

# Heil® Residential Warranties at a Glance



## Maximum strength warranties for homeowners

Every Heil® home comfort product is backed the way it's built—to be the best. How do you know for sure? Warranty coverage. When it comes to such a major investment, there's no better gauge of quality. Maximum strength warranties give you exceptional protection and provide lasting satisfaction with your Heil product. Your heating and air conditioning dealer will recommend the best product options for your home and installation requirements.

## No Hassle Replacement™ limited warranty

Select Heil heating and cooling products provide a one-time equivalent unit replacement if the compressor, outdoor coil, evaporator coil (fan coils only), or heat exchanger should fail during the No Hassle Replacement™ limited warranty period, which varies in length of coverage from 1 to 10 years to the original purchaser. As the product features and efficiencies get better, so does the No Hassle Replacement limited warranty in order to give you the maximum protection for your heating and cooling system.

## Parts limited warranty

Heil gas and oil furnaces and R410A-based air conditioners, heat pumps, coils, and small-package products carry a 10-year limited warranty on parts to the original owner, when product is used in a residential application and properly registered within 90 days after original installation. Otherwise, the parts warranty period is five years from the date of installation. The remainder of the first five years of parts warranty is available to subsequent owners, but such coverage terminates on the five-year anniversary of the original installation of the product. Please see additional key component warranty details below:

## The heart of the heating system

Heil Heating & Cooling Products backs the heat exchanger with longer limited warranty periods (up to lifetime available on select models) to the original owner, when product is used in a residential application and properly registered within 90 days after original installation. Coverage varies by furnace type, so please see enclosed charts for length of coverage details.

## The heart of the cooling system

Compressors in Heil cooling products utilizing environmentally sound R410A refrigerant carry a 10-year limited warranty to the original owner, when product is used in a residential application and properly registered within 90 days after original installation.



See warranty certificate for details.



Timely registration required. See warranty certificate for details and restrictions.



# Furnaces

	QUIETCOMFORT® DELUXE			QUIETCOMFORT®				PERFORMANCE			
Heil® Gas Furnace Options	G9MAE	G9MVE	G8MVL	G9MXT	G9MXE	G8MTL	G8MX	N9MSE	N9MSB	N8MXL	N8MS
<b>Comfort Features</b>											
Quiet Operation	Best	Best	Best	Better	Better	Better	Better	Good	Good	Good	Good
Temperature Control	Best	Best	Best	Better	Better	Better	Better	Good	Good	Good	Good
<b>Efficiency</b>											
Heating AFUE	Up to 98	96	80	96	96	80	80	95.5	92.1	80	80
SEER boosting ECM Fan Motor	•	•	•	•	•		•			•	
<b>Design Features</b>											
Observer® Communicating System compatible (including Observer Wall Control with Wi-Fi®)	•	•	•								
Modulating (multi-stage) Gas Valve	•										
Two-stage Gas Valve		•	•	•		•					
Variable-speed Fan Motor	•	•	•								
<b>Peace of Mind</b>											
10-Year Parts Limited Warranty <sup>1</sup>	•	•	•	•	•	•	•	•	•	•	•
No Hassle Replacement™ Limited Warranty <sup>2</sup>	10-yr	10-yr	10-yr	5-yr	1-yr	5-yr	1-yr				

#1 – Heil gas and oil furnaces and R410A-based air conditioners, heat pumps, coils, and small-package products carry a **ten (10) year limited warranty on parts**, including compressor and coils, to the original owner, when product is used in a residential application and properly registered within 90 days after original installation. (See Warranty Certificate for registration instructions. Registration not required in all jurisdictions.) Otherwise, the warranty period is **five (5) years** from the date of installation. Heat exchangers carry longer limited warranty

coverage that applies to original homeowners with timely registration. Otherwise, heat exchanger warranties are 10–20 years from date of installation, depending on model. Check individual listings. Restrictions apply. See Warranty Certificate for details.

#2 – See Warranty Certificate for details on the No Hassle Replacement™ limited warranty. Go to Heil-HVAC.com to view the most current and complete Warranty Certificate for further details.

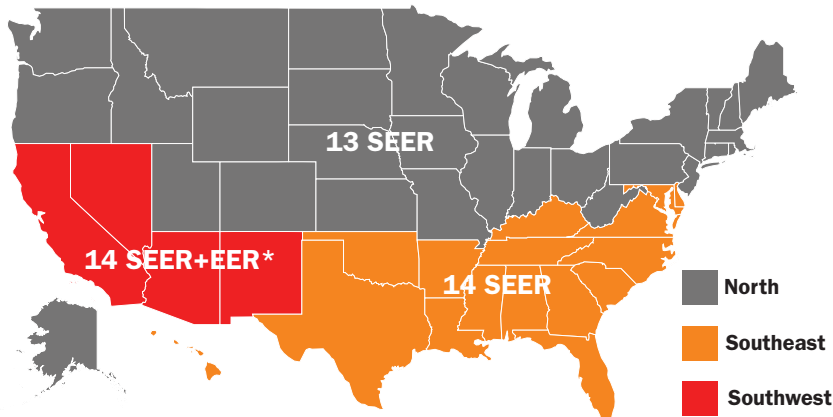
# Split Systems

	QUIETCOMFORT® DELUXE		QUIETCOMFORT®		PERFORMANCE			
Heil® Split System Air Conditioner Options	HCA9	HCA7	HSA6	H4A3	NXA6/ N4A6	NXA4/ N4A5	NH4A4	N4A3
Heil® Split System Heat Pump Options	HCH9	HCH6	HS5		NXH5	N4H4	NH4H4	
<b>Comfort Features</b>								
Summer Dehumidification	Best	Best	Better	Better	Good	Good	Good	Good
Temperature Control	Best	Best	Better	Better	Good	Good	Good	Good
<b>Efficiency</b>								
Cooling SEER	Up to 19	Up to 17	Up to 16	13	Up to 16	14	14	13
Electric Heating HSPF (Heat Pumps only)	Up to 10	Up to 9.5	Up to 9		8.5	8.2	8.2	
<b>Design Features</b>								
Observer® Communicating System compatible (including Observer Wall Control with Wi-Fi®)	•	•	•					
Compressor Stages	2	2	1	1	1	1	1	1
Compressor Sound Jacket	•	•	•	•				
Multi-speed Fan Motor	•	•		•				
<b>Peace of Mind</b>								
10-Year Parts Limited Warranty <sup>1</sup>	•	•	•	•	•	•	•	•
No Hassle Replacement™ Limited Warranty <sup>2</sup>	10-yr	10-yr	5-yr	1-yr				

# Fan Coils

Heil® Fan Coil Options	FCM	FVM	FXM	FEM	FSM	FMA
<b>Comfort Features</b>						
Summer Dehumidification	Best	Best	Better	Better	Good	Good
Temperature Control	Best	Best	Better	Better	Good	Good
<b>Efficiency</b>						
SEER boosting ECM Fan motor	•	•	•	•		
<b>Design Features</b>						
Observer® Communicating System compatible (including Observer Wall Control with Wi-Fi®)	•					
Variable-speed Fan Motor	•	•				
<b>Peace of Mind</b>						
10-Year Parts Limited Warranty <sup>1</sup>	•	•	•	•	•	•
No Hassle Replacement™ Limited Warranty <sup>2</sup>	10-yr	10-yr	5-yr	1-yr		

## Minimum Air Conditioner Efficiencies



On January 1, 2015, a new set of minimum efficiency standards took effect. Under the new standards, there are different efficiency minimums for air conditioners in each of three regions—North, Southeast and Southwest. The national minimum efficiency standard for heat pumps is 14 SEER/8.2 HSPF.

<sup>1</sup>12.2 EER<45,000 Btu/h, 11.7 EER≥45,000 Btu/h

# Small Package Product

Heil® QuietComfort® Series Packaged System Options	QUIETCOMFORT®							PERFORMANCE								
	Gas Furnace/ Electric Heat Pump Combination		Gas Furnace/ Air Conditioner Combinations		Heat Pumps		Air Conditioners		Gas Furnace/ Electric Heat Pump Combination		Gas Furnace/ Air Conditioner Combinations		Heat Pumps		Air Conditioners	
	PDS4	PGR5	PGS4	PHR5	PHD4	PAR5	PAD4	PDD4	PGD4	PHD4	PHJ4	PAD4	PAJ4			
<b>Comfort Features</b>																
Summer Dehumidification	Better	Best	Better	Best	Better	Best	Better	Better	Better	Better	Good	Better	Good			
Temperature Control	Better	Best	Better	Best	Better	Best	Better	Better	Better	Better	Good	Better	Good			
<b>Efficiency</b>																
Cooling SEER	14	Up to 16	14	Up to 15.5	14	Up to 16	14	Up to 14.5	Up to 14.5	Up to 14.5	Up to 14.5	Up to 14.5	Up to 14.5			
Electric Heating HSPF	8			Up to 8.5	8			8		8	8					
Gas Heating AFUE	81%	81%	81%					81%	81%							
<b>Design Features</b>																
Dual Fuel Heating	•							•								
Gas Valve Stages	1	2	1					1	1							
High-Efficiency, Multi-Speed ECM Blower	•	•	•	•	•	•	•	•	•	•	•	•	•			
Compressor Stages	1	2	1	2	1	2	1	1	1	1	1	1	1			
<b>Peace of Mind</b>																
10-Year Parts Limited Warranty <sup>1</sup>	•	•	•	•	•	•	•	•	•	•	•	•	•			
No Hassle Replacement™ Limited Warranty <sup>2</sup>	3-yr	5-yr	3-yr	5-yr	3-yr	5-yr	3-yr									
Heat Exchanger Limited Warranty <sup>1</sup>	Lifetime	Lifetime	Lifetime					15-yr	15-yr							

Many models are ENERGY STAR® qualified. Ask your contractor for details or visit [www.energystar.gov](http://www.energystar.gov).

All systems tested and listed by the appropriate agencies.



ISO 9001: 2000 Registered



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