.C. board is normal, LED blinks 6 times after 3 minutes. (Except for outdoor unit of multi system type)
Electromagnetic noise enters into TV sets or radios

Is the unit grounded?
- Yes
- No
  - Ground the unit.

Is the distance between the antennas and the indoor unit within 9.91 ft.(3 m), or is the distance between the antennas and the outdoor unit within 9.91 ft.(3 m)?
- Yes
- No
  - Extend the distance between the antennas and the indoor unit, and/or the antennas and the outdoor unit.

Is the distance between the TV sets or radios and the indoor unit within 3.28 ft.(1 m), or is the distance between the TV sets or radios and the outdoor unit within 9.91 ft.(3 m)?
- Yes
- No
  - Extend the distance between the TV sets and/or radios and the indoor unit, or the TV sets or radios and the outdoor unit.

Are the antennas damaged?
- Yes
- No
  - Replace or repair the antenna.

Is the coaxial cable damaged?
- Yes
- No
  - Replace or repair the coaxial cable.

Is there any poor contact in the antenna wiring?
- Yes
- No
  - Replace or repair the coaxial cable.

Is the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas close?
- Yes
- No
  - Extend the distance between the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas.

Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).

Check the followings before asking for service.
1. Devices affected by the electromagnetic noise
   - TV sets, radios (FM/AM broadcast, shortwave)
2. Channel, frequency, broadcast station affected by the electromagnetic noise
3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
4. Layout of:
   - indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, grounding wire, antennas, wiring from antennas, receiver
5. Electric field intensity of the broadcast station affected by the electromagnetic noise
6. Presence or absence of amplifier such as booster
7. Operation condition of air conditioner when the electromagnetic noise enters in
   1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
   2) Within 3 minutes after turning ON the power supply, press STOP/OPERATE (OFF/ON) button on the remote controller for power ON, and check for the electromagnetic noise.
   3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
   4) Press STOP/OPERATE (OFF/ON) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.
9-7. Test point diagram and voltage
MSZ-GL06/09/12/15NA  MSY-GL09/12/15NA

1. Indoor power P.C. board, Indoor terminal P.C. board

Indoor terminal P.C. board

- Fuse (F11)(※)
- Varistor (NR11)
- Resistor (R111)
- Terminal block
- Connector to indoor electronic control P.C. board (CN20A)

Indoor power P.C. board

- 5 VDC
- GND
- 12 VDC

※ Please replace the fuse after removing the indoor terminal P.C. board from the electrical box.

MSZ-GL06/09/12/15NA  MSY-GL09/12/15NA

2. Indoor electronic control P.C. board

- Timer short mode point (Refer to 7-1.)
- Room temperature thermistor RT11 (CN111)
- Indoor coil thermistor RT12, RT13 (CN112)
- GND
- Vane motor (CN151)
- Connector to Indoor power P.C. board (CN10A)
- 12 VDC
- 5 VDC

Emergency operation switch (SW1)

To disable "Auto restart function", solder the Jumper wire to JR07. (Refer to 7-3.)

Room temperature thermistor (RT11)

Indoor coil thermistor (RT12, RT13)

<table>
<thead>
<tr>
<th>Temperature (°F)</th>
<th>Resistance (kΩ)</th>
</tr>
</thead>
<tbody>
<tr>
<td>32</td>
<td>0</td>
</tr>
<tr>
<td>50</td>
<td>10</td>
</tr>
<tr>
<td>68</td>
<td>20</td>
</tr>
<tr>
<td>86</td>
<td>30</td>
</tr>
<tr>
<td>104</td>
<td>40</td>
</tr>
<tr>
<td>122</td>
<td>50</td>
</tr>
<tr>
<td>140</td>
<td>60</td>
</tr>
</tbody>
</table>

OBH732B
MSZ-GL18NA MSY-GL18NA

3. Indoor power P.C. board

Temperature (°F)

Resistance (kΩ)

32 50 68 86 104 122 140

4. Indoor electronic control P.C. board

Room temperature thermistor RT11 (CN111)

To disable "Auto restart function", cut the jumper wire to JR77. (Refer to 7-3.)

Emergency operation switch (SW1)

Vane motor (CN151)

12V DC

GND

5V DC

Resistance (kΩ)

Temperature (°F)

0 10 20 30 40

32 50 68 86 104 122 140

Connector to indoor power P.C. board (CN10A)

Connector to indoor coil thermistor RT12, RT13 (CN112)

Connector to Indoor fan motor (CN211)

GND

(-) GND (High voltage DC)

(+)(+) 0 or 15 VDC

(+)(+) 3-6 VDC

Timer short mode point (Refer to 7-1.)

Resistor (R111)

Connector to indoor electronic control P.C. board (CN20A)

CAUTION

Connector to Terminal block (CN201)

Fuse (F11) T3.15AL250V

Varistor (NR11)
MSZ-GL24NA MSY-GL24NA

5. Indoor terminal P.C. board, Indoor electronic control P.C. board, Power monitor receiver SW P.C. board

Indoor terminal P.C. board

Indoor electronic control P.C. board

To disable "Auto restart function" cut the Jumper wire to JR77. (Refer to 7-3.)

※ Please replace the fuse after removing the indoor terminal P.C. board from the electrical box.
"Terminal with locking mechanism" Detaching points>
The terminal which has the locking mechanism can be detached as shown below.
There are 2 types (refer to (1) and (2)) of the terminal with locking mechanism.
The terminal without locking mechanism can be detached by pulling it out.
Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.
(2) The terminal with this connector has the locking mechanism.

10-1. MSZ-GL06NA MSZ-GL09NA MSZ-GL12NA MSZ-GL15NA
MSY-GL09NA MSY-GL12NA MSY-GL15NA

NOTE: Turn OFF the power supply before disassembly.
2. Removing the indoor electronic control P.C. board and the room temperature thermistor

1. Remove the panel (Refer to 1.) and the corner box.
2. Remove the screw of the V.A. clamp and the V.A. clamp.
3. Loosen the screw of the indoor/outdoor connecting wire and remove the indoor/outdoor connecting wire.
4. Remove the screw of the electrical cover and the electrical cover.
5. Open the indoor electronic control P.C. board holder (to right side)
6. Disconnect the following connectors:
   - CN112 (Indoor coil thermistor)
   - CN151 (Vane motor)
   - CN10A (To the indoor power P.C. board)
7. Unhook the catches of the indoor electronic control P.C. board holder from the nozzle and the electrical box (right side).
8. Remove the indoor electronic control P.C. board holder from the conduit cover.
9. Remove the room temperature thermistor from the hook of the indoor electronic control P.C. board holder.
10. Open the back side of the indoor electronic control P.C. board holder, and remove the indoor electronic control P.C. board.
11. Remove the room temperature thermistor from the indoor electronic control P.C. board.

3. Removing the indoor power P.C. board, the indoor terminal P.C. board, and the electrical box

1. Remove the panel (Refer to 1.) and the corner box.
2. Remove the indoor/outdoor connecting wire and the indoor electric control P.C. board holder. (Refer to 2 (2)-(8).)
3. Remove the screw of the conduit cover and the conduit cover.
4. Remove the screw of the conduit plate and the conduit plate.
5. Remove the ground wire connected to the indoor heat exchanger from the electrical box.
6. Remove the screw fixing the electrical box.
7. Unhook first the lower, then the upper catches of the electrical box, and pull out the electrical box.
8. Disconnect all the connectors on the indoor power P.C. board and unhook all lead wires.
9. Remove the screw of terminal block on the indoor terminal P.C. board.
10. Remove the indoor power P.C. board and the indoor terminal P.C. board.
4. Removing the nozzle assembly
   (1) Remove the panel (Refer to 1.) and the corner box.
   (2) Remove the indoor/outdoor connecting wire (Refer to 2 (2)-(7)).
   (3) Remove the indoor electronic control P.C. board holder.
   (4) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.

5. Removing the horizontal vane motor
   (1) Remove the nozzle assembly. (Refer to 5.)
   (2) Remove the screws of the horizontal vane motor unit.
   (3) Disconnect the connector from the horizontal vane motor.
   (4) Remove the screws of the horizontal vane motor.
   (5) Remove the horizontal vane motor from the horizontal vane motor unit.

PHOTOS

Photo 5

Screws of horizontal vane motor unit
### OPERATING PROCEDURE

6. Removing the indoor fan motor, the indoor coil thermistor, and the line flow fan

1. Remove the panel (Refer to 1.) and the corner box.
2. Remove the indoor electronic control P.C. board holder, the electrical box and the nozzle assembly.
3. Remove the screws fixing the motor bed.
4. Loosen the screw fixing the line flow fan.
5. Remove the motor bed together with fan motor and motor band.
8. Remove the indoor coil thermistor from the heat exchanger.
(*) Install the indoor coil thermistor in its former position when assembling it. (Refer to Photo 9)
9. Remove the screws fixing the left side of the heat exchanger.
10. Lift the heat exchanger, and pull out the line flow fan to the lower-left.

*When attaching the line flow fan, screw the line flow fan so 5/32 inch (4 mm) gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).

### PHOTOS

<table>
<thead>
<tr>
<th>Photo 6</th>
<th>Photo 7</th>
<th>Photo 8</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="Image" alt="Photo 6" /></td>
<td><img src="Image" alt="Photo 7" /></td>
<td><img src="Image" alt="Photo 8" /></td>
</tr>
</tbody>
</table>

**Figure 1**

![Figure 1](Image)

5/32 inch (4 mm)

**Photo 9**

![Photo 9](Image)

Indoor coil thermistor(sub) RT13
Indoor coil thermistor(main) RT12

Screw of the line flow fan
Motor band
Screws of the motor bed
Screws of the left side of the heat exchanger
10-2. MSZ-GL18NA MSY-GL18NA

NOTE: Turn OFF the power supply before disassembly.

<table>
<thead>
<tr>
<th>OPERATING PROCEDURE</th>
<th>PHOTOS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Removing the panel</strong></td>
<td></td>
</tr>
<tr>
<td>(1) Remove the screw caps on the panel and remove the screws of the panel.</td>
<td></td>
</tr>
<tr>
<td>(2) Pull the panel slightly toward you, and then remove the panel by pushing it upward.</td>
<td></td>
</tr>
</tbody>
</table>

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**Photo 1**

- Front panel
- Screws of the panel
## OPERATING PROCEDURE

2. Removing the indoor power P.C. board and the electrical box

(1) Remove the panel. (Refer to 1.) Remove the right corner box.

(2) Disconnect the following connectors:
   - <Indoor electronic control P.C. board>
     - CN151 (Vane motor)
     - CN112 (Indoor coil thermistor)
     - CN10A (To the indoor power P.C. board)

(3) Unhook the catch on the left side of the control P.C. board holder. Pull the control P.C. board holder as if opening the door at 90 degrees. Remove the control P.C. board holder from the axial rod on the electrical box.

(4) Remove the screw of the V.A. clamp.

(5) Remove the V.A. clamp and the indoor/outdoor connecting wire.

(6) Remove the screw of the conduit cover and the conduit cover.

(7) Remove the screw of the conduit plate and the conduit plate.

(8) Remove the screw fixing the electrical box.

(9) Remove the screws of the ground plate. (Photo 2)

(10) Remove the indoor coil thermistor from the water cover.

(11) Disengage the hooks of the water cover and remove the water cover.

(12) Remove the screw of the electrical cover and remove the electrical cover.

(13) Disconnect the CN211 (Indoor fan motor) from the indoor power P.C. board.

(14) Remove the upper catch of the electrical box, and pull out the electrical box.

*To attach the electrical box, pass the wires connecting the indoor power P.C. board and the indoor electronic control P.C. board through A. Pass the lead wires of the fan motor through B as shown in the Photo 3.

(15) Disconnect the following connectors:
   - <Indoor power P.C. board>
     - CN201 (Terminal block)
     - CN20A (To the indoor electronic control P.C. board)

### PHOTOS

<table>
<thead>
<tr>
<th>Photo 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screws of the ground plate Water cover</td>
</tr>
<tr>
<td>Screw of the electrical cover</td>
</tr>
<tr>
<td>Screw of the V.A. clamp</td>
</tr>
<tr>
<td>Indoor coil thermistor</td>
</tr>
<tr>
<td>Indoor coil thermistor connector CN112</td>
</tr>
<tr>
<td>Connector CN10A (To indoor power P.C. board)</td>
</tr>
<tr>
<td>Control P.C. board holder</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Photo 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminal block connector CN201</td>
</tr>
<tr>
<td>Connector CN20A (To indoor electronic P.C. board)</td>
</tr>
<tr>
<td>Indoor fan motor connector CN211</td>
</tr>
<tr>
<td>Electrical box</td>
</tr>
<tr>
<td>Screw of the electrical box</td>
</tr>
<tr>
<td>Screw of the conduit cover</td>
</tr>
</tbody>
</table>

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**Photo 4**

- Screw of the conduit plate
### OPERATING PROCEDURE

#### 3. Removing the indoor electronic control P.C. board

1. Remove the panel. (Refer to 1.) Remove the right corner box.
2. Disconnect the following connectors:
   - CN151 (Vane motor)
   - CN112 (Indoor coil thermistor)
   - CN10A (To the indoor power P.C. board)
3. Unhook the catch on the left side of the control P.C. board holder. Pull the control P.C. board holder as if opening the door at 90 degrees. Remove the control P.C. board holder from the axial rod on the electrical box.
4. Remove the room temperature thermistor from the back side of the control P.C. board holder.
5. Unhook the catches of the control P.C. board holder, and open the control P.C. board holder.
6. Remove the indoor electronic control P.C. board from the control P.C. board holder.

#### 4. Removing the vane motor

1. Remove the panel. (Refer to 1.) Remove the right corner box.
2. Remove the control P.C. board holder, water cover and the electrical box. (Refer to 2.)
3. Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
4. Remove the screws of the vane motor and remove the vane motor.
5. Disconnect the connector from the vane motor.

### PHOTOS

**Photo 5**
- Control P.C. board holder (Inside)
- Catch
- Indoor electronic control P.C. board

**Photo 6**
- Control P.C. board holder (Back side)
- Room temperature thermistor
- Screws of the vane motor
OPERATING PROCEDURE

5. Removing the indoor fan motor, the indoor coil thermistor and the line flow fan

(1) Remove the panel. (Refer to 1.) Remove the right corner box.

(2) Remove the control P.C. board holder, the water cover, the electrical box and the nozzle assembly. (Refer to 2.)

(3) Remove the screws fixing the motor bed.

(4) Loosen the screw fixing the line flow fan.

(5) Remove the motor bed together with the indoor fan motor and the motor band.

(6) Disconnect the lead wire of the fan motor from the motor band.

(7) Disengage the hooks of the motor band and remove the motor band. Pull out the indoor fan motor.

(8) Remove the indoor coil thermistor from the heat exchanger.

※ Install the indoor coil thermistor in its former position when assembling it.

(9) Remove the screws fixing the left side and upper right side of the heat exchanger.

(10) Lift the heat exchanger, and pull out the line flow fan to the lower-left.

※ When attaching the line flow fan, screw the line flow fan so 5/32 inch (4 mm) gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).

PHOTOS

Photo 7

Screw of the line flow fan

Photo 8

Screws of the motor bed

Photo 9

Screw of the upper right side of the heat exchanger
### OPERATING PROCEDURE

#### 1. Removing the panel
1. Remove the horizontal vanes.
2. Remove the screw caps of the panel. Remove the screws of the panel.
3. Hold the lower part of both ends of the panel and pull it slightly toward you, and then remove the panel by pushing it upward.

#### 2. Removing the indoor electronic control P.C. board, the power monitor receiver SW P.C. board and the indoor terminal P.C. board
1. Remove the panel (Refer to 1.) and the right corner box.
2. Remove the screw of the V.A. clamp and the V.A. clamp.
3. Remove the screw of the conduit cover and the conduit cover.
4. Remove the screw of the conduit plate, the conduit plate and the indoor/outdoor connecting wire.
5. Remove the screw of the electrical cover, and then the electrical cover.
6. Remove the ground wire connected to the indoor electronic control P.C. board from the electrical box. (Photo 3)
7. Remove the power monitor receiver holder.
8. Open the rear cover of the power monitor receiver holder and pull out the power monitor receiver SW P.C. board.
9. Disconnect all the connectors on the indoor electronic control P.C. board and unhook all lead wires.
10. Remove the screw of the terminal block on the indoor terminal P.C. board.

#### 3. Removing the indoor electrical box
1. Remove the panel (Refer to 1.) and the right corner box.
2. Remove the indoor/outdoor connecting wire. (Refer to 2 2)-(4.)
3. Remove the ground wire connected to the indoor heat exchanger from the electrical box.
4. Remove the screw of the electrical cover and remove the electrical cover.
5. Disconnect all the connectors on the indoor electronic control P.C. board and unhook all lead wires.
6. Remove the screw fixing the electrical box, then the upper catch of the electrical box, and pull out the electrical box.

### PHOTOS

**Photo 1**
- Horizontal vanes
- Front panel
- Screws of the panel

**Photo 2**
- Electrical box
- Screw of the electrical cover
- Screw of the V.A. clamp
- Power monitor receiver holder

**Photo 3**
- Indoor electrical control P.C. board
- Screw of the terminal block
- Screw of the electrical box
- Screw of the conduit cover
- Ground wires
- Screw of the conduit plate
- Upper catch
- Indoor terminal P.C. board
## OPERATING PROCEDURE

### 4. Removing the nozzle assembly

1. Remove the panel (Refer to 1.) and the right corner box.
2. Remove the V.A. clamp, and then the indoor/outdoor connecting wire. (Refer to 2 (2)-(4).)
3. Remove the electrical cover. (Photo 2)
4. Disconnect the following connectors on the electronic control P.C. board:
   - CN151 (Horizontal vane motor)
   - CN152 (Vertical vane motor)
5. Remove the power monitor receiver holder. (Photo 2)
6. Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
7. Remove the vane motors. (Refer to 5 and 6.)

### 5. Removing the vertical vane motor unit

1. Remove the nozzle assembly. (Refer to 4.)
2. Remove the crank of the vertical vane motor unit from the arm of the vertical vane.
3. Remove the screw of the vertical vane motor unit, and pull the vertical vane motor unit.
4. Remove the screws of the vertical vane motor unit cover.
5. Remove the crank of the vertical vane motor unit from the shaft of the vane motor.
6. Remove the vertical vane motor from the vertical vane motor unit.
7. Disconnect the connector of vertical vane motor from the vertical vane motor.

### 6. Removing the horizontal vane motor

1. Remove the nozzle assembly. (Refer to 4.)
2. Remove the screws of the horizontal vane motor unit, and pull out the horizontal vane motor unit.
3. Disconnect the connector from the horizontal vane motor.
4. Remove the screws of the horizontal vane motor unit cover.
5. Remove the horizontal vane motor from the horizontal vane motor unit.
OPERATING PROCEDURE

7. Removing the water cut, the indoor fan motor, the indoor coil thermistor, and the line flow fan
   (1) Remove the panel (Refer to 1.) and the right corner box.
   (2) Remove the power monitor receiver holder, the electrical box and the nozzle assembly. (Refer to 2 - 4.)
   (3) Remove the screw of the water cut and remove the water cut.
   (4) Remove the screws fixing the motor bed.
   (5) Loosen the screw fixing the line flow fan.
   (6) Remove the motor bed together with fan motor and motor band.
   (7) Remove the screw of the motor band.
   (8) Release the hooks of the motor band. Remove the motor band. Pull out the indoor fan motor.
   (9) Remove the indoor coil thermistor from the heat exchanger.
      ※Install the indoor coil thermistor in its former position when assembling it.
   (10) Remove the screws fixing the left side of the heat exchanger.
   (11) Lift the heat exchanger, and pull out the line flow fan to the lower-left.
      ※When attaching the line flow fan, screw the line flow fan so 13/64 inch (5 mm) gap is provided between the right end of the line flow fan and the right wall of the air passage of the box (Figure 1).

PHOTOS

Photo 8
- Screw of the line flow fan

Photo 9
- Motor band
- Screws of the motor bed

Photo 10
- Screws of the heat exchanger

Figure 1
- 13/64 inch (5 mm)
Fixing the indoor coil thermistor

There are 2 forms of parts for fixing the indoor coil thermistor.

When fixing the indoor coil thermistor to the clip-shape/holder-shape part, the lead wire should point down.

**Clip shape**

**Holder shape**

Position and procedure for mounting the clip-shape part

1. Set the indoor coil thermistor in the center of the clip-shape part.
2. Check the (marked) mounting position.
3. Mount the clip-shape part.

**NOTE:**

- Take care to avoid loss and accidental falling of the clip-shape part inside the unit.
- Mount the clip-shape part on the marked position.
- Do not pull the lead wire when removing the indoor coil thermistor.