### **Service Manual**

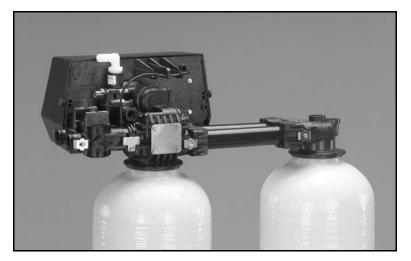
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### Job Specifications Sheet

Job Number		
Model Number		
Water Test		
Capacity Of Unit	Max	Per Regeneration
Brine Tank Size		_
Salt Setting Per Regeneration		

#### **Control Valve Specifications**

- 1. Type of Timer
  - A. 82 minute available regeneration time, 1/15 RPM
  - B. 164 minute available regeneration time, 1/30 RPM
- 2. Type of Meter

# Mechanical Valves (gallon settings)

Meter	Standard Range	Extended Range
3/4"	125–2,125	625-10,625
1"	310–5,270	1,150-26,350
1-1/2"	625-10,625	3,125-53,125

### Electrical Timers (minutes per cycle)

Meter	ET	SE
	(0-999.9 minutes per cycle)	(0-99 minutes per cycle)
3/4"	9,999,999	9,999
1"	9,999,999	9,999
1-1/2"	9,999,999	_

- 3. Timer Gallon Setting \_\_\_\_\_ gal.
- 4. Regeneration Program Setting
  - A. Backwash\_\_\_\_\_ min.
  - B. Brine and Slow Rinse \_\_\_\_\_ min.
  - C. Rapid Rinse \_\_\_\_\_ min.
- D. Brine Tank Refill \_\_\_\_\_ min.
- 5. Drain Line Flow Control \_\_\_\_\_gpm
- 6. Brine Refill Rate \_\_\_\_\_gpm
- 7. Injector Size \_\_\_\_\_

### General and Commercial Installation Checklist

#### **Water Pressure**

A minimum of 25 lbs of water pressure is required for regeneration valve to operate effectively.

#### **Electrical Facilities**

An uninterrupted alternating current (A/C) supply is required. Make sure:

- Voltage supply is compatible with unit before installation.
- Current supply is always hot and cannot be turned off with another switch.

#### **Existing Plumbing**

Condition of existing plumbing should be free from lime and iron buildup. Replace piping that has heavy lime and/or iron build-up. If piping is clogged with iron, install a separate iron filter unit ahead of the water softener.

#### **Location of Softener and Drain**

Locate the softener close to a clean working drain and connect according to local plumbing codes.

#### **Bypass Valves**

Always provide for the installation of a bypass valve if unit is not equipped with one.



#### CAUTION

- Do not exceed water pressure of 125 psi.
- Do not exceed 110°F water temperature.
- · Do not subject unit to freezing conditions.

### **Equipment Configuration**

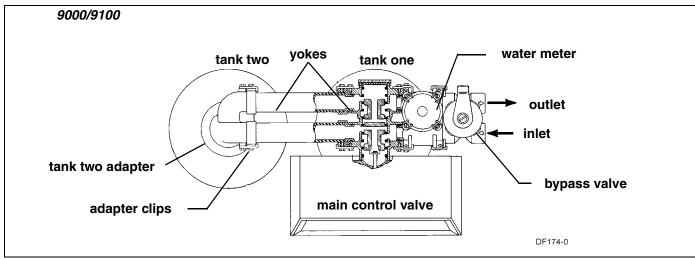


Figure 1: 9000/9100

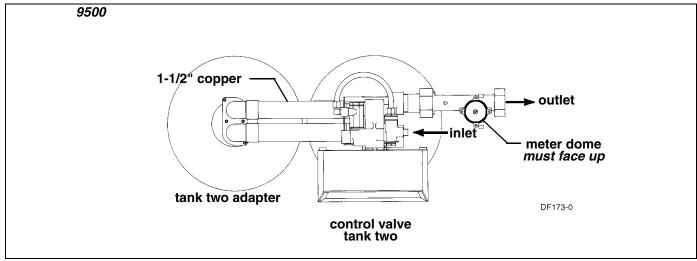


Figure 2: **9500** 

#### General and Commercial Installation Checklist

- 1. Place the softener tank where you want to install the unit.
  - **NOTE:** Be sure the tank is level and on a firm base.
- 2. During cold weather it is recommended that the installer warm the valve to room temperature before operating.
- 3. Perform all plumbing according to local plumbing codes.
  - Use a 1/2" minimum pipe size for the drain.
  - Use a 3/4" drain line for backwash flow rates that exceed 7 gpm or length that exceeds 20' (6 m).
- 4. Both tanks must be the same height and diameter and filled with equal amounts of media.
- 5. The distributor tube must be flush with the top of each tank. Cut if necessary. Use only non-aerosol silicone lubricant.
- 6. Lubricate the distributor o-ring seal and tank o-ring seal. Place the main control valve on one tank and the tank adapter on the second tank.
  - **NOTE:** If required, solder copper tubing for tank interconnection before assembling on the main control valve and tank adapter. Maintain a minimum of 1" distance between tanks on final assembly.
- 7. Solder joints near the drain must be done before connecting the Drain Line Flow Control fitting (DLFC). Leave at least 6" (152 mm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to DLFC.
- 8. Use only *Teflon* tape on the drain fitting.
- 9. Be sure the floor under the salt storage tank is clean and level.
- 10. Place approximately 1" (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check in the salt tank. Do not add salt to the brine tank at this time.
- 11. On units with a bypass, place in **Bypass** position.
  - Turn on the main water supply.
  - Open a cold soft water tap nearby and let water run a few minutes or until the system is free of foreign material (usually solder) resulting from the installation. Close the water tap when water runs clean.
- 12. Place the bypass **In Service** position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let water run until air is purged from the unit. Then close tap.

#### **Electrical**

- 13. Make all electrical connections according to codes. Plug the valve into an approved power source. **Do not insert meter cable** into the meter yet.
- 14. Tank one has control valve and tank two has adapter. See Figure 1, page 5 or Figure 2, page 5.
- 15. Look on the right side of the control valve, it has indicators showing which position the control valve is in during **Regeneration** and which tank is **In Service**.
  - Figure 3, page 7 shows the valve In Service position with tank one supplying conditioned water and tank two on standby.

**NOTE:** Make sure the meter cable is not inserted in the meter dome. Swing the timer out to expose the program wheel (to swing timer out) grab onto the lower right corner of timer face and pull outward. See *Figure 5*, page 8.

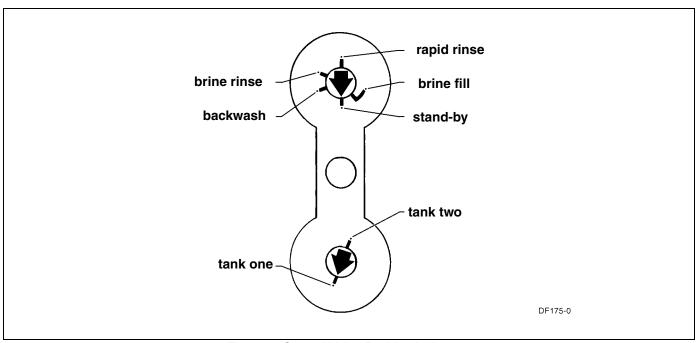


Figure 3: Control Valve Position Indicators

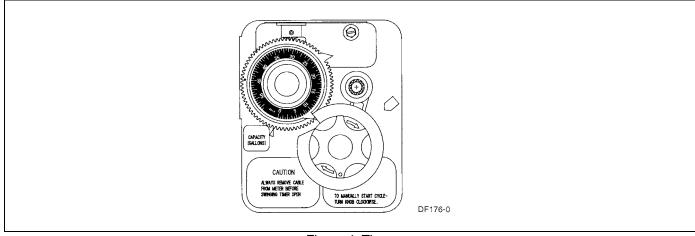


Figure 4: Timer

- 16. Cycle timer into backwash position. Turn manual knob so that the micro switch rides on the first set of pins.
  - In this position the tanks switch (lower piston) and the control valve moves to the backwash position (upper piston).
  - Wait until the positioning of upper and lower pistons stops before advancing the timer further. If advanced too fast the control will not home into the In Service position (it will not advance to any other position). To correct this, rotate the manual knob back to In Service and start again into backwash.

NOTE: Once valve positions itself into the backwash cycle, the homing circuit locks in.

- 17. With all the air backwashed, slowly cycle the timer to the brine position; rapid rinse; and brine tank refill. Wait for the control drive motor to position itself in each cycle and stop, before advancing on to the next position.
- 18. Once back in the **In Service** position, cycle the control valve again into the backwash position. The tanks switch again, and air head backwashes out of the other tank. Cycle the control back to the **In Service** position. Leave the timer in the open position. DO NOT insert meter cable yet.

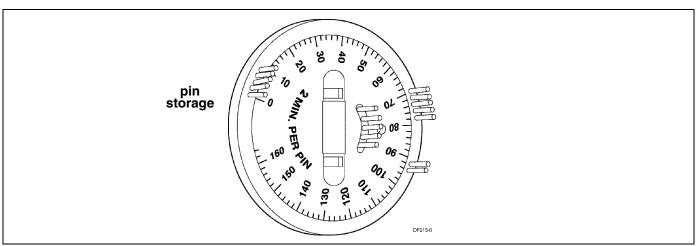


Figure 5: Program Wheel

**NOTE:** Two motors are available:

1/15 RPM has 82 minute Regeneration Time.

1/30 RPM has 164 minute **Regeneration Time**. See *Figure 5*.

### Regeneration Cycle Program Setting Procedure

#### **Setting the Regeneration Cycle Program**

The **Regeneration** cycle program on the water conditioner is preset at the factory. However, portions of the cycle or program time may be lengthened or shortened for local conditions or system design.

- 1. Expose cycle program wheel by grasping timer in lower right hand corner and pulling. This releases snap retainer and swings timer to the left
  - **NOTE:** Meter cable *must* be removed from meter dome before opening timer.
- 2. Remove the program wheel by grasping program wheel and squeezing protruding lugs towards center. Lift program wheel off timer.
  - Switch arms may require movement to facilitate removal.
- 3. Return timer to closed position by engaging snap retainer in back plate.
  - Make certain all electrical wires locate above snap retainer post.

#### **Changing Length of the Backwash Time**

The program wheel in *Figure 5* is **In Service** position. Looking at the numbered side of the program wheel, the group of pins starting at zero determines the length of time the unit backwashes.

**Example:** If there are six pins in this section, the time of backwash is 12 minutes (2 minutes per pin). To change the length of backwash time, add or remove pins as required.

— The number of pins multiplied by two equals minutes of backwash.

#### **Changing Length of Brine and Rinse Time**

The group of holes between the last pin in the backwash section and the second group of pins determines the length of time that a unit will brine and rinse (2 minutes per hole).

To change the length of brine and rinse time, add or remove pins in the rapid rinse group of pins to increase or decrease the number of holes in the brine and rinse section.

The number of holes multiplied by two equals minutes of brine and rinse.

#### **Changing Length Of Rapid Rinse**

The second group of pins on the program wheel determines the length of time the water conditioner rapid rinses (2 minutes per pin). To change the length of rapid rinse time, add or remove pins at the higher numbered end of this section as required.

— The number of pins multiplied by two equals minutes of rapid rinse.

**NOTE:** Program wheels with 0–82 minute cycle times, use one minute per pin or hole to set **Regeneration** times. The layout of pins and holes on the program wheel follow the same procedure as on this page.

#### Changing Length of Brine Tank Refill Time

The second group of holes on the program wheel determines the length of time the water conditioner refills the brine tank (2 minutes per hole).

To change the length of refill time, move the two pins at the end of the second group of holes as required.

The **Regeneration** cycle is complete when the two pin set at end of the brine tank refill section trips the outer micro-switch. The program wheel, however, continues to rotate until the inner micro-switch drops into the notch on the program wheel.

### Time Brine Refill and Meter Setting Procedure

#### **Programming**

1. The control valve is set at the factory for backwash; brine and slow rinse; rapid rinse and brine tank fill times. Change any of these times by repositioning the pins and holes or adding more pins.

**NOTE:** Two speed timer motors are available

1/15 RPM has 82 minute **Regeneration Time** and each pin or hole equals one minute. 1/30 RPM has 164 minute **Regeneration Time** and each pin or hole equals two minutes.

- 2. The control valve has a separate brine tank fill cycle.
  - Calculate the desired salt setting using the brine line flow control rate of refill (in gpm) multiplied by the timer setting. Then, using one gallon of fresh water dissolving approximately 3 lbs salt, calculate the refill time.

Example: A desired 30 lbs salt setting:

The unit has a 1.0 gpm refill rate so a 10 gallon fill is required.

10 gallons x 3 lbs/gals = 30 lbs salt

Set the timer refill section at 10 minutes.

10 minutes x 1.0 gpm = 10 gallon fill

**NOTE:** There must always be two pins at the end of a refill time to stop the fill cycle.

With the **Regeneration** times set, place timer back to its original position, making sure the lower right hand corner snaps back into the backplate and the meter cable slides through the backplate and does not bind.

3. Setting the gallon wheel.

Knowing the amount of resin in each tank and the salt setting per **Regeneration**, calculate the gallons available, using the following capacities as a guide:

NOTE: Based on tank size:

More resin increases capacity, less resin decreases capacity. More salt increases capacity, less salt decreases capacity.

#### Example:

tank diameter = 16"

compensated hardness = 35 grains per gal (tested sample)

 ${\rm ft}^3$  resin (based on flow rate) = 4 lbs of salt = 8 capacity per  ${\rm ft}^3$  = 24,000

#### DO NOT SET THIS FIGURE - GO TO STEP 4

 Because the control valve regenerates with soft water from the other tank, subtract the water used for Regeneration. Take each Regeneration cycle and calculate the water used.

**Example:** Unit is set for a 16" diameter tank with 4 ft<sup>3</sup> of resin and salted at 8 lbs. per ft<sup>3</sup>, 7 gpm backwash, #3 injector, 1.0 gpm brine refill, and 60 psi and timer set for 10 min. backwash, 60 min. brine and rinse, 10 min. rapid rinse, 10 min. brine tank fill.

```
Backwash10 minutes x 7.0 gpm =70.0 gallonsBrine and Rinse60 minutes x 1.0 gpm =60.0 gallonsRapid Rinse10 minutes x 7.0 gpm =70.0 gallonsBrine Tank Fill10 minutes x 1.0 gpm =10.0 gallonsTotal Regeneration Water =210.0 gallons
```

With the 2740 gallons available calculated in Step 3, subtract the **Regeneration** water used from the total water available.

```
2740 gallons available - 210 gallons used = 2530 gallons (in Regeneration, Step 4)
```

4. Set meter wheel at approximately 2530 gallons. Lift the inner dial of the meter program wheel so that you can rotate it freely. Position the white dot opposite the 2530 gallon setting.

**NOTE:** There is a slight delay between the time the meter zeros out and the cycle starts. Units using the: 1/15 RPM motor, 82 minute **Regeneration Time** has a 9 *minute delay* 1/30 RPM motor, 180 minute **Regeneration Time** has an 18 *minute delay*.

This delay period is not critical on residential equipment. However, take this factor into consideration for commercial applications by subtracting continuous flows for 9 minutes or 18 minutes from water available.

- 5. Insert meter cable into meter.
- Check bypass.
- 7. Plug in unit.

### ET Timer Installation And Start-Up Procedures

1. In Normal Operation the **Time Of Day** and, if flow meter equipped, the **Volume Remaining** displays appear alternately. Set the **Time Of Day** display. Press the **Up** or **Down** set button to display the correct time.

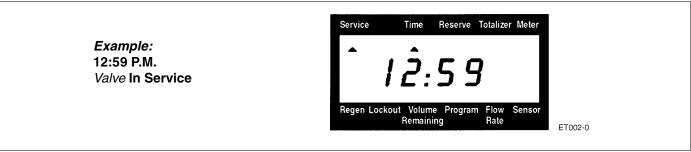


Figure 6

2. Flow Meter Equipped Valves Only: The Volume Remaining Display displays the volume of water in gallons (including any reserve capacity) remaining prior to **Regeneration**. When there is no water usage the Meter arrow should not appear or not change. Open a soft water tap. The Meter arrow begins flashing at a rate that varies with flow rate. Close the tap after 3–5 gallons of water flow.

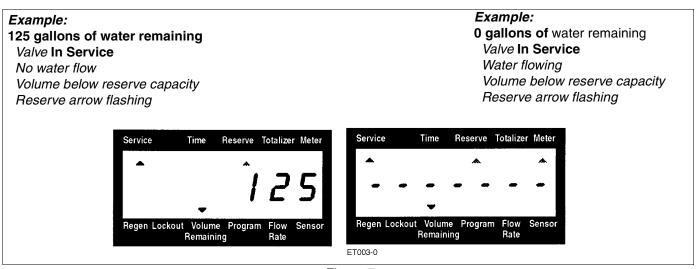


Figure 7

- 3. Manually initiate a Regeneration cycle and allow water to run to drain for 3 to 4 minutes. Press and release the Extra Cycle button. With Immediate Regeneration timers the control goes into Regeneration immediately. With Delayed Regeneration timers the In Service arrow flashes immediately and a Regeneration occurs at the preset Regeneration Time. Press and hold the Extra Cycle button for 5 seconds. The control goes into Regeneration immediately.
- 4. Manually step the valve through a **Regeneration** cycle, checking valve operation in each step. During **Regeneration** the control displays the **Regeneration** step number to which the valve is advancing or has reached and the time remaining in that step.

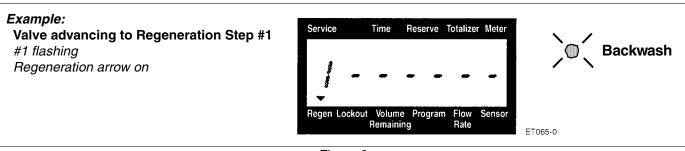


Figure 8

When the first cycle step is reached, a red LED turns on indicating the current Regeneration cycle step.

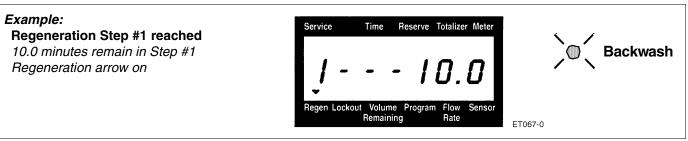


Figure 9

- Press the Extra Cycle button during a Regeneration step to immediately advance the valve to the next Regeneration step position.
- Press the **Up** or **Down** set buttons during a **Regeneration** step to adjust the time remaining in the current **Regeneration** step. Programmed **Regeneration** step times are not changed.
- Once all Regeneration cycle steps are complete, the valve returns to In Service and resumes normal operation.
- 5. Manually step the valve to the Brine Draw position (see Step #15) and allow the valve to draw water from the brine tank until it stops.
  - \*NOTE: The air check checks at approximately the midpoint of the screened intake area.
- 6. Manually step the valve to the Brine Refill position and allow the valve to return to **In Service** automatically.
- 7. Make sure the brine refill time (salt dosage) is set as recommended by the manufacturer.
- 8. With the valve In Service, check that there is about 1" of water above the grid in the brine tank, if one is used.
- 9. Fill the brine tank with salt.

**NOTE:** It is recommended a **9V Alkaline Battery** be installed at all times for proper valve operation. The Low Battery LED turns on when the battery needs to be replaced.

### ET Timer Control Start-Up Procedure

#### **Display ET**

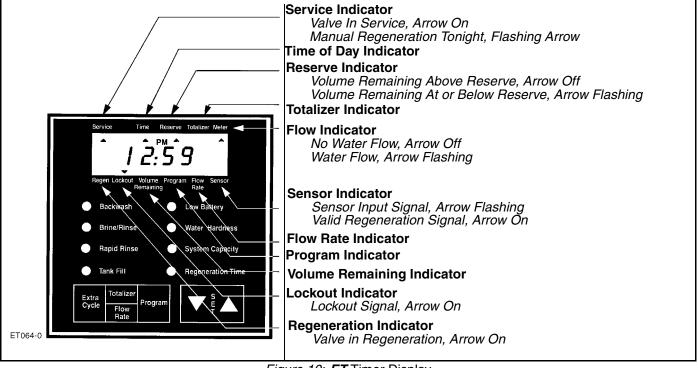


Figure 10: ET Timer Display

In Normal operation the **Time Of Day** display alternates with the **Volume Remaining** display. The meter arrow flashes in direct relation to the water flow rate through the unit. As treated water is used, the **Volume Remaining** display counts down from a maximum value to the calculated reserve capacity. The Reserve arrow flashes when the reserve capacity is being used. At the preset **Regeneration Time**, a **Regeneration** cycle initiates.

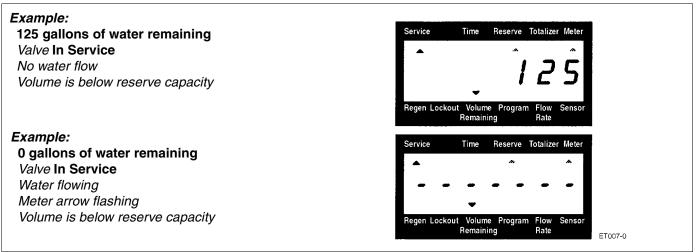


Figure 11

### ET Timer Control Operation

#### **Timeclock Regeneration Valves**

When the number days since the last **Regeneration** reaches the preset number of days, a **Regeneration** cycles initiates at the preset **Regeneration Time**.

#### Flow Meter Equipped Immediate Regeneration Valves

The **Time Of Day** display alternates with the **Volume Remaining** display. The Meter arrow flashes in direct relation to the water flow rate through the unit. As treated water is used, the **Volume Remaining** display counts down from a maximum value to zero and initiates a **Regeneration** cycle.

# Example: 525 gallons of water remaining Valve In Service Water flowing

Water flowing Meter arrow flashing

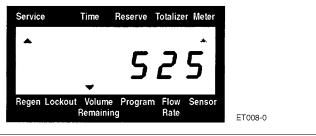


Figure 12

#### **Sensor Immediate Regeneration Valves**

When the control receives a valid sensor input signal, a **Regeneration** cycle initiates. The Sensor Input arrow flashes until the signal is determined to be valid.

#### **Sensor Delayed Regeneration Valves**

When the control receives a valid sensor input signal, a **Regeneration** cycle initiates at the preset **Regeneration Time**. The Sensor Input arrow flashes until the signal is determined to be valid. The Reserve arrow flashes when the reserve capacity is being used.

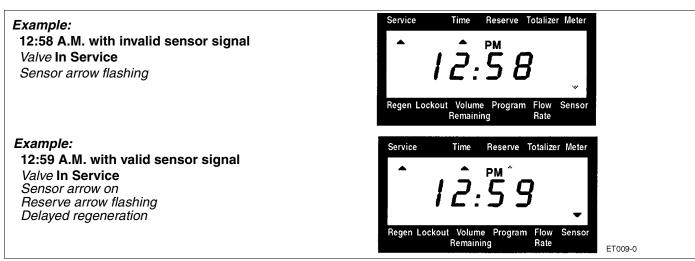


Figure 13

#### **Lockout Input Operation**

The lockout arrow turns on whenever the control sends a lockout signal. Any requests for **Regeneration** are delayed until this signal is removed. **Regeneration** then proceeds normally.

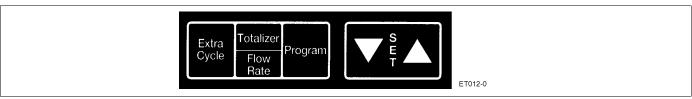


Figure 14

#### Start an Extra Cycle

Press the **Extra Cycle** button to start an **Extra Regeneration** tonight. Press and hold the **Extra Cycle** button for 5 seconds to start an **Extra Cycle** immediately.

#### **Totalizer/Flow Rate**

Press the Totalizer Flow Rate button to display the flow rate.

Press the button a second time to display the total accumulation of water flow through the valve since the last reset.

Press the button a third time to return the display to Time Of Day or Volume Remaining.

Press and hold the button for 25 seconds to reset the **Totalizer** display. During the 25 seconds, the
 Totalizer arrow flashes indicating that the display is resetting properly.

#### **Low Battery Indicator**



Figure 15

The red Low Battery LED turns on whenever the 9V Alkaline Battery (not included) requires replacement. The battery is used for memory backup and is stored against the valve backplate. In the event of a power outage, the battery maintains the current operating displays for approximately 24 hours at maximum battery capacity.

#### Immediate Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value, a **Regeneration** cycle initiates immediately. This event occurs regardless of the **Volume Remaining** display reaching zero gallons.

#### Delayed Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value, a **Regeneration** cycle initiates at the preset **Regeneration Time**. This event occurs regardless of the Volume Remaining display reaching the calculated reserve capacity.

#### **Control Operation During Regeneration**

In **Regeneration** the control displays a special **Regeneration** display. The control shows the current **Regeneration** step number to which the valve is advancing or has reached, and the time remaining in that step. The displayed step number flashes until the valve completes driving to the **Regeneration** step position. Once all **Regeneration** steps are complete the valve returns to **In Service** and resumes normal operation.

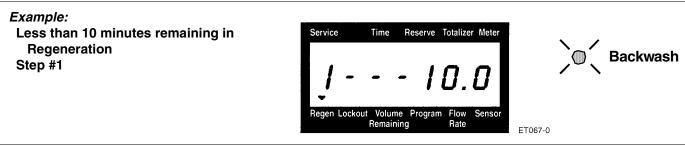


Figure 16

Press the Extra Cycle button during a **Regeneration** cycle to immediately advances the valve to the next cycle step position and resume normal step timing.

#### **Control Operation During Programming**

The control enters Program Mode with the valve **In Service**. While in Program Mode the control continues to operate normally, monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently. There is no need for battery backup power.

#### **Control Operation During A Power Failure**

During a power failure all control displays and programming are stored for use upon power re-application. The control retains these values for years, if necessary, without loss. The control is fully inoperative and any calls for **Regeneration** are delayed. The control, upon power re-application, resumes normal operation from the point that it was interrupted. An inaccurate or flashing **Time of Day** display indicates that a power outage has occurred.

### SE Timer Control Start-Up Procedures

#### Display SE

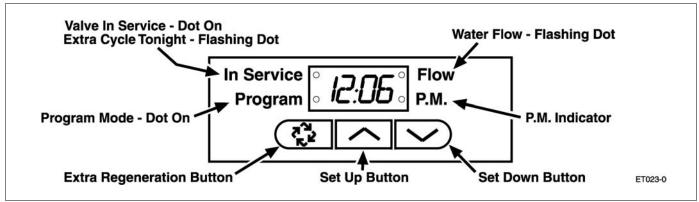


Figure 17: SE Timer Display

In normal operation the **Time Of Day** display alternates with **Volume Remaining** and Tank in **In Service** displays (*9000SE Timer* only). As treated water is used, the **Volume Remaining** display counts down (in gallons) from a maximum value to zero or (----). Once this occurs a **Regeneration** cycle initiates immediately or delayed to the set **Regeneration Time**. Water flow through the valve is indicated by the flashing **Flow Dot Indicator**.

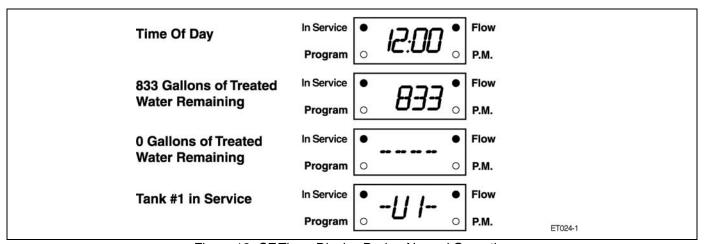


Figure 18: SE Timer Display During Normal Operation

#### Set Time of Day



When the valve is **In Service**, press either the **Set Up** or **Set Down** button once to adjust the **Time Of Day** by one digit. Press and hold to adjust by several digits.

#### **Start an Extra Regeneration Cycle**



Press the Extra Regeneration button to start an Extra Regeneration tonight. Press and hold the Extra Regeneration button for 5 seconds to start an Extra Regeneration immediately.

#### **Set Control Programming**

1. Press and hold both the **Set Up** and **Set Down** buttons for 5 seconds.



2. Set the Treated Water Capacity. Using the **Set Up** or **Set Down** buttons, set the amount of treated water to flow through the unit before a **Regeneration** is required.



3. Press the Extra Regeneration button.



 Set the Regeneration Time. Use the Set Up or Set Down buttons to set the desired time of day for Regeneration to occur.

NOTE: This does not display if Regeneration occurs immediately.

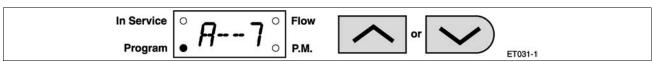


5. Press the Extra Regeneration button.



ET026-0

6. Set **Regeneration Day Override**. Use the **Set Up** or **Set Down** buttons to set the maximum number of days before a **Regeneration** cycle must occur.



7. Press the Extra Regeneration button to exit the program.\*



ET026-0

**NOTE:** If setting up the system for the first time, perform the following Fast Cycle **Regeneration**:

- 1. Press the Extra Regeneration button for 5 seconds to force an Extra Regeneration immediately.
- 2. Once the valve reaches Regen Step #1, let water run to drain for approximately 5 minutes.
- 3. Press the Extra Regeneration button once to advance valve to Regen Step #2.
- 4. Press the Extra Regeneration button once to advance valve to Regen Step #3 (if active).
- 5. Press the Extra Regeneration button once to advance valve to Regen Step #4 (if active).
- 6. Press the Extra Regeneration button once to advance valve to Regen Step #5 (if active).
- 7. Press the Extra Regeneration button once more to advance the valve back to In Service.

#### Immediate Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value, a **Regeneration** cycle initiates immediately. This event occurs regardless of the **Volume Remaining** display reaching zero gallons.

#### Delayed Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value a **Regeneration** cycle initiates at the preset **Regeneration Time**. This event occurs regardless of the **Volume Remaining** display reaching zero gallons.

#### **Control Operation During Regeneration**

In **Regeneration** the control displays a special **Regeneration** display. While in **Regeneration** the control shows the current **Regeneration** step number to which the valve is advancing or has reached, and the time remaining in that step. The displayed step number flashes until the valve completes driving to this **Regeneration** step position. Once all **Regeneration** steps are complete the valve returns to **In Service** and resumes normal operation.

#### Example:

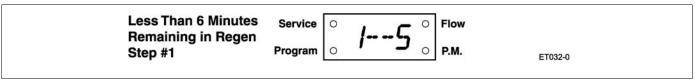


Figure 19

Pressing the **Extra Cycle** button during a **Regeneration** cycle immediately advances the valve to the next cycle step position and resumes normal step timing.

#### **Control Operation During Programming**

The control only enters the **Program Mode** with the valve **In Service**. While in the **Program Mode** the control continues to operate normally monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently. There is no need for battery backup power.

#### **Control Operation During A Power Failure**

During a power failure all control displays and programming are stored for use upon power re-application. The control retains these values for years, if necessary, without loss. The control is fully inoperative and any calls for **Regeneration** are delayed. The control, upon power re-application, resumes normal operation from the point that it was interrupted. An inaccurate or flashing **Time of Day** display indicates that a power outage has occurred.

### ET and SE Timer Assemblies

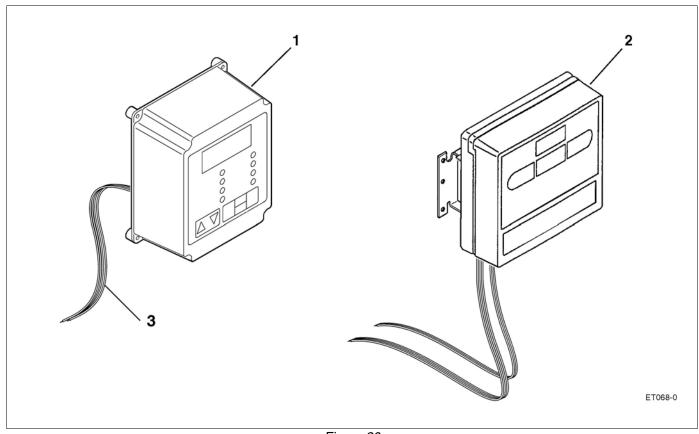


Figure 20

Item	Quantity	Part Number	Description
1	1	configured item	ET timer assembly
2	1	configured item	SE timer assembly
3	1	40427-03	wire harness

### 9000/9100/9500 Electro Mechanical Timer Assembly

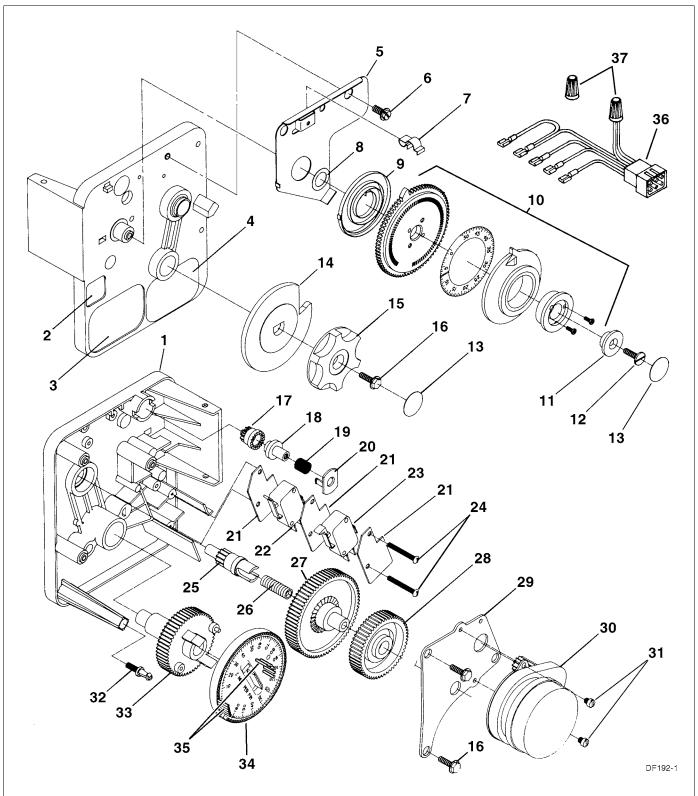


Figure 21

# 9000/9100/9500 Electro Mechanical Timer Assembly

Item	Quantity	Part Number	Description
1	1	13870-03	timer housing assembly.
2	1	17870	label, capacity gallons
3	1	15465	label, Caution
4	1	16930	label, Instruction
5	1	15227	actuator plate
6	1	10300	screw, hex washer #8
7	1	17513	spring clip
8	1	15407	washer, plain #4
9	1	15228	spring
10	1	16270-10	gallon wheel assembly 3/4" standard range meter
		16270-50	gallon wheel assembly 3/4" extended range meter
		16270-30	gallon wheel assembly 1" standard range meter
		16270-40	gallon wheel assembly 1" extended range meter
		16270-50	gallon wheel assembly 1-1/2" standard range meter
		16270-60	gallon wheel assembly 1-1/2" extended range meter
11	1	13806	program wheel retainer
12	1	13748	screw, flathead #6-20
13	2	11999	button decal
14	1	15223	cycle actuator gear
15	1	13886-01	knob
16	4	13296	screw, hex washer #6-20
17	1	17724	drive pinion
18	1	17723	drive pinion clutch
19	1	14276	spring, meter clutch
20	1	14253	retainer
21	3	14087	insulator
22	1	15314	switch
23	1	15320	switch
24	2	11413	screw, pan head #4-40
25	1	13018	idler shaft
26	1	18563	spring, idler shaft
27	1	13017	idler gear
28	1	13164	drive gear
29	1	13887	motor mounting plate
30	1	18743	motor, 120V 60 Hz1/30 RPM
		18824	motor, 220V 50 Hz1/30 RPM
		19170	motor, 120V 60 Hz1/15 RPM
		18825	motor, 220V 50 Hz1/15 RPM
31	2	13278	screw, #6-32
32	1	14265	spring clip
33	1	15055	main drive gear
34	1	19210-02	program wheel, 90 minute
0.5	0.0	19210-05	program wheel, 180 minute
35	23	15493	roll pin
36	1	15203	harness
37	2	12681	wire nut
38	1	60320-02	auxiliary timer switch kit (not shown)

### 9000/9100/9500 Power Head

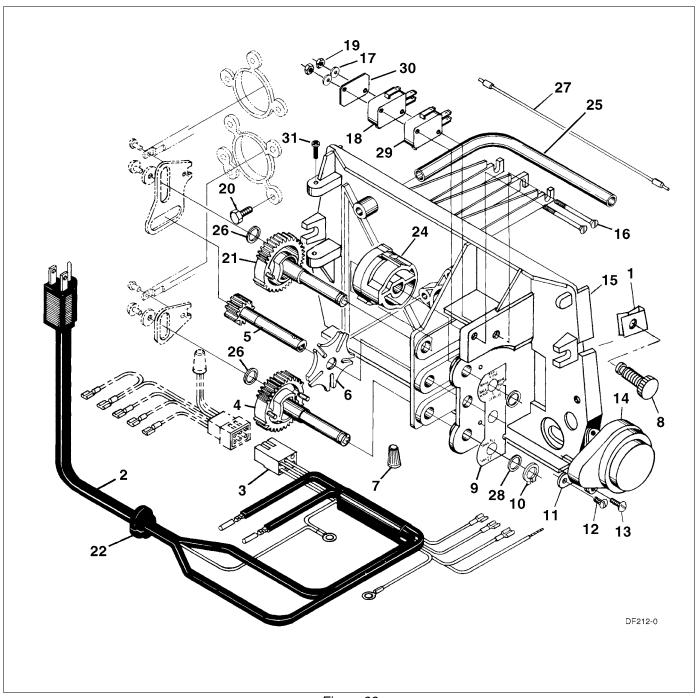


Figure 22

# 9000/9100/9500 Power Head

Item	Quantity	Part Number	Description
1	2	18728	nut, clip #8-32
2	1	11838	power cord, 6' U.S. 120V
		11839	power cord, 12' U.S.120V
		40084-12	power cord, 12' U.S. 120V ( <i>ET</i> )
		11545-01	power cord, 5' European 220V
		14678	power cord, 6' U.S. 220V
		19303-01	power cord, Australian 8' 220V
		40085-12	power cord, 12' U.S. 220V ( <i>ET</i> )
		19674	transformer, U.S., 110V to 24V
		25651	transformer, European, 220V to 24V
3	1	15202	wire harness, mechanical
		14822	wire harness auxiliary drive switch
		40041-06	wire harness, low voltage (ET)
4	1	15134	drive gear assembly, lower
5	1	15135	drive gear assembly
6	1	14896	geneva wheel
7	2	40422	wire connector
8	2	19367	cover screw
9	1	15175	position decal
10	2	14917	retaining ring
11	1	15199	ground plate
12	1	14430	screw, hex washer #6
13	2	19160	screw, motor mounting
14	1	18737	drive motor, 24V, 50/60 Hz (red wires)
	1	18738	drive motor, 120V, 60 Hz (black wires)
45	1	18739	drive motor, 220V, 50 Hz (yellow wires)
15	1	15131	backplate, mechanical and <b>SE</b>
		17784-05	backplate, <b>ET</b>
40	0	17784-06	backplate, <i>ET</i>
16	2	15172	screw, flat head #4-40
17	2	10340	washer, lock #4
18	4	10218	micro switch (homing)
19	1	10339	nut, micro switch
20	1	15331 15133	screw, valve mounting
21 22	2 1		drive gear assembly, upper
23	1	13547 15810	strain relief retaining ring, drive gear
23 24	1	15132	triple cam ( <i>9000/9100</i> )
24	ı	17331	triple cam ( <i>9500</i> )
		17765	triple cam ( <i>9500</i> ) triple cam ( <i>9500</i> auxiliary switch)
25	1	15638	cable guide ( <i>9000/9100</i> )
20	1	17337	cable guide ( <i>9500</i> )
26	2	15372	washer, thrust
27	1	15216	meter cable, 15.25", 1" meter, mechanical
_'	'	15425	meter cable, 13.25", 3/4" meter, mechanical
		17744	meter cable, 20.75", 1-1/2" meter, mechanical
		19121-01	meter cable, 1" meter, <b>SE</b>
		19121-05	meter cable, 3/4" and 1" meter, <b>ET</b>
		19791-01	meter cable, 1" meter, <b>SE</b>
28	2	15692	spacer
29	1	16433	micro switch (program)
30	1	10302	insulator
31	2	15173	screw
Not S			
32	1	60232-110	cover, black
	1	60232-112	cover, black - left window
33	1	60320-09	optional auxiliary drive switch ( <i>9000</i> / <i>9100</i> )
	1	60320-10	optional auxiliary drive switch ( <i>9500</i> )

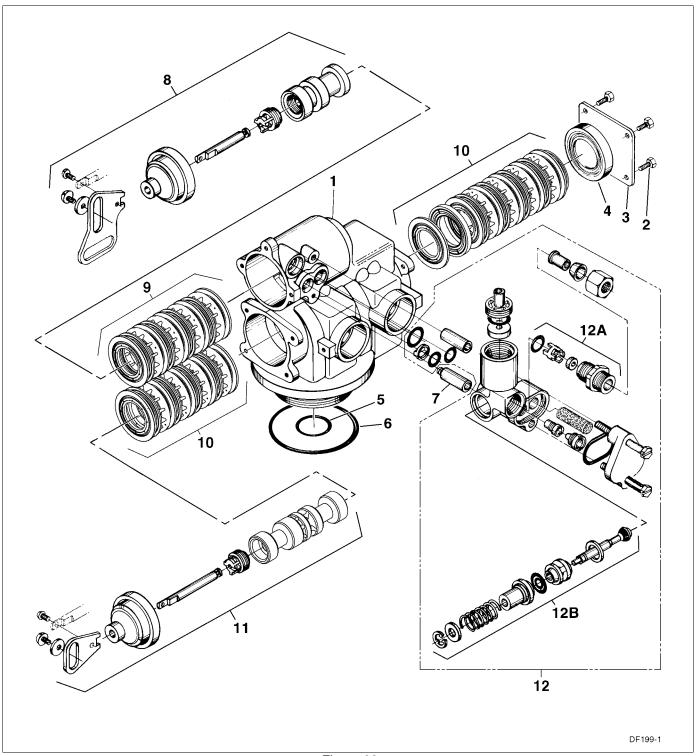


Figure 23

Item	Quantity	Part Number	Description
1	1	14861-01	valve body, machined
	1	14861-01NP	valve body, machined (nickel plated)
2	4	15137	screw, hex washer #10-24 x 3/8"
3	1	14906	end plate
4	1	14928	end plug
5			
6			
7	1	15471	stand off
8	1	60400	piston assembly, top
	1	60400-01	piston assembly, top (hot water)
9	1	60125	seal and spacer kit, top
		60125-HW	seal and spacer kit, top (hot water)
		60125-20	seal and spacer kit, top (559PE)
10	1	60421	seal and spacer kit, bottom
		60421-HW	seal and spacer kit, bottom (hot water)
		60421-20	seal and spacer kit, (559PE)
11	1	60401	piston assembly, bottom
4.0		60401-01	piston assembly, bottom (hot water)
12	1	60385-XXXX	injector assembly
			(see chart for dash numbers) injector number DLFC number BLFC number
			<i>injector number DLFC number BLFC number</i> red #0 00 Blank 0 Blank 0
			white #1 01 1.2 1 0.25 1
			blue #2 02 1.5 2 0.50 2
			yellow #3 03 2.0 3 1.00 3
			green #4 04 2.4 4
			3.0 5
			3.5 6
			4.0 7
			5.0 8
			7.0 9
12A	1	60022-12	brine line flow control assembly, 0.125 gpm
IZA	'	60022-12	brine line flow control assembly, 0.250 gpm
		60022-50	brine line flow control assembly, 0.500 gpm
		60022-100	brine line flow control assembly, 1.00 gpm
12B	1	60350	brine valve assembly
Not Sh		00000	billio valve assembly
13		12763	seal and space stuffer tool
14		13061	spacer puller tool
15		13759	DLFC retainer tool
-			10 T

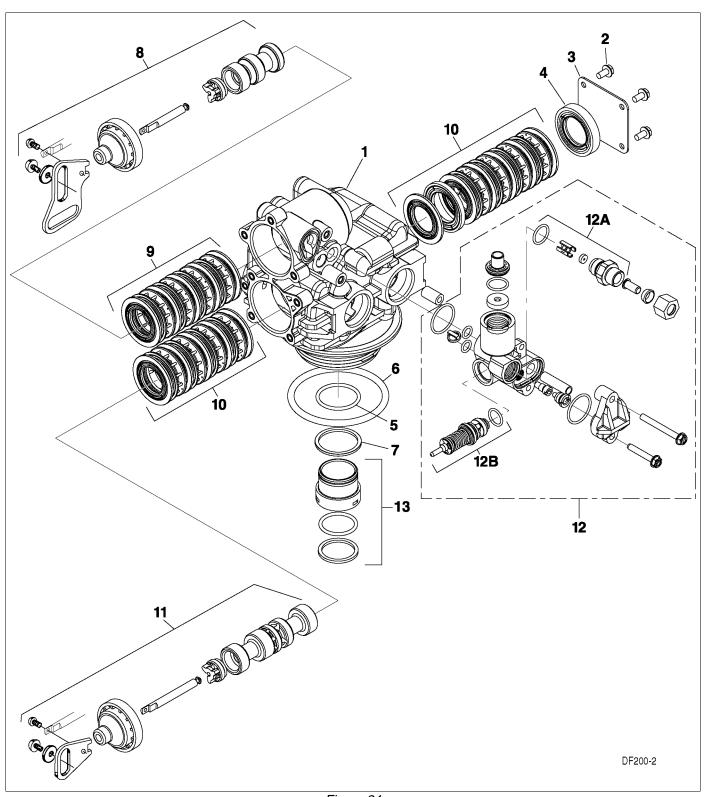


Figure 24

Item	Quantity	Part Number	Description					
1	1	40688	valve body assembly					
2	4	15137	screw, hex washer #10-24 x 3/8"					
3	1	14906	end plate					
4	1	14928	end plug					
5	1	19054	O-ring, 124					
6	1	18303	O-ring, 336					
7	1	40538	retainer, 32mm					
8	1	60400	piston top assembly					
9	1	60125	seal and spacer kit, top					
	1	60125-20	seal and spacer kit, top (559PE)					
10	1	60421	seal and spacer kit, bottom					
	1	60421-20	seal and spacer kit, bottom (559PE)					
11	1	60401	piston assembly, bottom					
12	1	60385-XXXX	injector assembly					
			(see following chart for dash numbers)					
			injector	number	DLFC	number	BLFC	number
			red #0	00	Blank	0	Blank	0
			white #1	01	1.2	1	0.25	1
			blue #2	02	1.5	2	0.50	2
			yellow #3	03	2.0	3	1.00	3
			green #4	04	2.4 3.0	4 5		
					3.5	6		
					4.0	7		
					5.0	8		
					7.0	9		
12A	1	60022-12 60022-25 60022-50 60022-100	brine line flow control assembly, 0.125 gpm brine line flow control assembly, 0.250 gpm brine line flow control assembly, 0.500 gpm brine line flow control assembly, 1.00 gpm					
12B	1	60350	brine valve assembly					
13	1	61419	distributor adapter kit, 1.05"					
<i>Not Sh</i> 14 15 16	nown	12763 13061 13759	seal and space stuffer tool spacer puller tool DLFC retainer tool					

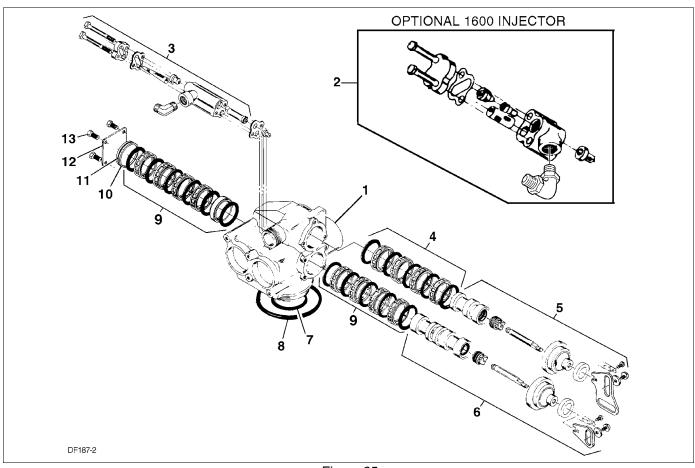


Figure 25

Item	Quantity	Part Number	Description		
1	1	16919-01	valve body <i>9500</i> NPT, mechanical base		
		16919-01NP	valve body 9500 NPT, mechanical base, nickel-plated		
		16919-21	valve body <i>9500</i> BSP/Metric, mechanical base		
		16919-21NP	valve body 9500 BSP/Metric, mechanical base, nickel-plated		
2	1	60080-XX	injector assembly (see chart for dash numbers)		
3	1	60039-XX	injector assembly (see chart for dash numbers)		
				injector blue #2 yellow #3 green #4 white #5	number 02 03 04 05
4	1	60134	seal and spacer kit, top	Wille #5	03
7	'	60134-01	seal and spacer kit, top, hot water		
		60134	seal and spacer kit, top, not water		
5	1	60108	piston assembly, top		
· ·	•	60108-01	piston assembly, top, hot water		
6	1	60109	piston assembly, bottom		
	•	60109-01	piston assembly, bottom, hot water		
7	1	60133	seal and spacer kit, bottom		
		60133-01	seal and spacer kit, bottom, hot water		
		60133-10	seal and spacer kit, bottom, silicone		
8	1	16455	O-ring, 347		
9	1	13577	O-ring, 226		
10	1	16955	end plug		
11	1	16394	O-ring, 029		
12	1	14906	end plate		
13	4	15137	screw, hex washer machine, 1-24 x 3/8		
		17657	screw, hex M5-40, Metric		
Not Shown					
14		16516	tool, seal and spacer stuffer		
15		17623	tool, spacer puller		

### 9500 Brine Valve Systems (1600 and 1700 Series)

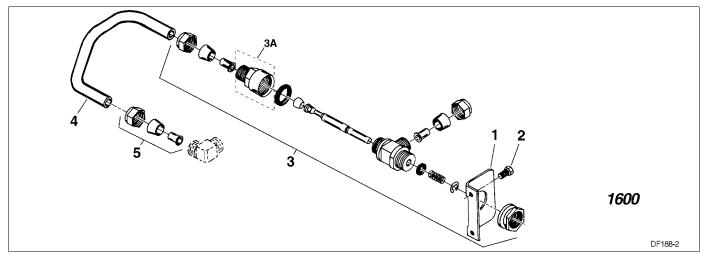


Figure 26

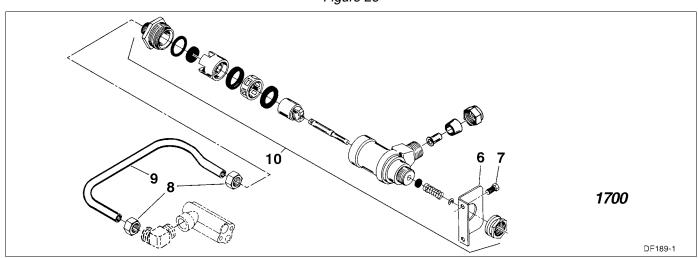


Figure 27

Item	Quantity	Part Number	Description	
1	1	16922	bracket, brine valve	1600 Series Brine System
2	2	15137	screw, brine valve bracket	
3	1	60037-610	brine valve assembly, 0.25 gpm	
		60020-620	brine valve assembly, 0.50 gpm	
		60020-630	brine valve assembly, 1.00 gpm	
		60020-690	brine valve assembly, blank	
		60037HW	brine valve assembly, hot water	
3A	1	60020-25	brine line flow control assembly, 0.25 gpm	
		60020-50	brine line flow control assembly, 0.50 gpm	
		60020-100	brine line flow control assembly, 1.00 gpm	
4	1		tube, brine valve	
5	1		adapter kit	
6	1	16922	bracket, brine valve	1700 Series Brine System
7	2	15137	screw, brine valve bracket	
8	2	15414	nut, tube	
9	1	16959	tube, brine valve	
10	1	60039-00	brine valve assembly, blank	
		60039-10	brine valve assembly, 1.0 gpm	
		60039-12	brine valve assembly, 1.2 gpm	
		60039-15	brine valve assembly, 1.5 gpm	
		60039-20	brine valve assembly, 2.0 gpm	
		60039-24	brine valve assembly, 2.4 gpm	
		60039-30	brine valve assembly, 3.0 gpm	
		60039-35	brine valve assembly, 3.5 gpm	
		60039-40	brine valve assembly, 4.0 gpm	

### 9000/9100/9500 Second Tank Assemblies

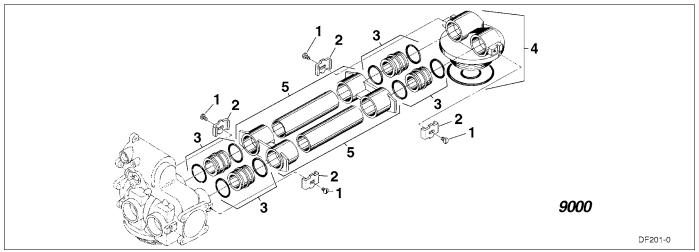


Figure 28

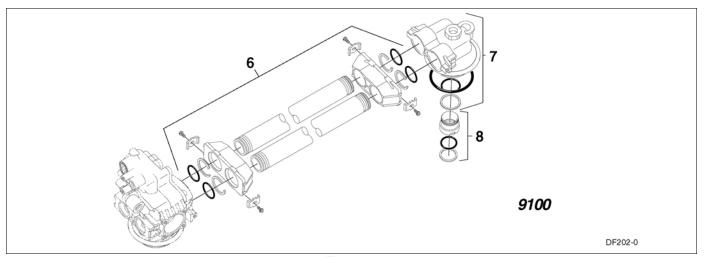


Figure 29

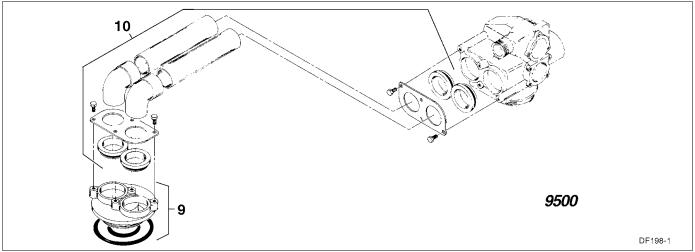


Figure 30

# 9000/9100/9500 Second Tank Assemblies

Item	Quantity	Part Number	Description
			9000 second tank assembly
1	4	14202-01	screw, hex head #8-32
2	4	13255	clip, hold-down
3	4	15078-01	coupling assembly, 9000
4	1	14864-01	second tank adapter assembly, 9000
		14864-01NP	second tank adapter assembly, 9000, nickel-plated
5	1	15823-06	yoke assembly 6" tanks, 6" tubes
		15823-06NP	yoke assembly 6" tanks, 6" tubes, nickel-plated
		15823-12	yoke assembly 12" tanks, 8-1/2" tubes
		15823-12NP	yoke assembly 12" tanks, 8-1/2" tubes, nickel-plated
		15823-14	yoke assembly 14" tanks, 10-1/2" tubes
		15823-14NP	yoke assembly 14" tanks, 10-1/2" tubes, nickel-plated
		15823-16	yoke assembly 16" tanks, 12-1/2" tubes
		15823-16NP	yoke assembly 16" tanks, 12-1/2" tubes, nickel-plated
			9100 second tank assembly
6	1	60425-12	plastic tube assembly, <i>9100</i> , up to 12" tanks
		60425-16	plastic tube assembly, <b>9100</b> , up to 16" tanks
7	1	14865	second tank adapter assembly, 9100
8	1	61419	distributors adapter kit, <i>9100</i> , 1.05"
			9500 second tank assembly
9	1	16919-01	second tank adapter assembly, 9500
		16919-01NP	second tank adapter assembly, <i>9500</i> , nickel-plated
		16919-21	second tank adapter assembly, 9500, BSP/Metric
		16919-21NP	second tank adapter assembly, 9500, BSP/Metric, nickel-plated
10	1	60715-16	tube assembly 16" tanks
		60715-16NP	tube assembly 16" tanks, nickel-plated
		60715-20	tube assembly 20" tanks
		60715-20NP	tube assembly 20" tanks, nickel-plated
		60715-24	tube assembly 24" tanks
		60715-24NP	tube assembly 24" tanks, nickel-plated

### 9000/9100/9500 Meter Assemblies

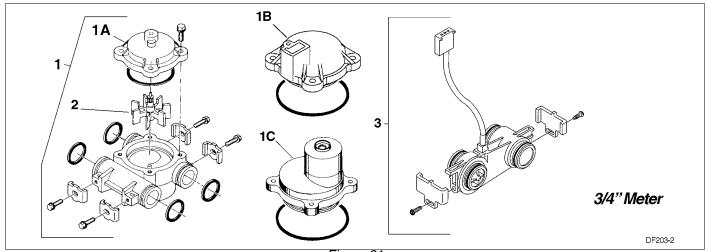


Figure 31

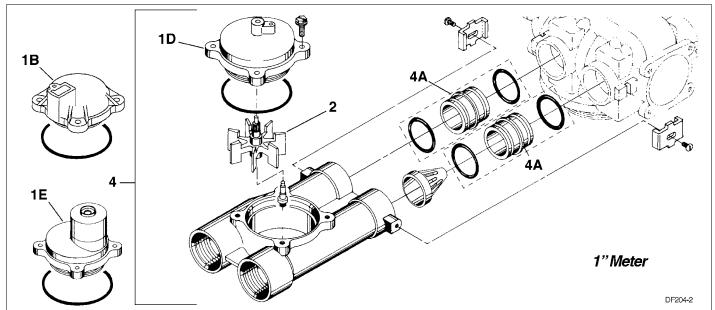


Figure 32

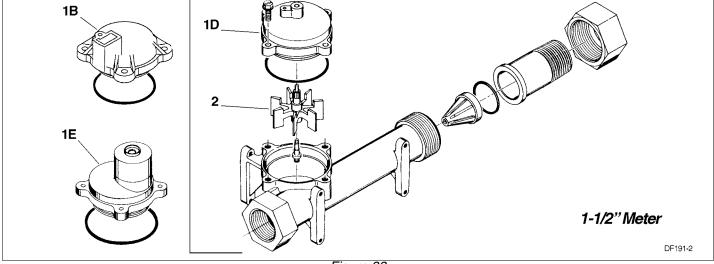


Figure 33

### 9000/9100/9500 Meter Assemblies

Item	Quantity	Part Number	Description	
			9000 meter assembly	
1	1	60086	3/4" meter assembly, standard range	
		60086-50	3/4" meter assembly, electronic ( <i>ET</i> )	
		60087	3/4" meter assembly, extended range	
1A	1	14038	meter cap assembly, standard range	
1B	IB 14716 meter cap assembly, ele		meter cap assembly, electronic ( <i>ET</i> )	
1C		15150	meter cap assembly, extended range	
1D	1	15218	meter cap assembly, brass standard range	
		15218NP	meter cap assembly, brass nickel-plated standard range	
1E		15237	meter cap assembly, brass extended range	
		15237NP	meter cap assembly, brass nickel-plated extended range	
2	1	13509	impeller	
		13509-01	impeller, hot water	
3	1	19797	3/4" turbine meter assembly, less clips and screws	
		60626	3/4" turbine meter assembly with clips, screws, meter cable	
		60626-01	3/4" turbine meter assembly, with clips and screws	
4	1	60389	1" meter assembly, standard range	
		60389NP	1" meter assembly, standard range	
	1	60389-20	1" meter assembly, standard range, BSP	
		60390	1" meter assembly, extended range	
		60390NP	1" meter assembly, extended range, nickel-plated	
		60390-20	1" meter assembly, extended range, BSP	
		60612	1" meter assembly, standard range, hot water	
		60622	1" meter assembly, electronic	
4A	1	15078	1" adapter coupling	
5	1	60610-01	1-1/2" meter assembly, standard range	
		60610-01NP	1-1/2" meter assembly, standard range, nickel-plated	
		60610-02	1-1/2" meter assembly, extended range	
		60610-02NP	1-1/2" meter assembly, extended range, nickel-plated	
		60610-21	1-1/2" meter assembly, standard range, BSP	
		60610-21NP	1-1/2" meter assembly, standard range, BSP, nickel-plated	
		60610-22	1-1/2" meter assembly, extended range, BSP	
		60610-22NP	1-1/2" meter assembly, extended range, BSP, nickel-plated	
		60611-01	1-1/2" meter assembly, standard range, with 1" sleeve	
		60611-01NP	1-1/2" meter assembly, standard range, with 1" sleeve, nickel-plated	
		60611-02	1-1/2" meter assembly, extended range, with 1" sleeve	
		60611-02NP	1-1/2" meter assembly, extended range, with 1" sleeve, nickel-plated	
Not Sh	nown	230 0=.11		
6*		17790 1-1/2" meter sleeve reduced to 1"		
7 60460			meter checker kit, standard range	
8		60461	meter checker kit, extended range	
0		00401	meter checker kit, extended range	

<sup>\*</sup> when reducing 1-1/2" meter to 1" program wheel and timer settings must be changed to 1" meter size

# 9000/9100 Bypass Valve

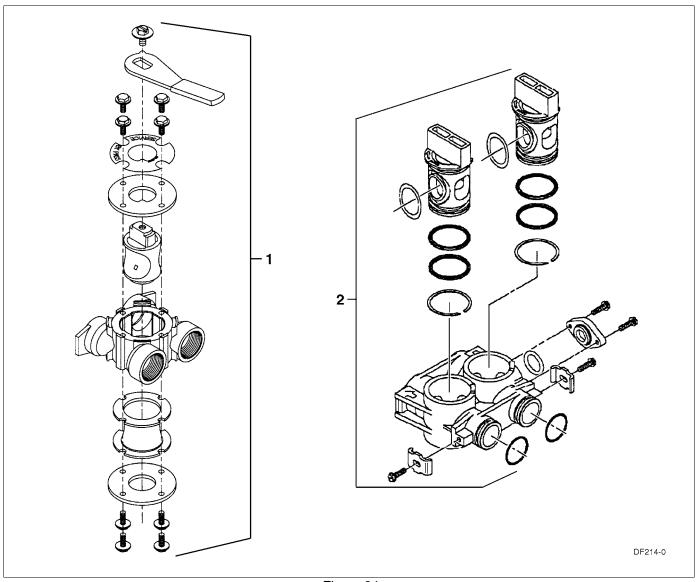


Figure 34

Item	Quantity	Part Number	Description
1	1	60040SS	3/4" bypass valve NPT
		60040-10	3/4" bypass valve BSP
		60041SS	1" bypass valve NPT
		60041-10	1" bypass valve BSP
2 Not Shown	1	60049	plastic bypass valve
3		40157	plastic bypass T-handle wrench

# 2310 Safety Brine Valve

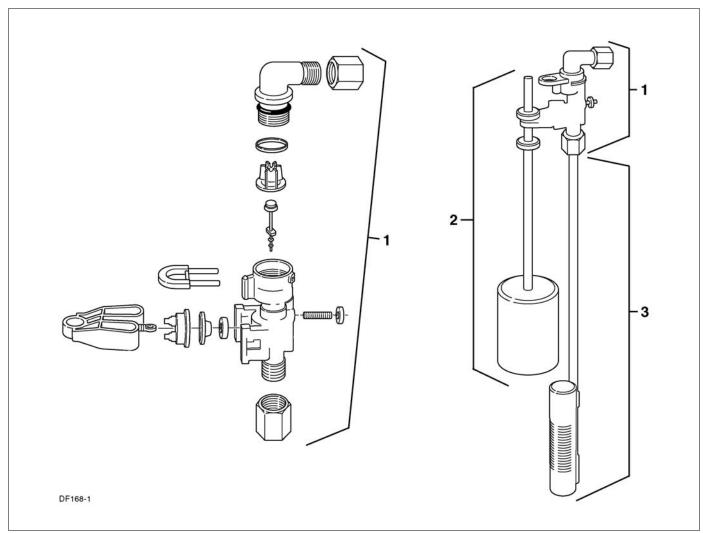


Figure 35

Item	Quantity	Part Number	Description
1	1	60014	2310 safety brine valve
2	1	60068	2310 float assembly
		60026-30	float assembly red/white (float fill)
3	1	60002	#500 air check

# 9500, 2350 Safety Brine Valve

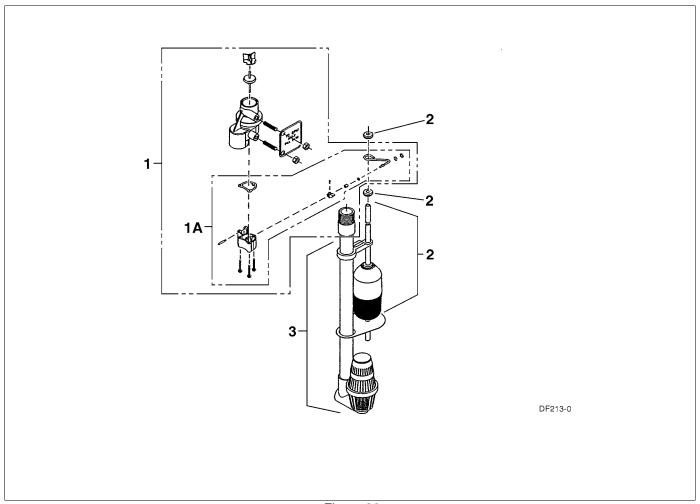


Figure 36

Item	Quantity	Part Number	Description
1	1	60038	2350 safety brine valve
1A	1	61024	2350 actuator assembly
2	1	60026-30	float assembly red/white
		60076-30SAN	float assembly green/green (hot water)
3	1	60009-00	#900 air check
	1	60009-01	#900 air check hot water
Not Shown			
4		18603	2350 fittings for 1700 brine system
5		18604	#900 fittings for 1700 brine system

# 2300 Safety Brine Valve

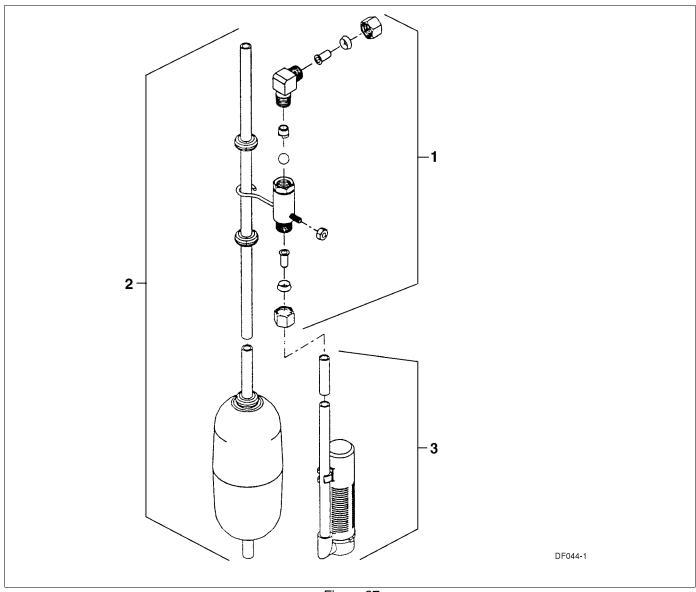


Figure 37

Item	Quantity	Part Number	Description
1	1	60027-FFA	2300 safety brine valve, fitting facing arm
		60027-FFS	2300 safety brine valve, fitting facing stud
2	1	60028-30	float assembly blue/white
		60026-30SAN	float assembly green/green, hot water
3	1	60002	#500 air check
		60003	#500 air check, hot water

## Water Conditioner Flow Diagrams

#### **In Service Position**

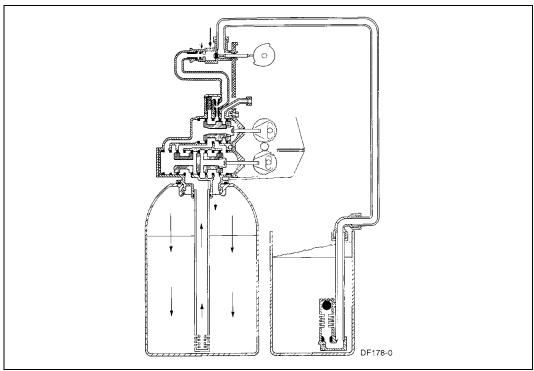


Figure 38: In Service Position

### **Tanks Switching**

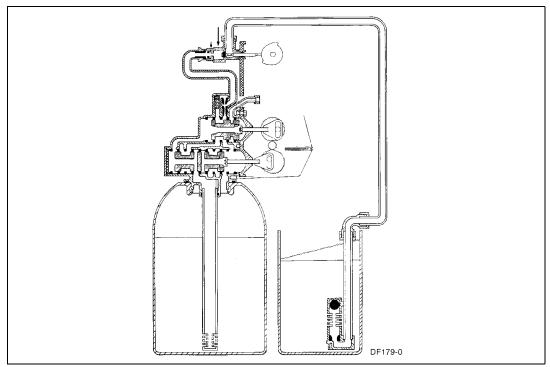


Figure 39: Tanks Switching, Meter Initiated Regeneration

### Backwash

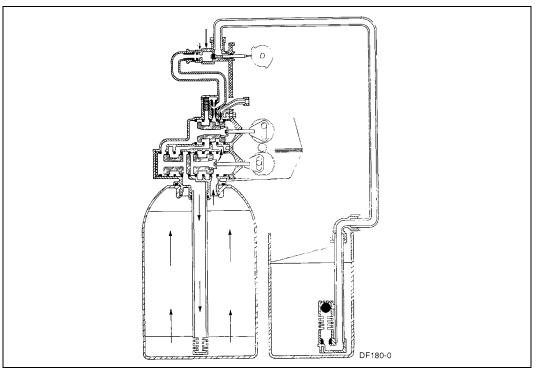


Figure 40: Backwash Position

#### **Brine Draw**

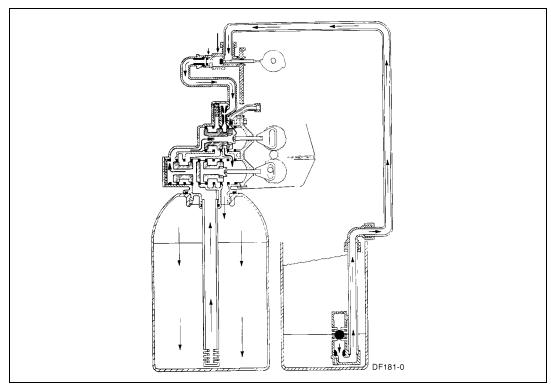


Figure 41: Brine Draw

### **Slow Rinse**

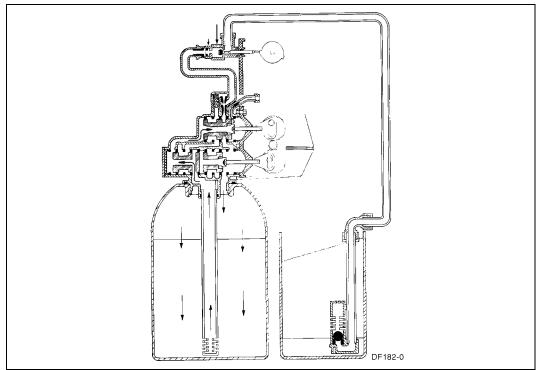


Figure 42: Slow Rinse

### **Rapid Rinse**

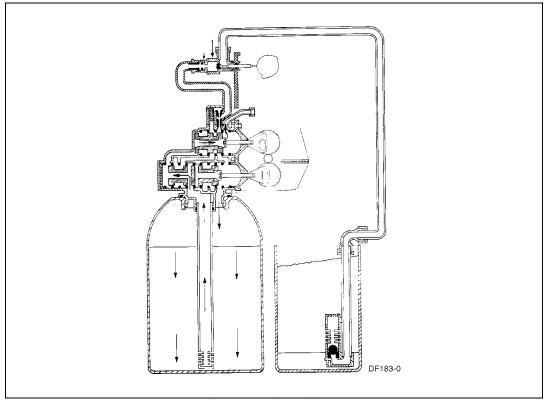


Figure 43: Rapid Rinse

#### **Brine Tank Fill Position**

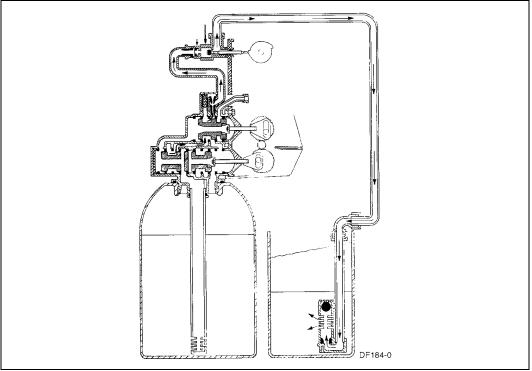


Figure 44: Brine Tank Fill Position

### In Service, Tanks Switched

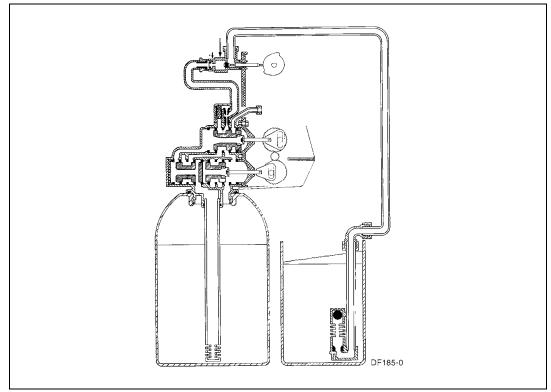


Figure 45: In Service, Tanks Switched

# **Troubleshooting**

PROBLEM	CAUSE	CORRECTION
1. Softener fails to regenerate.	A. Electrical service to unit has been interrupted.	A. Assure permanent electrical service (check fuse, plug, pull chain or switch).
	B. Timer is defective.	B. Replace timer.
2. Hard water.	A. Bypass valve is open.	A. Close bypass valve.
	B. No salt in brine tank.	B. Add Salt to brine tank and maintain salt level above water level.
	C. Injector screen plugged.	C. Clean injector screen.
	D. Insufficient water flowing into brine tank.	D. Check brine tank fill time and clean brine line flow control if plugged.
	E. Hot water tank hardness.	Repeated flushing of the hot water tank is required.
	F. Leak at distributor tube.	F. Make sure distributor tube is not cracked. Check O-Ring and tube pilot.
	G. Internal valve leak.	D. Replace seals and spacers and/or piston.
3. Unit used too much salt.	A. Improper salt setting.	A. Check salt usage and salt setting.
	B. Excessive water in brine tank.	B. See Problem No. 7.
4. Loss of water pressure.	A. Iron buildup in line to water conditioner.	A. Clean line to water conditioner.
	B. Iron buildup in water conditioner.	B. Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration and/or backwash time.
	C. Inlet of control plugged due to foreign material broken loose from pipe by recent work done on plumbing system.	C. Remove pistons and clean control.
5. Loss of mineral through drain line.	A. Air in water system.	A. Assure that well system has proper air eliminator control. Check for dry well condition.
	B. Drain line flow control too large.	B. Check to ensure drain line flow control is sized properly for your mineral tank.
6. Iron in conditioned water.	A. Fouled mineral bed.	A. Check backwash, brine draw and brine tank fill. Increase frequency of regeneration.
7. Excessive water in brine tank.	A. Plugged drain line flow control.	A. Check flow control.
	B. Plugged injector system.	B. Clean injector and screen.
	C. Timer not cycling. D. Foreign material in brine valve.	C. Replace timer.     D. Replace brine valve seat and clean valve.
	E. Foreign material in brine line flow control.	E. Clean brine line flow control.
	F. Power loss during brine fill.	F. Check power source.

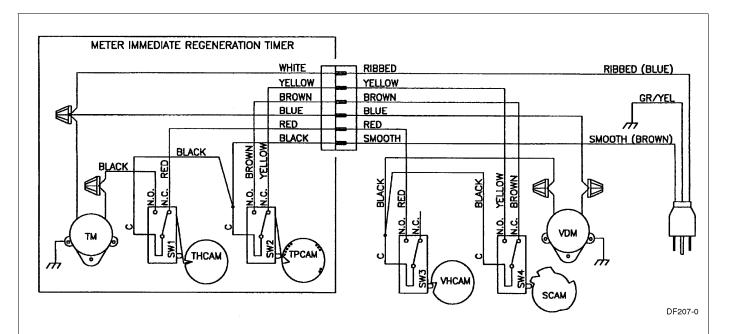
PROBLEM	CAUSE	CORRECTION
8. Softener fails to draw brine.	<ul><li>A. Drain line flow control is plugged.</li><li>B. Injector is plugged.</li><li>C. Injector screen plugged.</li><li>D. Line pressure is too low.</li></ul>	A. Clean drain line flow control.     B. Clean injector.     C. Clean screen.     D. Increase line pressure to 25 psi min.
	E. Internal Control Leak	E. Change seals, spacers and piston assembly.
9. Control cycles continuously.	A. Broken or shorted switch.	Determine if switch or timer is faulty and replace it, or replace complete power head.
10. Drain flows continuously.	A. Valve is not programming correctly.	A. Check timer program and positioning of control. Replace power head assembly if not positioning properly.
	B. Foreign material in control.	B. Remove power head assembly and inspect bore, remove foreign material and check control in various regeneration positions.
	C. Internal control leak.	C. Replace seals and piston assembly.

#### **General Service Hints**

#### Problem: Softener delivers hard water

DDOD! EM	DRODUEM CAUCE CORRECTION		
PROBLEM	CAUSE	CORRECTION	
Softener delivers hard water.	Reserve capacity has been exceeded.	Check salt dosage requirements and reset program wheel to provide additional reserve.	
	Program wheel is not rotating with meter output.	Pull cable out of meter cover and rotate manually. Program wheel must move without binding and cycle actuator must start the cycle before the clutch releases.	
	Meter is not measuring flow.	Check output by observing rotation of small gear on front of timer	
		(Note: Program wheel must not be against regeneration stop for this check)	
		Each tooth is approximately 75 gallons on 1-1/2" installations. If not performing properly, replace meter.	

### Mechanical Timer Valve Wiring



TM - TIMER MOTOR

**VDM - VALVE DRIVE MOTOR** 

SW1 - TIMER HOMING SWITCH

SW2 - TIMER PROGRAM SWITCH

SW3 - VALVE HOMING SWITCH

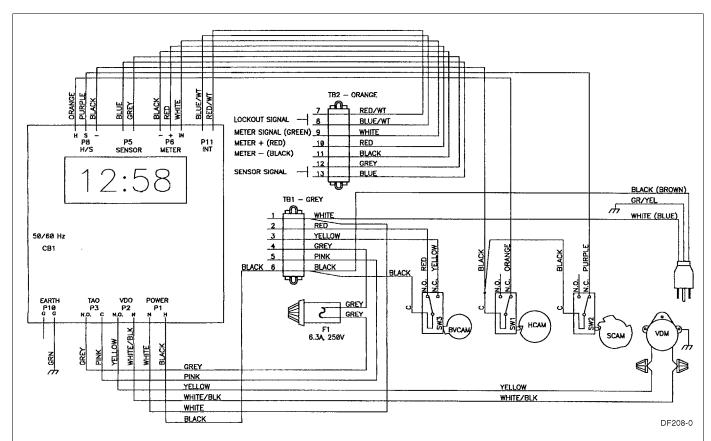
SW4 - VALVE PROGRAM SWITCH

THCAM - TIMER HOMING CAM

**TPCAM - TIMER PROGRAM CAM** 

Figure 46

### ET Timer Valve Wiring



TB1 - HIGH VOLTAGE TERMINAL BLOCK

TB2 - LOW VOLTAGE TERMINAL BLOCK

CB1 - 3200ET CIRCUIT BOARD

F1 - TIMED AUXILIARY OUTPUT FUSE

**VDM - VALVE DRIVE MOTOR** 

SW1 - HOMING SWITCH

SW2 - STEP SWITCH

SW3 - BRINE CAM SWITCH

**HCAM - VALVE HOMING CAM** 

SCAM - VALVE STEP CAM

**BVCAM - BRINE VALVE CAM** 

Figure 47

Twin Unit Meter/Timeclock/Sensor Regeneration

### SE Timer Valve Wiring

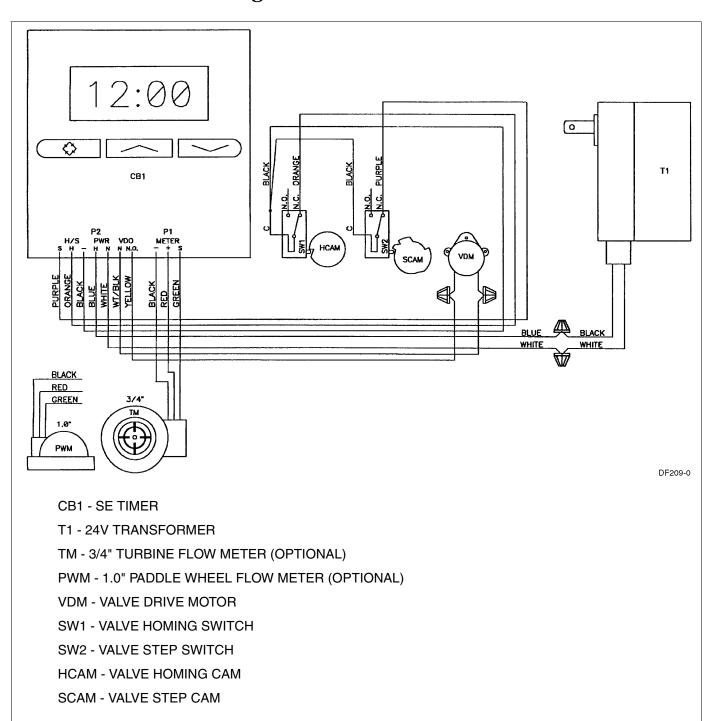


Figure 48

### 9000 Control Dimensions

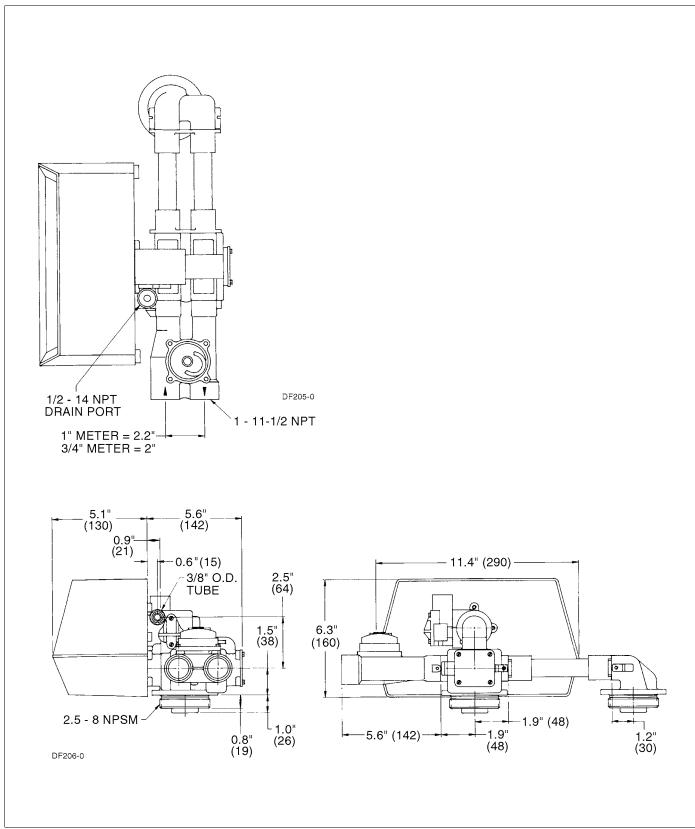


Figure 49

### 9100 Control Dimensions

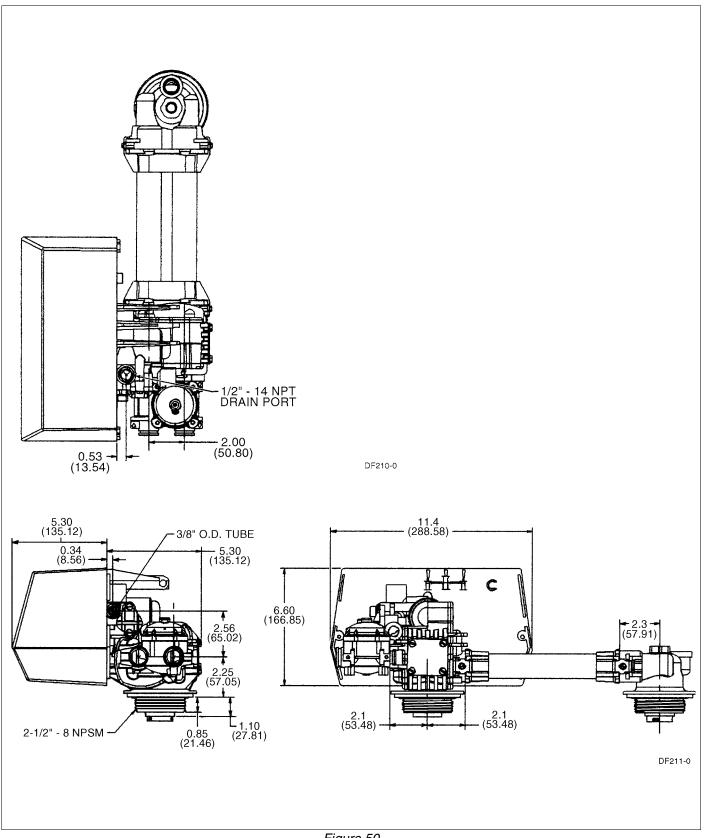


Figure 50

### 9500 Control Dimensions

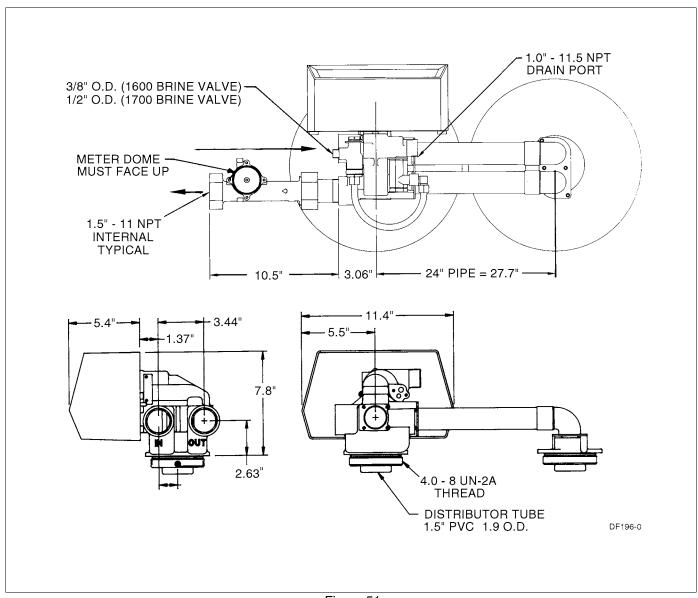


Figure 51

### Meter Flow Data

#### 9000

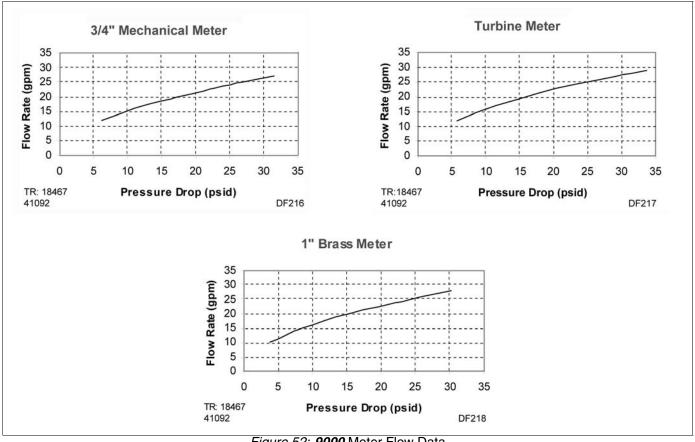


Figure 52: 9000 Meter Flow Data

#### 9100

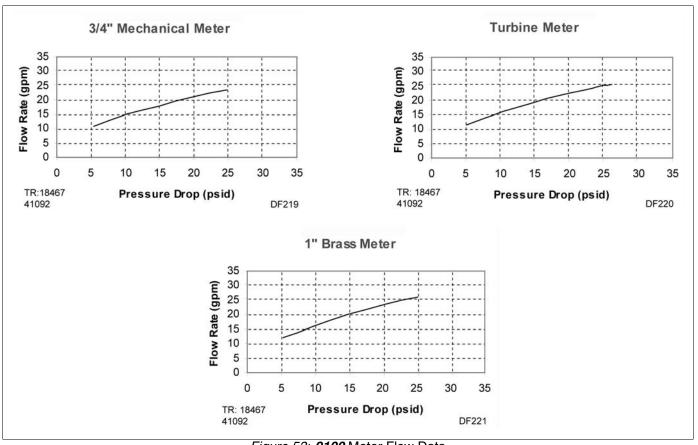


Figure 53: 9100 Meter Flow Data

#### 9500

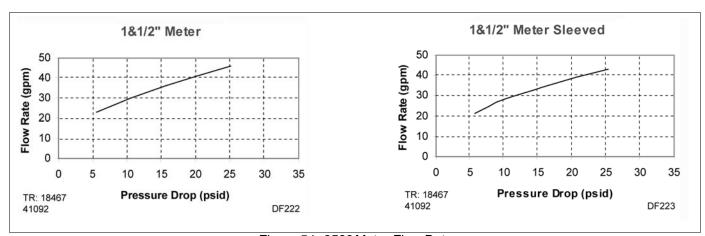


Figure 54: 9500 Meter Flow Data

# Injector Flow Data 9000/9100

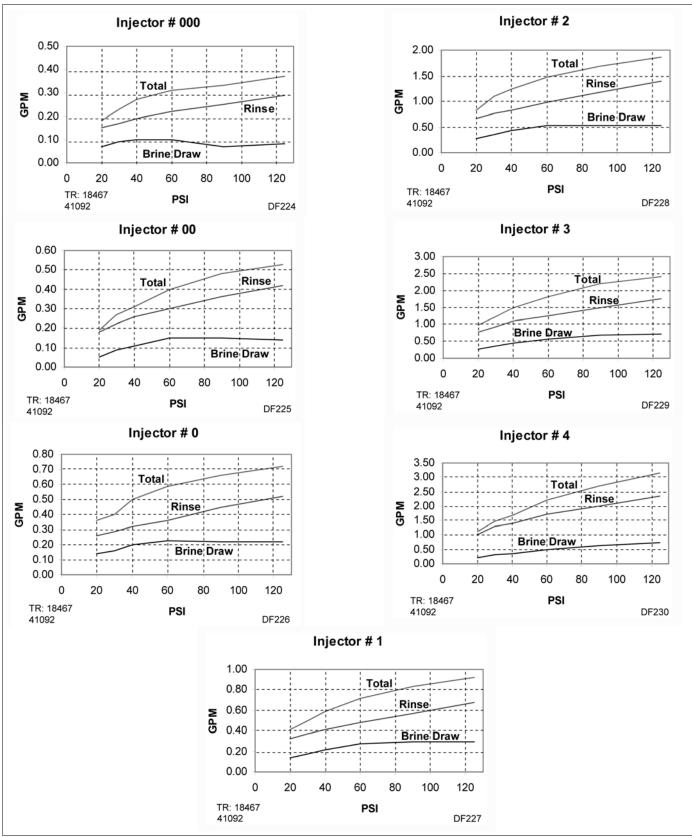


Figure 55: 9000/9100—1600 Series Injectors

#### 9500

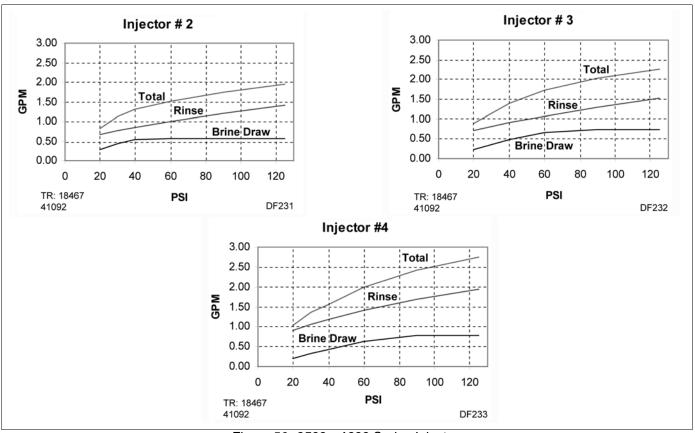


Figure 56: 9500—1600 Series Injectors

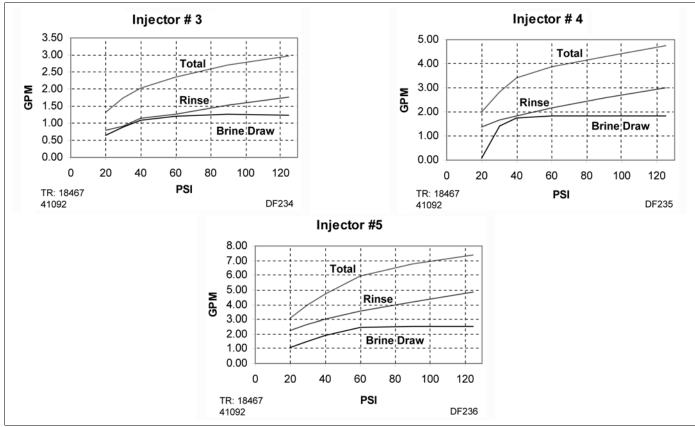


Figure 57: 9500—1700 Series Injectors

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