

## How to Care for Your New Congoleum DuraStone Floor

### PREVENTIVE CARE

#### Protect Against Indentations and Furniture Damage:

- Always make sure furniture legs have large surface, nonstaining floor protectors. We recommend that you replace small, narrow metal or dome-shaped glides with smooth, flat glides that are in flat contact with the floor. Glides should be equipped with self-adhesive felt pads to avoid scratching the surface of the floor. The pads should be checked periodically for grit and wear and replaced when necessary.
- Heavy furniture or appliances that are not moved often should be equipped with nonstaining composition furniture cups of appropriate size - available square from 1 1/2" to 2 5/8" and round from 1 3/8" to 1 5/8".
- Mobile appliances and furniture should be equipped with easily swiveling casters. They should be at least 2" in diameter with nonstaining hard rubber treads at least 3/4" wide. Do not use ball-shaped casters.
- Always move heavy furniture and appliances with care to avoid damaging the floor. First, lay strips of plywood or hardboard panels on the floor. Then roll, "walk" or slide these items on the strips. Do not push or pull appliances and heavy furniture without taking these precautions.

- Avoid wearing stiletto or spiked heels on your floor. These types of heels can indent or damage many types of floors.

#### Tracked-in Dirt and Water

- Place nonstaining mats at outside entrances to prevent dirt, grit, sand, water, snow, and ice from being tracked onto your floor.

**Caution:** DuraStone, like other types of smooth floors, can become slippery when wet. Place mats at outside entrances to prevent water, snow or ice from being tracked onto your floor. Allow time for the floor to dry after washing. Immediately wipe up wet areas from spills or wet feet. Improper polishes or finishes can also cause slipperiness.

- Dirt, grit and sand can abrade, dull or scratch your floor. Vacuum or sweep regularly.

#### Protect Against Extreme Heat

- Draw drapes and blinds during peak periods of strong sunlight. Flooring products may discolor or fade when overexposed to the sun.
- Heat-producing appliances such as a refrigerator or range, or hot air registers emitting a direct flow of heat in excess of 120° F, even intermittently, can scorch, burn, discolor or fade your floor. Cigarettes, matches and other very hot objects can also damage your floor.

### GENERAL MAINTENANCE

- Sweep or vacuum regularly to remove grit and sand that can abrade, dull or scratch your new floor. Do not use a vacuum with a beater brush, because it may damage the floor's surface.
- Wipe up spills promptly with a damp cloth or mop.
- Wash your floor with Congoleum Bright 'N Easy No-Rinse Cleaner or other suitable floor cleaner.

**Caution:** Avoid one-step "mop and polish" products, dishwashing liquids and oil-based cleaners. These may leave a residue which can attract dirt and damage your floor's finish. Avoid cleaners that contain abrasives or solvents which may permanently damage your floor.

- The use of floor polish is optional. Light commercial areas that receive a high concentration of traffic or more frequent spills can be maintained with Congoleum Commercial Satin-Gloss Floor Polish (C3100) for added protection. **Do not buff the floor.**

For additional information contact:

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## WARRANTY

### RESIDENTIAL DURASTONE LIMITED WARRANTY

Congoleum provides a lifelong warranty that your floor:

- Will be free of manufacturing defects
- Will not wear out
- Will not fade
- Will not stain

The Residential DuraStone Limited Warranty covers materials for the period of the warranty, and reasonable labor costs for the warranty period if professional installation was paid for when the original floor was installed.

### FIVE-YEAR COMMERCIAL DURASTONE LIMITED WARRANTY

The Five-Year Commercial Limited Warranty means that the floor:

- Will be free of manufacturing defects
- Will not discolor from mold, mildew or alkali

The Five-Year Commercial Limited Warranty covers material for the warranty period, and reasonable labor costs during year 1 if professional installation was paid for when the original floor was installed. For years 2 through 3, covers material and 50% of reasonable labor costs if professional installation was paid for when the original floor was installed. After the third year, covers material only - labor will not be paid.

### THESE WARRANTIES:

- Cover only first quality materials.
- Are not transferable.
- For a floor to "wear out" means: the absence of the wearlayer and printed design due to normal household use.
- One replacement floor only will be made for wear out, fading and staining. If the replacement floor fails in the same way, this means that the on-site conditions are not acceptable for this floor covering and no additional replacement floors will be supplied.

### EXCLUSIONS...WHAT IS NOT COVERED

- Problems due to improper installation, improper floor care and installation products, or improper maintenance.
- Change of gloss level, scratching or cutting.
- Problems due to accidents, abuse, or improper usage. Some examples are: damage from moving appliances or sliding furniture without adequate protection, rolling casters on furniture, appliance and plumbing leaks, cleated shoes or boots, rotating beater bars on vacuum cleaners and dropping of heavy or sharp objects. In cases of fire or flood, your insurance policy may cover this type of damage.
- Problems due to excessive temperatures or sunlight.
- Color or design variations from samples and literature.
- Problems due to excessive moisture or water leaks and floods.
- Labor on material installed with obvious visible defects.

### WARRANTY REMEDY

Congoleum will repair the defective areas or supply new material of the same color, design, and grade, if available; if unavailable or discontinued, Congoleum reserves the right to select and supply similar Congoleum materials. After corrective action is taken on an existing defect, you will continue to receive warranty coverage for the remaining period of your original warranty.

### CONSEQUENTIAL OR INCIDENTAL DAMAGES

Congoleum excludes and will not pay consequential or incidental damages under these limited warranties. By this we mean that Congoleum will not cover or pay for any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Some examples are: replacement of subfloors, trim moldings, disconnecting/reconnecting appliances or fixtures, or moving of furniture. If flooring was installed in a commercial application, this

means that Congoleum will not cover or pay for any loss, expense, damage or loss of profit arising from inability to use the floor or premises because of a defect in the flooring.

### IMPLIED WARRANTIES

There are no implied warranties, including warranties of merchantability and fitness for a particular use, extending beyond the limited warranties available under these plans.

**Please Note:** Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

### YOUR LEGAL RIGHTS

These limited warranties give you specific legal rights and you may also have other rights which vary from state to state; except for these other rights, the remedies provided in the above warranties state the limit of Congoleum Corporation's responsibility.

No representative, employee, or agent of Congoleum is authorized to modify or change the limited warranties as stated herein.

### HOW TO MAKE A CLAIM

If you find a defect or other matter covered by a limited warranty described previously, the retailer who sold the floor covering material should be notified in writing promptly and must be supplied proof-of-purchase. The correspondence with the retailer should include the product purchased, the amount purchased, installation costs (if applicable) and the date of purchase. If necessary, the retailer will then notify a Congoleum representative who will review the claim or arrange for an inspection of the floor. The normal time period for review or inspection after the claim has been filed with Congoleum is within 60 days.

If you are unable to contact your retailer, please write to us at: Congoleum Corporation, Dept. C, 3500 Quakerbridge Road, P.O. Box 3127, Mercerville, NJ, 08619. Please include proof of purchase with your correspondence.